

MANATEE COUNTY GOVERNMENT

AGENDA MEMORANDUM

SUBJECT	Service Fee Waivers	TYPE AGENDA ITEM	Consent
DATE REQUESTED	January 26, 2010	DATE SUBMITTED/REVISED	January 8, 2010
BRIEFINGS? Who?	N/A	CONSEQUENCES IF DEFERRED	Service fee wrongly assessed to utility customer's account.
DEPARTMENT/DIVISION	Utilities Department, Business Operations Division	AUTHORIZED BY TITLE	Daniel T. Gray, Director, 1/11/10 Utilities Department (ext. 5323) <i>D. Gray</i>
CONTACT PERSON TELEPHONE/EXTENSION	Maxine Humphrey Barbara A. Redmond Utilities Department (ext. 4966 or ext. 4964) <i>1/9/2010</i> <i>1/18/10</i>	PRESENTER/TITLE TELEPHONE/EXTENSION	Renee J. Nordbye, RN 1/11/10 Business Operations Manager, Utilities Department (ext. 5480)
ADMINISTRATIVE APPROVAL <i>[Signature]</i>			

ACTION DESIRED
INDICATE WHETHER 1) REPORT; 2) DISCUSSION; 3) FORM OF MOTION; OR 4) OTHER ACTION REQUIRED

Authorization to waive a total of \$1,215.00 in service fees that were assessed to utility customer accounts for returned bank items.

ENABLING/REGULATING AUTHORITY
Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy

Resolution R-97-041 adopting a standard service fee for dishonored checks offered in payment to Manatee County.

BACKGROUND/DISCUSSION

SEE PAGE 2

COUNTY ATTORNEY REVIEW	
Check appropriate box	
<input type="checkbox"/>	REVIEWED Written Comments: <input type="checkbox"/> Attached <input type="checkbox"/> Available from Attorney (Attorney's initials: _____)
<input checked="" type="checkbox"/>	NOT REVIEWED (No apparent legal issues.)
<input type="checkbox"/>	NOT REVIEWED (Utilizes exact form or procedure previously approved by CAO.)
<input type="checkbox"/>	OTHER

APPROVED IN OPEN SESSION
JAN 26 2010
BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA

ATTACHMENTS: (List in order as attached)		INSTRUCTIONS TO BOARD RECORDS:	
1. Copy of returned item summary from Bank of America 2. Copy of customer's account ledger		Copy to Maxine Humphrey, Collections Supervisor, Utilities Department	
COST:	\$1,215.00 total	SOURCE (ACCT # & NAME):	4010000000-369000 Miscellaneous Revenue
COMMENTS:	None	AMT./FREQ. OF RECURRING COSTS: (ATTACH FISCAL IMPACT STATEMENT)	N/A

- **The Utilities Department received several returned item notifications from Bank of America for utility customers.**
- **A letter was mailed to each utility customer requesting a cash replacement for the returned item along with payment of the returned item service fee which is based on the face value of the returned check.**
- **Based on the information presented by the customer, the Utilities Department is hereby requesting authorization to waive the returned item service fees for the following utility customers:**

1. Account Number 118016-119528 **\$30.00**

On December 3, 2009, an on-line payment for \$91.37 was posted to the Banner account. On December 3, 2009 the payment was returned to *"invalid card number"*. The item was returned to us because the customer keyed an "invalid" bank card number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

2. Account Number 118016-46722 **\$30.00**

On December 3, 2009, an on-line payment for \$147.59 was posted to the Banner account. On December 3, 2009 the payment was returned to *"invalid card number"*. The item was returned to us because the customer keyed an "invalid" bank card number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

3. Account Number 156699-69623 **\$30.00**

On December 9, 2009, an on-line payment for \$76.55 was posted to the Banner account. On December 9, 2009 the payment was returned to *"invalid card number"*. The item was returned to us because the customer keyed an "invalid" bank card number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

4. Account Number 192609-20268 **\$30.00**

On December 22, 2009, an on-line payment for \$50.65 was posted to the Banner account. On December 24, 2009, the payment was returned to us *"no account/cannot locate"*. The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

5. Account Number 157949-12763 **\$30.00**

On November 17, 2009, an on-line payment for \$168.42 was posted to the Banner account. On November 20, 2009, the payment was returned to us *"invalid account number"*. The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

6. Account Number 51761-126656 \$30.00

On November 9, 2009, an on-line payment for \$85.48 was posted to the Banner account. On November 13, 2009, the payment was returned to us "*invalid account number*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

7. Account Number 15088-15153 \$30.00

On December 2, 2009, an on-line payment for \$59.42 was posted to the Banner account. On December 8, 2009, the payment was returned to us "*duplicate processing*". The item was returned to us because the customer inadvertently duplicated the transaction during the payment process and the incident was reported to his bank card company. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

8. Account Number 43240-43099 \$30.00

On October 23, 2009, an on-line payment for \$55.80 was posted to the Banner account. On October 27, 2009, the payment was returned to us "*non transaction acct*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

9. Account Number 186847-8451 \$30.00

On December 15, 2009, an on-line payment for \$70.42 was posted to the Banner account. On December 18, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

10. Account Number 146124-15869 \$30.00

On November 18, 2009, a bank draft for payment for \$51.65 was posted to the Banner account. On November 23, 2009, the payment was returned to us "*account frozen*". The item was returned to us because the customer did not received notification from their bank that the account was frozen before the payment was processed. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

11. Account Number 172635-29585 \$30.00

On November 4, 2009, an on-line payment for \$55.80 was posted to the Banner account. On November 6, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

12. Account Number 165934-4678 \$25.00

On November 23, 2009, an on-line payment for \$37.24 was posted to the Banner account. On November 23, 2009, the payment was returned to us "*do no honor*". The item was returned to us because the customer reported the bank card stolen prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

13. Account Number 52147-51997 \$25.00

On November 30, 2009, an on-line payment for \$29.63 was posted to the Banner account. On December 3, 2009, the payment was returned to us "*invalid account number*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$25.00 return item fee waived in accordance with this department's fee waiver guidelines.

