

MANATEE COUNTY GOVERNMENT

AGENDA MEMORANDUM

SUBJECT	Purchase of Mainframe Hardware Maintenance, Software Maintenance and License Fees	TYPE AGENDA ITEM	Consent
DATE REQUESTED	January 16, 2001	DATE SUBMITTED/REVISED	December 19, 2000
BRIEFINGS/WHO?	NA	CONSEQUENCES IF DEFERRED	NA
DEPARTMENT/DIVISION	Financial Management/Purchasing	AUTHORIZED BY TITLE	Jim Seuffert Director
CONTACT PERSON PHONE/EXTENSION	Janet Dorta/Diane Frenz 3045 3075	PRESENTER TITLE TELEPHONE/EXTENSION	Diane Frenz, Director, Information Services 3075

[Signature]

ACTION DESIRED
INDICATE WHETHER APPROVAL OR DISCUSSION, FORM OF MOTION OR OTHER ACTION REQUIRED.

**Authorization for sole source purchase of Mainframe Hardware and Software Maintenance and License Fees from NCR Corporation, Charlotte, NC for a total of \$69,516.14; and
Authorization for sole source purchase of Hardware and Software Maintenance from Independent Field Services for an estimated total of \$53,334.**

ENABLING/REGULATING AUTHORITY
(Federal/State law, administrative authority, Manatee County Code, Ordinance, Code, Ordinance, Resolution, Policy)

Ordinance 99-37, Purchasing Code Article 4 Source Selection

BACKGROUND/DISCUSSION

- **NCR Corporation will discontinue Information Services hardware support effective 9/30/01. ISD will continue to require software and license support from NCR. However, hardware maintenance must be transferred to a different vendor. Independent Field Services has been identified for that purpose. Both of these are sole source vendors.**

See Page Two

COUNTY ATTORNEY REVIEW BEING REQUESTED? Indicate "NO" or "YES" @ right.
If "NO," check box 1A/B below. If "YES," check box 2A/B below.

NO

PLEASE EXPLAIN BELOW (see above for instructions): (Contract, agreement, lease, etc.)

APPROVED IN OPEN SESSION
JAN 16 2001

Not Required. This is a preprinted purchase order form using the County's terms and conditions.

IF A CONTRACT, AGREEMENT, LEASE OR OTHER DOCUMENT WAS PREVIOUSLY APPROVED, STATE YEAR OF LAST USE BY COUNTY COMMISSIONERS
"YES" TO FIRST QUESTION IN THIS SECTION

HAS ENTIRE MATTER, OR ONLY A PORTION, BEEN REVIEWED? IF ONLY A PORTION, WHICH PORTION?
HAVE ALL COMMENTS/SUGGESTIONS RAISED BY COUNTY ATTORNEY BEEN ADDRESSED/INCORPORATED? IF NOT, PLEASE EXPLAIN. (Copy of Final County Attorney Memo re this matter MUST BE ATTACHED (if comment were verbal, so indicate))

DEPARTMENT MEMO	NA
COST \$122,850.14	SOURCE (ACCT# & NAME) 0010004500546001 - Info Svcs - Comp Oper - \$113,251.58 0010004500552005 - Info Svcs - Comp Oper - \$9,598.56
COMMENTS NA	AMT/TREAS. OF RECURRING COSTS ATTACHED FISCAL IMPACT STATEMENT NA

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- Traditionally ISD purchased software and hardware maintenance, along with our software license fees, for the Mainframe from NCR. This year ISD was notified that NCR would discontinue remote and on-site support hardware as of September 30, 2001.
- Independent Field Services has been named by NCR as their exclusive support agent. Technicians that worked at Manatee County from NCR are now employed by this company and have intimate knowledge of ISD hardware.
- Information Services is requesting approval of maintenance with NCR from 10-1-00 through 3-30-01 and with Independent Field Services from 4-1-01 through 9-30-01. The licenses and software maintenance must remain a sole source purchase from NCR as they are proprietary.

● Mainframe License	\$9,598.56
NCR Maintenance	59,917.58
Independent Field Services Maintenance	53,334.00 - Estimated Annual Cost
Total	\$122,850.14 (Note: Maintenance is estimated)

**MANATEE COUNTY PURCHASING
WRITTEN DETERMINATION FOR
SOLE SOURCE PROCUREMENT**

TM3016

Date: 12/19/2000

CONTROL NO.: 2670

Buyer: JS

Using Department: Information Services

Authority is requested to make the following purchase under the provisions of the Procurement Code, Manatee County, Florida, Article 3, Source Selection and Contract Formation, Paragraph 3-105, Sole Source Procurement.

