
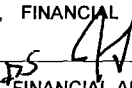
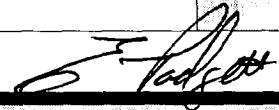


MANATEE COUNTY GOVERNMENT AGENDA MEMORANDUM

SUBJECT	REFUND CHECK TO US HOME CORPORATION	TYPE AGENDA ITEM	CONSENT
DATE REQUESTED	MARCH 27, 2001	DATE SUBMITTED/REVISED	MARCH 14, 2001
BRIEFINGS?/WHO?	NONE	CONSEQUENCES IF DEFERRED	DELAYED PAYMENT TO CUSTOMER
DEPARTMENT/DIVISION	FINANCIAL MANAGEMENT DEPARTMENT/ UTILITIES CUSTOMER SERVICE	AUTHORIZED BY TITLE	JIM SEUFFERT, FINANCIAL MANAGEMENT DIRECTOR
CONTACT PERSON TELEPHONE/EXTENSION	CAROL RENDON EXT. 5414 	PRESENTER/TITLE TELEPHONE/EXTENSION	DAN SCHLANDT, FINANCIAL ADMINISTRATOR EXT. 3732 
ADMINISTRATIVE APPROVAL			

ACTION DESIRED

INDICATE WHETHER ¹REPORT or ²DISCUSSION, ³FORM OF MOTION, or ⁴OTHER ACTION REQUIRED:

AUTHORIZATION TO REFUND \$542.86, MINUS ANY CURRENT BILLINGS, TO US HOME CORPORATION, ACCOUNT #78412-82427; SERVICE ADDRESS: CONSTRUCTION (NO SERVICE ADDRESS), BRADENTON, FL; DUE TO OVERPAYMENT.

ENABLING/REGULATING AUTHORITY

Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy.)

Water/Sewer Resolution R-01-24

BACKGROUND/DISCUSSION

SEE PAGE 2

HAS COUNTY ATTORNEY REVIEW BEEN REQUESTED? Indicate "NO" or "YES" @ right. (If "NO," proceed to 1) below; and if "YES," proceed to 2) below)

NO

1) IF "NO" TO ABOVE,

A) PLEASE EXPLAIN BELOW: (see also following section 1B) re: contract, agreement, lease, etc.:

LEGAL ASSISTANCE NOT REQUIRED AS REQUEST IS IN COMPLIANCE WITH THE WATER/SEWER RESOLUTION AND SEWER ORDINANCE..

B) IF A CONTRACT, AGREEMENT, LEASE OR OTHER DOCUMENT WAS PREVIOUSLY APPROVED, STATE YEAR OF LAST USE @ RIGHT:

2) IF "YES" TO FIRST QUESTION IN THIS SECTION,

A) HAS ENTIRE MATTER, OR ONLY A PORTION, BEEN REVIEWED? IF ONLY A PORTION, WHICH PORTION?

APPROVED IN OPEN SESSION

MAR 27 2001

B) HAVE ALL COMMENTS/SUGGESTIONS RAISED BY COUNTY ATTORNEY BEEN ADDRESSED/INCORPORATED; IF NOT, PLEASE EXPLAIN. A COPY OF FINAL COUNTY ATTORNEY MEMO RE THIS MATTER **MUST BE ATTACHED** (if comments were verbal, so indicate.)

**BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA**

ATTACHMENTS: (List in order as attached)

1. LEDGER CARD HISTORY
2. TRANSMITTAL

INSTRUCTIONS TO BOARD RECORDS:

SEND STAMPED COPY TO CAROL RENDON, PUBLIC WORKS, 66TH STREET WEST

COST \$542.86

SOURCE (ACCT# & NAME)

401-0000000-115000
WATER RECEIVABLES

COMMENTS N/A

AMT./FREQ. OF RECURRING COSTS (ATTACH FISCAL IMPACT STATEMENT)

NONE

DISCUSSION/BACKGROUND (Continued)

- **12/11/97 - The Utilities Collection office sent out a collection letter for \$965.29 to US Home Corporation.**
- **01/23/98 - The account was assigned to the collection agency (Mid Am) to pursue collection of \$1017.96.**
- **01/28/98 - US Home Corporation mailed payment (\$965.29) to the Tampa bank (Lock Box Service)**
- **02/04/98 - US Home Corporation mailed payment (\$1017.96) to the Tampa bank (Lock Box Service).**
- **03/08/01 - Staff contacted customer regarding the credit balance that has continued to carry over for an extended period of time. The customer stated that they thought it was two separate billings, thus paid both. They requested that the remainder of credit \$542.86 be refunded.**
- **Staff is requesting a refund, minus any outstanding billings, to US Home Corporation, Mailing Address: 337 Interstate Boulevard, Sarasota Florida 34240-8597.**
- **Refunds on active accounts or cash refunds in excess of \$500 require approval by the Board of County Commissioners.**

3/28/01 Copy of agenda memo to Carol Rendon, PW
ML

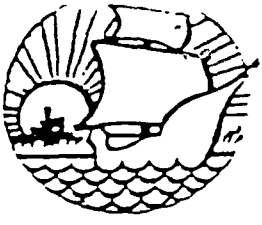
Customer: 78412 U S HOME CORP Status: Active
 Premises: 82427 CONSTRUCTION METER