14. Account Number 192333-115136 \$30.00

On November 20, 2009, an on-line payment for \$52.71 was posted to the Banner account. On November 24, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

15. Account Number 124431-51083 \$25.00

On November 30, 2009, an online payment for \$13.95 was posted to the Banner account. On November 30, 2009, the payment was returned to us "*card not permitted*". The item was returned to us because the customer was unable to update the bank card information before the payment was processed. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

16. Account Number 96656-31983 \$30.00

On October 28, 2009, a payment for \$136.00 was posted to the Banner account. On November 2, 2009, the payment was returned to us "*account closed*". The item was returned to us because the customer's bank account was closed prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

17. Account Number 181894-15303 \$30.00

On November 2, 2009, an on-line payment for \$128.00 was posted to the Banner account. On November 4, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

18. Account Number 124334-3179 \$25.00

On November 23, 2009, a bank draft for payment for \$37.24 was posted to the Banner account. On November 27, 2009, the payment was returned to us "*account frozen*". The item was returned to us because the customer did not received notification from their bank that the account was frozen before the payment was processed. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

19. Account Number 50757-50613 \$30.00

On December 2, 2009, an on-line payment for \$97.75 was posted to the Banner account. On December 7, 2009, the payment was returned to us "*invalid account number*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

20. Account Number 195883-121491 \$30.00

On December 7, 2009, a payment for \$72.10 was posted to the Banner account. On December 15, 2009, the payment was returned to us "*multi-times nsf*". The customer closed their bank account prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

21. Account Number 190599-39435 \$25.00

On December 8, 2009, an on-line payment for \$38.07 was posted to the Banner account. On December 11, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$25.00 return item fee waived in accordance with this department's fee waiver guidelines.

22. Account Number 192613-134580 \$25.00

On November 6, 2009, an on-line payment for \$43.21 was posted to the Banner account. On November 10, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$25.00 return item fee waived in accordance with this department's fee waiver guidelines.

23. Account Number 195113-112539 \$30.00

On December 1, 2009, an on-line payment for \$79.34 was posted to the Banner account. On December 3, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

24. Account Number 186313-109678 \$30.00

On December 14, 2009, an on-line payment for \$62.51 was posted to the Banner account. On December 17, 2009, the payment was returned to us "*invalid account number*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

25. Account Number 178028-43198 \$30.00

On December 14, 2009, an on-line payment for \$66.05 was posted to the Banner account. On December 16, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

26. Account Number 37946-37456 \$30.00

On December 4, 2009, an on-line payment for \$102.08 was posted to the Banner account. On December 8, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

27. Account Number 8775-8734**\$25.00**

On October 26, 2009, an on-line payment for \$48.59 was posted to the Banner account. On October 26, 2009, the payment was returned to us "*do no honor*". The item was returned to us because the customer reported fraudulent activity on his account prior to the payment process. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

28. Account Number 8775-8734**\$30.00**

On November 25, 2009, an on-line payment for \$76.68 was posted to the Banner account. On November 25, 2009, the payment was returned to us "*do no honor*". The item was returned to us because the customer reported fraudulent activity on his account prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

29. Account Number 121620-111079**\$25.00**

On November 9, 2009, an on-line payment for \$20.00 was posted to the Banner account. On November 9, 2009, the payment was returned to "*invalid card number*". The item was returned to us because the customer keyed an "invalid" bank card number during the payment process. We are requesting the \$25.00 return item fee waived in accordance with this department's fee waiver guidelines.

30. Account Number 192465-121840**\$30.00**

On November 30, 2009, an on-line payment for \$145.14 was posted to the Banner account. On November 30, 2009, the payment was returned to "*invalid card number*". The item was returned to us because the customer keyed an "invalid" bank card number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

31. Account Number 53522-53310**\$30.00**

On October 28, 2009, a bank draft payment for \$64.06 was posted to the Banner account. On November 2, 2009, the payment was returned to us "*account closed*". The item was returned to us because the customer's bank account was closed prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

32. Account Number 8528-8490**\$30.00**

On November 25, 2009, an on-line payment for \$60.46 was posted to the Banner account. On November 30, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

33. Account Number 144595-7432**\$30.00**

On November 24, 2009, a bank draft payment for \$133.88 was posted to the Banner account. On November 30, 2009, the payment was returned to us "*insufficient funds*". The customer bank draft was not stopped prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

34. Account Number 146279-108405 \$30.00

On November 30, 2009, a bank draft payment for \$56.06 was posted to the Banner account. On December 2, 2009, the payment was returned to us "*insufficient funds*". The item was returned to us because the customer reported fraudulent activity on his account prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

35. Account Number 141252-100641 \$25.00

On December 9, 2009, a bank draft payment for \$43.95 was posted to the Banner account. On December 14, 2009, the payment was returned to us "*insufficient funds*". This is the first incident since the account opened on February 21, 2007. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

36. Account Number 61932-10352 \$30.00

On December 7, 2009, an on-line payment for \$88.83 was posted to the Banner account. On December 9, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

37. Account Number 194121-134738 \$30.00

On December 1, 2009, an on-line payment for \$55.30 was posted to the Banner account. On December 1, 2009, the payment was returned to us "*do no honor*". The item was returned to us because the customer reported fraudulent activity on his account prior to the payment process. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

38. Account Number 146230-117502 \$30.00

On December 17, 2009, an on-line payment for \$57.36 was posted to the Banner account. On December 22, 2009, the payment was returned to us "*invalid account number*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

39. Account Number 153283-56669 \$30.00

On November 30, 2009, an on-line payment for \$61.48 was posted to the Banner account. On December 2, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

40. Account Number 195129-12999 \$30.00

On October 29, 2009, an on-line payment for \$108.96 was posted to the Banner account. On November 3, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

41. Account Number 105369-119324**\$30.00**

On November 9, 2009, an on-line payment for \$69.30 was posted to the Banner account. On November 13, 2009, the payment was returned to us "*invalid account number*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

42. Account Number 190020-44911**\$30.00**

On December 21, 2009, an on-line payment for \$237.67 was posted to the Banner account. On December 23, 2009, the payment was returned to us "*no account/cannot locate*". The item was returned to us because the customer keyed an "invalid" bank account number during the payment process. We are requesting the \$30.00 return item fee waived in accordance with this department's fee waiver guidelines.