Description: Mainframe Computer Maintenance and Software License Fees

Account Number: 0010004500546001

Requisition Number: R0101083

Price: 69,516.14

Vendor Name: NCR Corporation

Conditions/Circumstances of this Non-Competitive Purchase as a SOLE SOURCE:

Manatee County originally purchased NCR Mainframe Computers and software from NCR Corp. NCR Corp. licenses, services and maintains all of their own equipment and software

I, the undersigned, certify the above to be true and correct to the best of my knowledge and belief.

Jean Stafford
Buyer

12-19-2000
Date

Contract & Buyer Manager

Date

R C C 1/3/01
Purchasing Manager **Date**

List of attachments:

Department Memo



January 2, 2001

Joan Stafford
Manatee County Purchasing
1112 Manatee Ave W
PO Box 1000
Bradenton, FL 34206-1000

Dear Ms Stafford,

NCR Recently provided you with a Hardware and Software Maintenance quote/contract for your NCR VRX/E and V9800 Mainframe Computer System. NCR is the Sole Source provider of all the Software and Hardware Support for this system. Please be advised that NCR will only be able to provide this support through September 30th of 2001. Please let me know if you need any additional information to complete your purchasing documents.

Best regards,

A handwritten signature in cursive script that reads "Gary W. Cate". The signature is written in dark ink and is positioned above the typed name.

Gary W. Cate
Territory Manager
NCR Customer Support Services

**MANATEE COUNTY PURCHASING
WRITTEN DETERMINATION FOR
SOLE SOURCE PROCUREMENT**

TM3016

Date: 12/19/2000

CONTROL NO.: 2671

Buyer: JS

Using Department:

Authority is requested to make the following purchase under the provisions of the Procurement Code, Manatee County, Florida, Article 3, Source Selection and Contract Formation, Paragraph 3-105, Sole Source Procurement.

Description: Hardware Maintenance for Mainframe

Account Number: 0010004500546001

Requisition Number: R010523

Price: 53,334.00

Vendor Name: Independent Field Services

Conditions/Circumstances of this Non-Competitive Purchase as a SOLE SOURCE:

NCR Corporation will discontinue Information Services hardware support effective 9/30/01. Hardware maintenance must be transferred to a different vendor. Independent Field Services has been identified for that purpose, as their technicians were previously employed by NCR and they have intimate knowledge of ISD hardware.

I, the undersigned, certify the above to be true and correct to the best of my knowledge and belief.

Joan Stafford 12-19-2000
Buyer **Date**

_____ _____ R @ Cello 01/03/01
Contract & Buyer Manager **Date** **Purchasing Manager** **Date**

List of attachments:

Department Memo

MANATEE COUNTY GOVERNMENT

M E M O R A N D U M

DATE: December 19, 2000
TO: Rob Cuthbert, Director, Purchasing
FROM: Diane Frenz, Director, Information Services Department
SUBJECT: MAINFRAME MAINTENANCE



Traditionally ISD purchased software and hardware maintenance, along with our software license fees, for the Mainframe from NCR. They were the vendor of choice for several reasons including intimate knowledge of our equipment, technical expertise of NCR technicians, plus NCR stationed an employee on-site for trouble shooting Manatee and Sarasota equipment until last year.

This year ISD was notified that NCR would discontinue remote and on-site support as of September 30, 2001 (See Enclosure 1). As a result, an active search for a replacement vendor was initiated. In the meantime, requisition #R010155 was entered to continue licenses and software maintenance with NCR for the year as required. R010183 was done to provide for hardware maintenance for the two quarters from NCR while a replacement vendor was located. Finally, R010523 was accomplished after identifying Independent Field Services as a preferred vendor. Previous technicians of NCR have been employed by this company and are very knowledgeable of our hardware and software.

Request approval of these requisitions in order to complete hardware maintenance with NCR and transfer that maintenance to Independent Field Services for the remainder of the Fiscal Year.

Questions/comments should be directed to Edwin Steed, Fiscal Services Manager, at extension 3456.

DF/es



June 16, 2000

Dear Valued Customer:

NCR continually strives to bring you the most reliable, efficient, and up to date products and services in the market. We find that from time to time we must discontinue products or services that we have offered. The maintainability of the VRX/E Operating System Release VE4.24.xx and NCR V9800 Release-3 and 4 Hardware platforms that you purchased from NCR several years ago have reached such a point in their lifecycle. Due to advancements in technology and the constantly changing marketplace, we feel that we must focus our resources on developing and supporting applications that incorporate the most up to date components that will carry our customers far beyond the year 2000. Therefore, as of September 30, 2001 we will no longer offer remote or on-site support on the subject hardware platforms and software products. Further, no engineering supported fixes will be delivered beyond that date. The products affected can be found on the attached pages.

We apologize for any inconvenience this support discontinuation may present to you. Questions specific to refunds and credits should be directed to The NCR Service Invoicing Center at 1-800-757-2177.