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
26-FEB-2001	09-JAN-2001	N/A	Construction Deposit Int	-1.00	-542.86
26-FEB-2001	01-OCT-2000	CONS	Water Usage	24.57	-541.86
18-DEC-2000	01-JUL-2000	CONS	Water Usage	24.57	-566.43
13-OCT-2000	07-JUN-2000	N/A	Construction Deposit Int	-.51	-591.00
13-OCT-2000	01-APR-2000	CONS	Water Usage	24.57	-590.49
31-MAY-2000	30-MAY-2000	N/A	Non-Read Service Char	15.00	-615.06
31-MAY-2000	30-MAY-2000	N/A	Adjustment WTCD	-15.00	-630.06
31-MAY-2000	01-JAN-2000	CONS	Water Usage	24.57	-615.06
25-MAY-2000	17-MAY-2000	N/A	Water Usage	15.00	-639.63
30-SEP-1999	30-SEP-1999	N/A	Prepay Credit Conversio	-654.63	-654.63

Beginning Balance as of 02-DEC-1999 .00

EnergyLink Payment Hist CB Appl Adit Detail Item Detail Bill Detail Quit



MANATEE COUNTY
GOVERNMENT
Public Works Department

TRANSMITTAL REQUEST FORM

DATE: March 9, 2001

TO: Carol Rendon

FROM: Kathy Horne

RE: Account #: 78412-82427 Customer Name: U.S. Home Corp.

Service Address Construction Meter

Telephone #: 379-4911

- | | |
|--|--|
| <input type="checkbox"/> Field Check Needed (Service screen attached) | <input type="checkbox"/> Financial Adjustment Needed |
| <input type="checkbox"/> \$15.00 Charge <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> New Account Turn On Charge |
| <input type="checkbox"/> Misc. Change Needed | Credit <input type="checkbox"/> Debit <input type="checkbox"/> |
| (Rev-Units-Rate-Class-Etc) | <input type="checkbox"/> Clean On or Off Charge |
| <input type="checkbox"/> Please Research | Credit <input type="checkbox"/> Debit <input type="checkbox"/> |
| <input type="checkbox"/> \$15.00 an Hour Charge To Customer | <input type="checkbox"/> Final Bill Charges |
| <input type="checkbox"/> Please File | Credit <input type="checkbox"/> Debit <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Please Handle | <input type="checkbox"/> Credit/Debit Landlord/Tenant |
| <input type="checkbox"/> Please Contact Customer | <input type="checkbox"/> Credit/Debit New Owner |
| | <input type="checkbox"/> Back Billing Needed |

Additional Comments: \$ 1017.96 was turned over to Collection Agency
1/29/98. Appears US Home paid \$ 965.25 1/28/98 \$ 1017.96 2/4/98
Looks like they thought there were two separate charges. They
Overpaid \$ 965.25 according to documentation.

Action Taken: _____

Reply Requested: Yes No

U/AMEM FCN IN ACCT NO 8403 0906 01 6

ACCOUNT MEMOS

CUSTOMER NAME U S HOME CORP

SVC ADDR CONSTRUCTION METER

TOWN BR ZIP 00000

DATE	TYPE	C/A	R	EMPN	-----MEMORANDUM LINE-----	SEQ
07/12/96	CM	C	60	MM	VOID LTR/SEE 1996 COLLECTION FILE....	002
11/19/97	CM	C	60	MAX	COLL STATUS CHANGED TO 27 - PENDING COLL LTR	005
11/21/97	CM	C	60	MM	COLL LTR DUE 11/30 (965.29).. *	006
12/10/97	CM	C	60	MAX	ACCT PENDING FINAL ATTEMPT LTR	007
12/11/97	CM	C	60	MM	FINAL ATTEMPT LTR DUE 12/21 (965.29).. *	008
01/14/98	CM	C	60	MM	GREEN CARD REC'VD/PENDING MH REVIEW..	009
01/14/98	CM	C	60	MAX	ACCT PENDING COLLECTION AGENCY	010
01/23/98	CM	C	60	ALI	1017.96 ASSIGNED TO MID AM ON 1/29/98 *	011

U/TFIN FCN CM ACCT NO 8403 0906 01 6 TRANSACTION INQUIRY

TRAN CODE == REASON CODE == TIME FRAME: 12/31/99 AND OLDER

TC	TR DTE	AC DATE	AG	TRAN ID	TRAN AMOUNT	REASON	RATE	CRT	EMPN
02	07/07/98	07/07/98	0	48984000	15.00+	WORK ORDER	M165	901	KH
01	06/30/98	07/09/98	1	00000000	23.19+	BILLINGS	C801	999	20U1
50	05/13/98	05/13/98	99	00039631	52.67+	REGSTR PAY		003	OCR
53	04/08/98	04/08/98	1	01518656	965.29+	SYS PAYMT		999	91U1
54	04/08/98	04/08/98	1	01518656	965.29-	PREPAY	P990	999	91U1
02	04/03/98	04/03/98	0	47100000	15.00+	WORK ORDER	M165	901	KH
01	03/31/98	04/08/98	1	00000000	23.19+	BILLINGS	C801	999	20U1
51	02/04/98	<u>02/04/98</u>	1	00021056	<u>1,017.96+</u>	<u>LB PAYMT</u>		999	OCR
51	01/28/98	<u>01/28/98</u>	7	00102808	<u>965.29+</u>	<u>LB PAYMT</u>		999	OCR