1

General

Payment History Account Details

Customer: 118016

Master Bill Number:

Premises: 119528

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
21-DEC-2009	15-DEC-2009	SCDM	Sewer Usage	38.14	119.83
21-DEC-2009	15-DEC-2009	GBC2	2-32 Gallon Can 2X Wk	36.00	81.69
21-DEC-2009	15-DEC-2009	WCOM	Water Usage	15.69	45.69
21-DEC-2009	04-DEC-2009	N/A	Payment PYEL	91.37	30.00
21-DEC-2009	03-DEC-2009	N/A	Returned Item Service Fee	30.00	121.37
21-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	36.00	91.37
21-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	55.37	55.37
21-DEC-2009	03-DEC-2009	N/A	Payment PYEL	91.37	0.00
19-NOV-2009	16-NOV-2009	SCDM	Sewer Usage	39.18	91.37
19-NOV-2009	16-NOV-2009	GBC2	2-32 Gallon Can 2X Wk	36.00	52.19

Beginning Balance as of 22-FEB-2008 .00

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Bill Detail...

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MANAGE PAYMENTS | REPORTING |

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Daily Reports | Returned Transactions | Canceled Transactions | Pending Transactions | Completed Transactions

Returned Transactions Report Detail

Search Criteria

Biller Name:

Manatee County Utilities

Details Date:

~~12/07/2009~~ 12/3/09

Filter:

ALL

Created:

Mon Dec 7 2009 10:29:17 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	\$42.00	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	\$100.00	\$100.00	46993750	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	\$91.37	\$91.37	46987422	Invalid Card Number	CARD	Visa	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]

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General

PAYMENT HISTORY ADJUSTMENTS

Customer: 118016 [REDACTED]
 Premises: 46722 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
21-DEC-2009	15-DEC-2009	SCOM	Sewer Usage	84.61	366.53
21-DEC-2009	15-DEC-2009	GBC2	2-32 Gallon Can 2X Wk	36.00	281.92
21-DEC-2009	15-DEC-2009	WCOM	Water Usage	38.33	245.92
21-DEC-2009	04-DEC-2009	N/A	Returned Item Service Fee	30.00	207.59
21-DEC-2009	04-DEC-2009	N/A	Returned Item Chargeback	147.59	177.59
21-DEC-2009	04-DEC-2009	N/A	Payment PYEL	147.59	30.00
21-DEC-2009	03-DEC-2009	N/A	Returned Item Service Fee	30.00	177.59
21-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	36.00	147.59
21-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	111.59	111.59
21-DEC-2009	03-DEC-2009	N/A	Payment PYEL	147.59	0.00

Beginning Balance as of 18-JAN-2002: .00

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Daily Reports | Returned Transactions | Canceled Transactions | Pending Transactions | Completed Transactions

Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities
Details Date: ~~12/04/2009~~ 12/3/09
Filter: ALL
Created: Mon Dec 7 2009 10:29:17 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	\$42.58	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	\$100.00	\$100.00	46890759	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	118016-46722	12/01/2009 13:49:51	\$147.59	\$147.59	[REDACTED]	Invalid Card Number	CARD	Visa	MNCT	OTP_WEB	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	MNCT	[REDACTED]	[REDACTED]

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General

Customer: 156699
 Premises: 69623

[Redacted]

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
28-DEC-2009	22-DEC-2009	N/A	Payment PYEL	106.55	52.20
28-DEC-2009	19-DEC-2009	SRES	Sewer Usage	27.39	158.75
28-DEC-2009	19-DEC-2009	GBR1	Curbside Solid Waste	12.77	131.36
28-DEC-2009	19-DEC-2009	WRES	Water Usage	12.04	118.59
28-DEC-2009	09-DEC-2009	N/A	Returned Item Service Fee	30.00	106.55
28-DEC-2009	09-DEC-2009	N/A	Returned Item Chargeback	25.54	76.55
28-DEC-2009	09-DEC-2009	N/A	Returned Item Chargeback	51.01	51.01
28-DEC-2009	09-DEC-2009	N/A	Payment PYEL	76.55	0.00
24-NOV-2009	19-NOV-2009	SRES	Sewer Usage	18.72	76.55
24-NOV-2009	19-NOV-2009	GBR1	Curbside Solid Waste	12.77	57.83

Beginning Balance as of 29-JUL-2005 .00

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Item Detail...

Bill Detail...

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MANAGE PAYMENTS | REPORTING

[Daily Reports](#) | [Returned Transactions](#) | [Canceled Transactions](#) | [Pending Transactions](#) | [Completed Transactions](#)

Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities
 Details Date: ~~12/10/2009~~ 12/9/09
 Filter: ALL
 Created: Fri Dec 11 2009 10:56:27 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	156699-69623	11/29/2009 09:41:52	\$76.55	\$76.55	[REDACTED]	Invalid Card Number	CARD	MasterCard	MNCT	OTP_WEB	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	12/07/2009 11:44:00	[REDACTED]	[REDACTED]	[REDACTED]	Unable to Locate ACH	ACH	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	12/05/2009 10:00:07	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	[REDACTED]	[REDACTED]	[REDACTED]