Sincerely,

Mike Underwood, Vice President, Americas
NCR Corporation
Worldwide Customer Services

Enclosure 1

Discontinued Product ID	Discontinued Product Description
5455-1251-8090	9800 DATA STORAGE PROCESSOR (DSP3) W/2 MB MEMORY, CONSOLE INTERFACE BOARD
5455-1451-8090	9800 DATA STORAGE PROCESSOR (DSP3) W/4 MB MEMORY, CONSOLE INTERFACE BOARD
5455-2252-8090	9800 DATA STORAGE PROCESSOR (DSP3) - 2MB MEM 4 HIGH SPEED LINKS CONSOLE I/F,STAR COUPLER
5455-2452-8090	9800 DATA STORAGE PROCESSOR (DSP3) - 4MB MEM 4 HIGH SPEED LINKS CONSOLE I/F,STAR COUPLER
5455-2852-8090	9800 DATA STORAGE PROCESSOR (DSP3) PROCESSOR, 8MB
5458-0511-8090	9800 PROCESSOR; AP3,4MB (W/4MB STRIP)
5458-0512-8090	9800 AP3 4MB, VRX/E4.X
5458-0611-8090	9800 AP3, 8MB
5458-0612-8090	AP3 8MB, VRX/E4.X
5458-0712-8090	AP3-16MB, VRX/E 4.X
5458-1521-8090	9800 DSP-3 PROCESSOR,4MB
5458-1621-8090	9800 DSP-3 PROCESSOR,8MB
5458-1721-8090	DSP3-16MB, VRX/E 4.X
5459-0101-8290	NCR-9800 AP4 PROCESSOR, 8MB
5459-0201-8290	NCR-9800 AP4 PROCESSOR, 16MB.
5459-1101-8290	AP4 UNI 8MB, VRX/E4.X
5459-1201-8290	AP4 UNI 16MB, VRX/E4.X
5459-2121-8290	AP4 PROCESSOR - 32 MB, UNI, DSP4
5459-2221-8290	AP4 PROCESSOR - 64 MB, UNI, DSP4
5462-1001-8090	AP4 SYSTEM CONTROL MODULE (SCM)
9800-0000-0001	EXTERNAL STAR COUPLER
9800-0000-08MB	SUBSTITUTION; 8MB AP/DSPs
9800-0000-AP02	AP MEMORY; ADD'L 2MB
9800-0000-AP46	KIT; AP MEMORY, 4 TO 6MB
9800-0000-DS02	DSP MEMORY; ADD'L 2MB
9800-0008-0012	AP MEMORY UPGRADE; 8 TO 12MB
9800-0012-0016	AP MEMORY UPGRADE; 12 TO 16MB
9800-2DSP-0000	SYSTEM UPGRADE; 2 4MB DSPS
9800-3000-AP04	4MB AP3
9800-3000-AP04	4 MB AP3
9800-3000-AP08	8MB AP3
9800-3000-AP08	8 MB AP3
9800-3004-2DSP	PACKAGE; TWO 4MB DSP3S
9800-3004-2DSP	PACKAGE;TWO 4 MB DSP3S
9800-3004-IDSP	4MB DSP3
9800-3008-1DSP	8 MB DSP3
9800-3008-2DSP	PACKAGE-TWO 8MB DSP3S
9800-3008-IDSP	8MB DSP3
9800-30XP-PKGE	PACKAGE, 4MB 9800XP/9812
9800-3MIG-VRXE	MIGRATION PKG;VRX TO VRX/E
9800-3RPL-AP04	4MB REPLACEMENT AP3
9800-3RPL-AP08	8MB REPLACEMENT AP3
9800-3RPL-DSP4	4MB REPLACEMENT DSP3
9800-3RPL-DSP8	8MB REPLACEMENT DSP3