Totals

Total Transactions : 5
 Total Dollar Amount: \$632.57

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4

General

Customer: 192609
 Premises: 20268

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	24-DEC-2009	N/A	Returned Item Service Fee	30.00	80.65
	24-DEC-2009	N/A	Returned Item Chargeback	12.77	50.65
	24-DEC-2009	N/A	Returned Item Chargeback	37.88	37.88
	23-DEC-2009	N/A	Returned Item Service Fee	-30.00	0.00
	23-DEC-2009	N/A	Returned Item Chargeback	-12.77	30.00
	23-DEC-2009	N/A	Returned Item Chargeback	-37.88	42.77
	23-DEC-2009	N/A	Returned Item Service Fee	30.00	80.65
	23-DEC-2009	N/A	Returned Item Chargeback	12.77	50.65
	23-DEC-2009	N/A	Returned Item Chargeback	37.88	37.88
	22-DEC-2009	N/A	Payment PYEL	50.65	0.00

Beginning Balance as of 05 JUN-2009 .00

EnergyLink...

CB Appl...

Item Detail...

Bill Detail...

DEC-28-2009 11:00 MANATEE CO FINANCE
TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 12/24/09 10:17
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/23/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/24/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED]
[REDACTED] CR [REDACTED]
12/23/09 192609 [REDACTED] 50.65 [REDACTED] 27 [REDACTED]
20268 [REDACTED] DR [REDACTED]

TOTALS FOR R03 # DEBITS: 2 DEBIT AMOUNT: 103.36 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----			
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0		103.36	0	0	0.00
REDEPOSITED ITEMS	0	0		0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0		0.00	0	0	0.00
NON-DOLLAR RETURNS							
PRENOTIFICATION RETURNS	0	0		0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0		0.00	0	0	0.00

0 - *
103.36 +
100 - +
303.36 =
0 - *

5

General

EnergyLink... CB Appl...

Customer: 157949
Premises: 12763

Master Bill Number:
Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	18-DEC-2009	N/A	Payment LBXT	254.56	0.00
04-DEC-2009	01-DEC-2009	GBC2	1-32 Gallon Can 2X Wk	18.00	254.56
04-DEC-2009	01-DEC-2009	SUNM	Commercial Sewer Charge	38.14	236.56
04-DEC-2009	20-NOV-2009	N/A	Returned Item Service Fee	30.00	198.42
04-DEC-2009	20-NOV-2009	N/A	Returned Item Chargeback	54.00	168.42
04-DEC-2009	20-NOV-2009	N/A	Returned Item Chargeback	114.42	114.42
04-DEC-2009	17-NOV-2009	N/A	Payment PYEL	168.42	0.00
04-NOV-2009	01-NOV-2009	GBC2	1-32 Gallon Can 2X Wk	18.00	168.42
04-NOV-2009	01-NOV-2009	SUNM	Commercial Sewer Charge	38.14	150.42
07-OCT-2009	01-OCT-2009	GBC2	1-32 Gallon Can 2X Wk	18.00	112.28

Beginning Balance as of 07-SEP-2005 .00

EnergyLink...

CB Appl..

Item Detail...

Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA. N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT # [REDACTED]

PAGE 1
DATE/TIME 11/20/09 00:51
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/18/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 11/20/09

DRIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	DRIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 170.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 11/20/09

DRIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	DRIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
-----------	---------------	-----------------	------------	----------------	----	------------------------------	-------------------------

11/18/09 157949 [REDACTED] 168.42 [REDACTED] [REDACTED]
OR [REDACTED]

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 168.42 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----			
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0		338.42	0	0	0.00
REDEPOSITED ITEMS	0	0		0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0		0.00	0	0	0.00
NON-DOLLAR RETURNS							
PRENOTIFICATION RETURNS	0	0		0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0		0.00	0	0	0.00

6

General

Customer: 51761 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 126656 [REDACTED] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
18-DEC-2009	14-DEC-2009	GBR2	Curbside Solid Waste	12.77	38.91
18-DEC-2009	14-DEC-2009	WRES	Water Usage	26.14	26.14
18-DEC-2009	07-DEC-2009	N/A	Payment PYEL	115.48	0.00
18-DEC-2009	03-DEC-2009	N/A	Payment PYEL	10.04	115.48
18-DEC-2009	13-NOV-2009	N/A	Returned Item Service Fee	30.00	125.52
18-DEC-2009	13-NOV-2009	N/A	Returned Item Chargeback	85.48	95.52
18-NOV-2009	13-NOV-2009	SRES	Sewer Usage	55.13	10.04
18-NOV-2009	13-NOV-2009	GBR2	Curbside Solid Waste	12.77	-45.09
18-NOV-2009	13-NOV-2009	WRES	Water Usage	27.62	-57.86
18-NOV-2009	09-NOV-2009	N/A	Payment PYEL	85.48	-85.48

Beginning Balance as of 21-MAR-2007 .00

- EnergyLink...
- CB Appl...
- Item Detail...
- Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 2
DATE/TIME:11/13/09 02:15
** CONFIDENTIAL **

CD ID: 3596000727 CD NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/10/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 11/13/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/10/09 51761 [REDACTED] 85.48 [REDACTED] [REDACTED]
126656
DR [REDACTED]

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 85.48 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	1	0	85.48	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00



1

General

Payment History Adjustment History

Customer: 15088 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 15153 [REDACTED]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	23-DEC-2009	N/A	Payment PYEL	89.42	0.00
	08-DEC-2009	N/A	Returned Item Service Fee	30.00	89.42
	08-DEC-2009	N/A	Returned Item Chargeback	12.55	59.42
	08-DEC-2009	N/A	Returned Item Chargeback	46.87	46.87
	08-DEC-2009	N/A	Payment PYEL	1.04	0.00
03-DEC-2009	02-DEC-2009	N/A	Payment PYEL	59.42	1.04
03-DEC-2009	01-DEC-2009	SRES	Sewer Usage	32.94	60.46
03-DEC-2009	01-DEC-2009	GBR2	Curbside Solid Waste	12.77	27.52
03-DEC-2009	01-DEC-2009	WRRES	Water Usage	14.75	14.75
03-DEC-2009	01-DEC-2009	N/A	Payment PYEL	59.42	0.00

Beginning Balance as of 04-JAN-2000 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

CHARGEBACK ADJUSTMENT ADVICE
Respond by: 1/11/2010

RECEIVED
DEC 11 2009
FINANCE

12/08/2009

MANATEE COUNTY UTILITES SERVICES
ATTN: TREASURY MGMT
PO BOX 1000
BRADENTON, FL 342061000

15088-15153

This is a notification of a chargeback initiated by: FIA CARD SERVICES, NATIONAL ASSOCIATION
Reason: 82-Duplicate Processing

REASON CODE: 82
TYPE: Sale
MERCHANT NO: [REDACTED]
TRANSACTION AMOUNT: \$59.42
DISPUTE AMOUNT: \$59.42
INVOICE/TICKET NO: [REDACTED]
DISPUTE ACCOUNT NO: XXXXXXXXXXXX [REDACTED]
ROLLUP NUM: [REDACTED]

CASE NO: [REDACTED] 10
REFERENCE NO: [REDACTED] 1
TRANSACTION DATE: 12/2/2009
POSTING DATE: 12/2/2009
RESOLVED DATE: 12/07/2009
ORIGINAL REF NO: [REDACTED] 05
RECEIVED DATE: 12/05/2009
PAN:

MEMBER MESSAGE: [REDACTED]

PLEASE BE AWARE

- * This dispute has been verified and was received within timeframes established by Card Association rules and regulations.
- * Your account has been adjusted because:
Cardholder was charged twice for the same transaction.

POSSIBLE MERCHANT ACTION(S) NECESSARY TO REMEDY THIS TYPE OF DISPUTE:

- * Please supply copies of both sales or register tapes, proving there was no duplication.
- * Card Organizations do not acknowledge credits issued after a chargeback. DO NOT issue credit at this time. If credit has already been processed please provide a valid credit record.

- Please check here if the dispute is valid and you are willing to accept this dispute.
- Please check here if you disagree with the dispute and are providing a rebuttal.

Please provide the following information: Merchant Name: MANATEE COUNTY UTILITES SERVICES

Contact Person: _____

Telephone No: _____ Fax No: _____

Rebuttal (if insufficient space, please attach a separate sheet with your reason and include the case#): _____

Send Response to: Merchant Services
Customer Service / KY6-200-01-17
P.O. Box 851310
Louisville, KY 40285-1310
**For support, visit www.bankofamerica.com/chargebacks
Fax: 1.800.230.8679 Phone: 1.800.228.5882

8

General

Customer: 43240

Master Bill Number:

Premises: 43099

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
22-DEC-2009	18-DEC-2009	WRES	Water Usage	7.14	7.14
22-DEC-2009	15-DEC-2009	N/A	Payment PYEL	87.15	0.00
20-NOV-2009	17-NOV-2009	SRES	Sewer Usage	49.93	87.15
20-NOV-2009	17-NOV-2009	GBR2	Curbside Solid Waste	12.77	37.22
20-NOV-2009	17-NOV-2009	WRES	Water Usage	24.45	24.45
20-NOV-2009	03-NOV-2009	N/A	Payment CRED	153.99	0.00
20-NOV-2009	27-OCT-2009	N/A	Returned Item Service Fee	30.00	153.99
20-NOV-2009	27-OCT-2009	N/A	Returned Item Chargeback	12.77	123.99
20-NOV-2009	27-OCT-2009	N/A	Returned Item Chargeback	43.03	111.22
23-OCT-2009	23-OCT-2009	N/A	Payment PYEL	55.80	68.19

Beginning Balance as of 02-DEC-1999 .00

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 10/27/09 06:41
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 10/26/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R20 NON TRANSACTION ACCT RETURN POST DATE: 10/27/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

10/26/09 43240 - [REDACTED] 55.80 [REDACTED] [REDACTED]
43099 DR [REDACTED]

TOTALS FOR R20 # DEBITS: 1 DEBIT AMOUNT: 55.80 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	55.80	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

9

General

Payment History Adjustment History

Customer: 186847 [redacted]
Premises: 8451 [redacted]

Master Bill Number: [redacted]
Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	01-JAN-2010	N/A	Water Deposit Interest Applied	.15	100.27
	18-DEC-2009	N/A	Returned Item Service Fee	30.00	100.42
	18-DEC-2009	N/A	Returned Item Chargeback	12.77	70.42
	18-DEC-2009	N/A	Returned Item Chargeback	57.65	57.65
	15-DEC-2009	N/A	Payment PYEL	70.42	0.00
09-DEC-2009	04-DEC-2009	SRES	Sewer Usage	39.53	70.42
09-DEC-2009	04-DEC-2009	GBR2	Curbside Solid Waste	12.77	30.89
09-DEC-2009	04-DEC-2009	WRES	Water Usage	18.12	18.12
09-DEC-2009	16-NOV-2009	N/A	Payment PYEL	129.16	0.00
06-NOV-2009	03-NOV-2009	SRES	Sewer Usage	35.02	129.16

Beginning Balance as of 10-DEC-2008 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

DEC-23-2009 10:43 MANATEE CO FINANCE
TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 1
DATE/TIME: 12/18/09 02:14
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EPF DATE: 12/16/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE

RETURN POST DATE: 12/18/09

DRIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/16/09	186847	[REDACTED]	70.42	[REDACTED]		[REDACTED]	[REDACTED]

8451

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 70.42 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
TYPES OF RETURNS						
DOLLAR RETURNS	1	0	70.42	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

10

General

Customer: 146124

Master Bill Number:

Premises: 15869

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	07-DEC-2009	N/A	Payment CRED	51.65	92.09
03-DEC-2009	01-DEC-2009	SRES	Sewer Usage	25.65	143.74
03-DEC-2009	01-DEC-2009	GBR2	Curbside Solid Waste	12.77	118.09
03-DEC-2009	01-DEC-2009	WIR2	Water Irrigation	12.47	105.32
03-DEC-2009	01-DEC-2009	WRES	Water Usage	11.20	92.85
03-DEC-2009	23-NOV-2009	N/A	Returned Item Service Fee	30.00	81.65
03-DEC-2009	23-NOV-2009	N/A	Returned Item Chargeback	12.77	51.65
03-DEC-2009	23-NOV-2009	N/A	Returned Item Chargeback	38.88	38.88
03-DEC-2009	18-NOV-2009	N/A	Payment DRFT	51.65	0.00
03-NOV-2009	01-NOV-2009	SRES	Sewer Usage	20.45	51.65

Beginning Balance as of 06-MAR-2007 .00

EnergyLink...