Discontinued Product ID	Discontinued Product Description
9800-3SYS-AP16	16 MB AP3 SYSTEM PROCESSOR
9800-3SYS-DS16	16 MB DSP3 SYSTEM PROCESSOR
9800-3SYS-DSP8	8MB DSP3
9800-3XTR-AP08	8 MB AP3 ADD-ON PROCESSOR
9800-3XTR-DSP8	8 MB DSP3 ADD-ON PROCESSOR
9800-4SYS-0000	SYSTEM BASE PKG-RELEASE IV
9800-4SYS-0001	SYS BASE PKG II FOR REL IV
9800-4SYS-AP16	16MB AP4 SYSTEM PROCESSOR
9800-4SYS-DP64	64MB DSP4 SYSTEM PROCESSOR
9800-4SYS-UN16	16MB AP4-UNI SYS PROCESSOR
9800-4XTR-AP16	16MB AP4 ADD-ON PROCESSOR
9800-6547-DISK	SUBSTITUTION; 6547 FOR 6546
9800-IDSP-0000	SYSTEM UPGRADE;1 4MB DSP
9811-0000-0202	9811 SYSTEM, 2MB AP, 2MB DSP
9811-0000-0404	9811 SYSTEM, 4MB AP, 4MB DSP
9811-3000-0404	9811 SYSTEM;4MB AP3,4MB DSP3
9811-9821-AP02	UPGRADE; ADD'L 2MB AP
9811-9821-AP04	UPGRADE; ADD'L 4MB AP
9812-3000-0404	9812 SYSTEM; 4MB AP3,4MB DSP3
9821-0000-0202	9821 SYSTEM; 2MB APs, 2MB DSP
9821-0000-0404	9821 SYSTEM; 4MB APS, 4MB DSP
9821-3000-0404	9821 SYSTEM;4MB AP3,4MB DSP3
9821-9822-DS02	UPGRADE; ADD'L 2MB DSP
9821-9822-DS04	UPGRADE; ADD'L 4MB DSP
9822-0000-0202	9822 SYSTEM; 2MB APS, 2MB DSPs
9822-0000-0402	9822 SYSTEM; 4MB APS, 2MB DSPS
9822-0000-0404	9822 SYSTEM; 4MB APS, 4MB DSPS
9822-3000-0404	9822 SYSTEM; 4MB AP3, 4MB DSP3
9822-3000-0808	9822 SYSTEM; 8MB AP3, 8MB DSP3
9822-9832-0404	UPGRADE; ADD'L 4MB AP
9832-0000-0404	9832 SYSTEM; 4MB APS, 4MB DSPS
9832-0000-0404	9832 SYSTEM;4MB APS, 4MB DSPS
9832-3000-0404	9832 SYSTEM; 4MB AP3,4MB DSP3
9832-3000-0808	9832 SYSTEM; 8MB AP3,8MB DSP3
9832-9842-0404	SYSTEM UPGRADE; ADD'L 4MB AP
9842-0000-0404	9842 SYSTEM; 4MB APS, 4MB DSPS
9842-3000-0404	9842 SYSTEM;4MB AP3, 4MB DSP3
9842-3000-0808	9842 SYSTEM; 8MB AP3, 8MB DSP3
9842-9863-0404	UPGRADE; ADD'L 4MB APS, 4MB DSP
9844-3000-0404	9844 SYSTEM; 4MB AP3, 4MB DSP3
9844-3000-0808	9844 SYSTEM; 8MB AP3, 8MB DSP3
9863-0000-0404	9863 SYSTEM; 4MB APS, 4MB DSPS
9863-3000-0404	9863 SYSTEM; 4MB AP3, 4MB DSP3
9863-3000-0808	9863 SYSTEM; 8MB AO3, 8MB DSP3
9863-9884-0404	UPGRADE; ADD'L 4MB APS, 4MB DSP
9866-3000-0404	9866 SYSTEM; 4MB AP3, 4MB DSP3
9866-3000-0808	9866 SYSTEM; 8MB AP3, 8MB DSP3
9884-0000-0404	9884 SYSTEM; 4MB APS, 4MB DSPS
9884-3000-0404	9884 SYSTEM; 4MB AP3, 4MB DSP3

Discontinued Product ID	Discontinued Product Description
9884-3000-0808	9884 SYSTEM; 8MB AP3, 8MB DSP3
9888-3000-0404	9888 SYSTEM; 4MB AP3, 4MB DSP3
9888-3000-0808	9888 SYSTEM; 8MB AP3, 8MB DSP3
98X1-0000-0000	VDT; CONSOLE WITH CABLE
98X2-0000-0000	PRINTER; CONSOLE WITH CABLE
98X2-0000-0000	PRINTER; CONSOLE WITH CABLE
D011-0014	STAM / BCS
D011-0016	MULTITRAN 4
D011-0017	SYSTEM PERFORMANCE MONITOR
D011-0030, D011-0032	DSP 3.03
D350-0110, D350-0120, D350-0130	MULTITRAN PCS HOST & TERMINAL
D350-0140, D350-0141, D350-0142	MULTITRAN GATEWAY
D350-0200	VRX/E FIX ACQUISITION
D350-0210, D350-0230, D350-0280, D350-0290, D350-0300, D350-0330	VRX/E 4.2
D350-0220	DSP 4.00
D350-0240	PC CONSOLE
D350-0320	IPSCON FIX ACQUISITION
D350-0480	UNION (3000)
D380-0111	V COBOL 85
D900-0469	UNION (VRX/E)
D900-0470	UNION (TOWER)
D900-0530	RBS/J-NET
G1A6-0006	REMOTE JOB ENTRY (RJE)
G1A6-0016/17/18/19	DBSR 3 UTILITIES
G350-1010	DBSR 3 RM (REPOSITORY MANAGER)
G350-1041/2/3/4 G350-1051/2/3/4/5/6	DBSR SQL SERVER