CB Appl..

Item Detail..

Bill Detail..

TO: TREASURY MANAGEMENT COMPANY: MANATEE COUNTY BOCC UTILITY

CR03220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 11/23/09 00:42
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/19/09 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE: RETURN POST DATE: 11/23/09
RETURN REASON CODE: R01 INSUFFICIENT FUNDS

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
-----------	---------------	-----------------	------------	----------------	----	------------------------------	-------------------------

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

TOTALS FOR R01 # DEBITS: 2 DEBIT AMOUNT: 166.74 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 11/23/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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11/19/09	00146124	15869 [REDACTED]	51.65	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
----------	----------	------------------	-------	------------	------------	------------	------------

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 51.65 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	218.39	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

11

General

XXXXXXXXXX XXXXXXXXXX

Customer: 172635
 Premises: 29585

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
15-DEC-2009	08-DEC-2009	SRES	Sewer Usage	29.47	194.33
15-DEC-2009	08-DEC-2009	GBR3	Curbside Solid Waste	12.77	164.86
15-DEC-2009	08-DEC-2009	WRES	Water Usage	13.06	152.09
15-DEC-2009	06-NOV-2009	N/A	Returned Item Service Fee	30.00	139.03
15-DEC-2009	06-NOV-2009	N/A	Returned Item Chargeback	12.77	109.03
15-DEC-2009	06-NOV-2009	N/A	Returned Item Chargeback	43.03	96.26
13-NOV-2009	09-NOV-2009	SRES	Sewer Usage	28.08	53.23
13-NOV-2009	09-NOV-2009	GBR3	Curbside Solid Waste	12.77	25.15
13-NOV-2009	09-NOV-2009	WRES	Water Usage	12.38	12.38
13-NOV-2009	04-NOV-2009	N/A	Payment PYEL	55.80	0.00

Beginning Balance as of 15-FEB-2007 .00

- EnergyLink...
- CB Appl..
- Item Detail..
- Bill Detail..

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 2
DATE/TIME: 11/06/09 06:49
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/05/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 11/06/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/05/09 172635 [REDACTED] 55.80 [REDACTED] 1 [REDACTED]
29585
OR [REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 55.80 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	55.80	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

12

General

Payment History Add Billing Period

Customer: 165934
 Premises: 4678

[REDACTED]

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	22-DEC-2009	N/A	Payment PYEL	62.24	-37.24
	22-DEC-2009	N/A	Payment LBXT	37.24	25.00
09-DEC-2009	04-DEC-2009	SRES	Sewer Usage	17.33	62.24
09-DEC-2009	04-DEC-2009	GBR2	Curbside Solid Waste	12.77	44.91
09-DEC-2009	04-DEC-2009	WRES	Water Usage	7.14	32.14
09-DEC-2009	23-NOV-2009	N/A	Returned Item Service Fee	25.00	25.00
09-DEC-2009	23-NOV-2009	N/A	Returned Item Chargeback	37.24	0.00
09-DEC-2009	23-NOV-2009	N/A	Payment PYEL	37.24	-37.24
09-DEC-2009	23-NOV-2009	N/A	Payment LBXT	37.24	0.00
06-NOV-2009	03-NOV-2009	SRES	Sewer Usage	17.33	37.24

Beginning Balance as of 12-JUN-2006 00

EnergyLink... CB Appl. Item Detail... Bill Detail..

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Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities
 Details Date: ~~11/24/2009~~ 11/23/09
 Filter: ALL
 Created: Wed Nov 25 2009 08:06:59 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	11/23/2009 09:14:31	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	11/23/2009 09:15:00	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	165934-4678	11/23/2009 14:03:00	-\$37.24	\$37.24	[REDACTED]	Do no honor	CARD	Visa	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	11/23/2009 14:03:00	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Total Transactions : 4

Total Dollar Amount: \$517.40

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13

General

Payment History Bill History

Customer: 52147 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 51997 [REDACTED]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	29-DEC-2009	N/A	Payment PYEL	54.11	0.00
17-DEC-2009	16-DEC-2009	N/A	Payment PYEL	29.63	54.11
17-DEC-2009	12-DEC-2009	SRES	Sewer Usage	20.45	83.74
17-DEC-2009	12-DEC-2009	WRES	Water Usage	8.66	63.29
17-DEC-2009	03-DEC-2009	N/A	Returned Item Service Fee	25.00	54.63
17-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	29.63	29.63
17-DEC-2009	30-NOV-2009	N/A	Payment PYEL	29.63	0.00
17-NOV-2009	12-NOV-2009	SRES	Sewer Usage	20.80	29.63
17-NOV-2009	12-NOV-2009	WRES	Water Usage	8.83	8.83
17-NOV-2009	26-OCT-2009	N/A	Payment PYEL	29.63	0.00

Beginning Balance as of 02-DEC-1999 .00

- EnergyLink...
- CB Appl...
- Item Detail...
- Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 2
DATE/TIME:12/03/09 00:50
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/01/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 12/03/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/01/09	52147	[REDACTED]	29.63	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 29.63 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	29.63	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

14

General

Payment History | Account Information

Customer: 192333 [REDACTED]
 Premises: 115136 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	28-DEC-2009	N/A	Payment PYEL	57.36	-57.36
	28-DEC-2009	N/A	Payment LBXT	57.36	0.00
17-DEC-2009	12-DEC-2009	SRES	Sewer Usage	30.86	57.36
17-DEC-2009	12-DEC-2009	GBR2	Curbside Solid Waste	12.77	26.50
17-DEC-2009	12-DEC-2009	WRES	Water Usage	13.73	13.73
17-DEC-2009	03-DEC-2009	N/A	Payment CRED	82.71	0.00
17-DEC-2009	24-NOV-2009	N/A	Returned Item Service Fee	30.00	82.71
17-DEC-2009	24-NOV-2009	N/A	Returned Item Chargeback	12.77	52.71
17-DEC-2009	24-NOV-2009	N/A	Returned Item Chargeback	39.94	39.94
17-DEC-2009	20-NOV-2009	N/A	Payment PYEL	52.71	0.00

Beginning Balance as of 19-MAY-2009 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 2
DATE/TIME: 11/24/09 06:46
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/23/09 CO DISC DATA
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 11/24/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
11/23/09	192333	[REDACTED]	52.71	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	115136								
11/23/09	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

TOTALS FOR R03 # DEBITS: 3 DEBIT AMOUNT: 165.48 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	165.48	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

15

General:

Customer: 124431 [Redacted]
 Premises: 51083 [Redacted]

Master Bill Number: [Redacted]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
16-DEC-2009	11-DEC-2009	SRES	Sewer Usage	24.27	42.56
16-DEC-2009	11-DEC-2009	GBR2	Curbside Solid Waste	12.77	18.29
16-DEC-2009	11-DEC-2009	WRES	Water Usage	10.52	5.52
16-DEC-2009	02-DEC-2009	N/A	Payment LBXT	43.95	-5.00
16-DEC-2009	30-NOV-2009	N/A	Returned Item Service Fee	25.00	38.95
16-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	4.05	13.95
16-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	9.90	9.90
16-DEC-2009	30-NOV-2009	N/A	Payment PYEL	13.95	0.00
16-DEC-2009	19-NOV-2009	N/A	Adjustment RIFD	-30.00	13.95
16-NOV-2009	10-NOV-2009	SRES	Sewer Usage	21.84	43.95

Beginning Balance as of 20-AUG-200200

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail...

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Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities
 Details Date: ~~12/01/2009~~ 11/30/09
 Filter: ALL
 Created: Thu Dec 3 2009 15:07:59 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	11/27/2009 18:00:00	\$11.15	\$11.15	[REDACTED]	Invalid Card Number	CARD	Visa	MNCT	[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	148138-118094	11/30/2009 14:02:55	\$80.85	\$80.85	[REDACTED]	card not permitted	CARD	Visa	MNCT	[REDACTED]	
[REDACTED]	124431-51083	11/30/2009 14:02:55	\$13.95	\$13.95	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
Totals							5				
Total Transactions :							\$471.69				
Total Dollar Amount:											

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Priv

General

Customer: 96656 [Redacted] Master Bill Number: [Redacted]
 Premises: 31983 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
11-DEC-2009	30-NOV-2009	N/A	Lock Meter Charge	30.00	389.16
10-NOV-2009	05-NOV-2009	SRES	Sewer Usage	24.27	359.16
10-NOV-2009	05-NOV-2009	GBR2	Curbside Solid Waste	12.77	334.89
10-NOV-2009	05-NOV-2009	WRÉS	Water Usage	10.52	322.12
10-NOV-2009	02-NOV-2009	N/A	Returned Item Service Fee	30.00	311.60
10-NOV-2009	02-NOV-2009	N/A	Returned Item Chargeback	28.82	281.60
10-NOV-2009	02-NOV-2009	N/A	Returned Item Chargeback	107.18	252.78
10-NOV-2009	29-OCT-2009	N/A	Delq Turn on Field Chg	30.00	145.60
10-NOV-2009	28-OCT-2009	N/A	Delq Turn Off Field Chg	30.00	115.60
10-NOV-2009	28-OCT-2009	N/A	Payment PYEL	136.00	85.60

Beginning Balance as of 13-FEB-2002 .00

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA, N.A.
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RETURNED ITEMS REPORT

PAGE 1
DATE/TIME:11/02/09 02:17
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CD NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: TEL EFF DATE: 10/29/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 11/02/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

10/29/09 [REDACTED] 212.54 [REDACTED] DR [REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 212.54 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 11/02/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

10/29/09 96656 [REDACTED] 136.00 [REDACTED] DR [REDACTED]

31983

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 136.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	348.54	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

17

General

Customer: 181894 [REDACTED]
 Premises: 15303 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	21-DEC-2009	N/A	Payment CRED	200.00	218.77
03-DEC-2009	01-DEC-2009	SRES	Sewer Usage	80.59	418.77
03-DEC-2009	01-DEC-2009	GBR2	Curbside Solid Waste	12.77	338.18
03-DEC-2009	01-DEC-2009	WRES	Water Usage	38.43	325.41
03-DEC-2009	19-NOV-2009	N/A	Payment PYEL	128.00	286.98
03-DEC-2009	04-NOV-2009	N/A	Returned Item Service Fee	30.00	414.98
03-DEC-2009	04-NOV-2009	N/A	Returned Item Chargeback	12.84	384.98
03-DEC-2009	04-NOV-2009	N/A	Returned Item Chargeback	115.16	372.14
03-NOV-2009	02-NOV-2009	N/A	Payment PYEL	128.00	256.98
03-NOV-2009	01-NOV-2009	SRES	Sewer Usage	71.22	384.98

Beginning Balance as of 05-MAR-2008 .00

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA. N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT # [REDACTED]

PAGE 1
DATE/TIME: 11/04/09 10:26
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/03/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 11/04/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/03/09 181894 [REDACTED] 128.00 [REDACTED] 24 [REDACTED]
15303 DR [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]

TOTALS FOR R03 # DEBITS: 3 DEBIT AMOUNT: 237.04 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	237.04	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

18

General

Customer History Account Data

Customer: 124334 [Redacted]

Master Bill Number: [Redacted]

Premises: 3179 [Redacted]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	18-DEC-2009	N/A	Payment LBXT	62.24	37.24
09-DEC-2009	04-DEC-2009	SRES	Sewer Usage	17.33	99.48
09-DEC-2009	04-DEC-2009	GBR2	Curbside Solid Waste	12.77	82.15
09-DEC-2009	04-DEC-2009	WRES	Water Usage	7.14	69.38
09-DEC-2009	27-NOV-2009	N/A	Returned Item Service Fee	25.00	62.24
09-DEC-2009	27-NOV-2009	N/A	Returned Item Chargeback	12.77	37.24
09-DEC-2009	27-NOV-2009	N/A	Returned Item Chargeback	24.47	24.47
09-DEC-2009	23-NOV-2009	N/A	Payment DRFT	37.24	0.00
06-NOV-2009	03-NOV-2009	SRES	Sewer Usage	17.33	37.24
06-NOV-2009	03-NOV-2009	GBR2	Curbside Solid Waste	12.77	19.91

Beginning Balance as of 12-AUG-2002 .00

EnergyLink...

CB.Appl..

Item Detail...

Bill Detail...

TO: TREASURY MANAGEMENT COMPANY: MANATEE COUNTY BOCC UTILITY

CRO3220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: ██████████

PAGE 1
DATE/TIME: 11/27/09 04:55
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/24/09 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 11/27/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/24/09 00124334 3179 ██████████ 37.24 ██████████ ██████████
DR ██████████

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 37.24 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	37.24	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

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General XXXXXXXXXX XXXXXXXXXX

Customer: 50757 XXXXXXXXXX Master Bill Number: XXXXXXXXXX
 Premises: 50613 XXXXXXXXXX Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	29-DEC-2009	N/A	Payment PYEL	84.92	30.00 ▲
	21-DEC-2009	N/A	Payment PYEL	97.75	114.92
17-DEC-2009	12-DEC-2009	SRES	Sewer Usage	48.54	212.67
17-DEC-2009	12-DEC-2009	GBR2	Curbside Solid Waste	12.77	164.13
17-DEC-2009	12-DEC-2009	WRRES	Water Usage	23.61	151.36
17-DEC-2009	07-DEC-2009	N/A	Returned Item Service Fee	30.00	127.75
17-DEC-2009	07-DEC-2009	N/A	Returned Item Chargeback	12.77	97.75
17-DEC-2009	07-DEC-2009	N/A	Returned Item Chargeback	84.98	84.98
17-DEC-2009	02-DEC-2009	N/A	Payment PYEL	97.75	0.00
17-NOV-2009	12-NOV-2009	SRES	Sewer Usage	56.52	97.75 ▼

Beginning Balance as of 02-DEC-1999 .00

EnergyLink...
CB:Appl.
Item Detail...
Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: ██████████

PAGE 1
DATE/TIME: 12/07/09 00:55
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: CCD EFF DATE: 12/03/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 12/07/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

12/03/09 50757 ██████████ 97.75 ██████████ ██████████
50613 DR ██████████

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 97.75 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	97.75	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

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General

Payment History Adjustments

Customer: 195883 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 121491 [REDACTED] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	06JAN-2010	N/A	Payment LBXT	108.23	0.00
29-DEC-2009	21-DEC-2009	SRES	Sewer Usage	44.38	108.23
29-DEC-2009	21-DEC-2009	GBR2	Curbside Solid Waste	12.77	63.85
29-DEC-2009	21-DEC-2009	WRES	Water Usage	21.08	51.08
29-DEC-2009	15-DEC-2009	N/A	Returned Item Service Fee	30.00	30.00
29-DEC-2009	15-DEC-2009	N/A	Returned Item Chargeback	12.77	0.00
29-DEC-2009	15-DEC-2009	N/A	Returned Item Chargeback	59.33	-12.77
29-DEC-2009	10-DEC-2009	N/A	Payment CRED	72.10	-72.10
29-DEC-2009	07-DEC-2009	N/A	Payment LBXT	72.10	0.00
25-NOV-2009	20-NOV-2009	SRES	Sewer Usage	40.57	72.10

Beginning Balance as of 28-OCT-2009 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 01 of 01
Bank : 00075
Center :
Divider: 5,255
Code : 3 B

H

Desk #

Deposit Account: [REDACTED]
Charge Account : [REDACTED]
Store/Reference:00000000000111

*******HOLD MAIL*******
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Date of Notice: 12-15-2009

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 72.10

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
12/7/2009	[REDACTED]	[REDACTED]	Multi-Times NSF 195883-121491 [REDACTED]	72.10

Sincerely,
Returns & Exceptions

REC'D DEC 21 2009

21

General

Customer: 190599 [Redacted] Master Bill Number: [Redacted]
 Premises: 39435 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
22-DEC-2009	22-DEC-2009	N/A	Payment PYEL	38.07	59.48
22-DEC-2009	18-DEC-2009	GBR2	Curbside Solid Waste	12.77	97.55
22-DEC-2009	18-DEC-2009	WRES	Water Usage	21.71	84.78
22-DEC-2009	11-DEC-2009	N/A	Returned Item Service Fee	25.00	63.07
22-DEC-2009	11-DEC-2009	N/A	Returned Item Chargeback	12.77	38.07
22-DEC-2009	11-DEC-2009	N/A	Returned Item Chargeback	25.30	25.30
22-DEC-2009	08-DEC-2009	N/A	Payment PYEL	38.07	0.00
20-NOV-2009	17-NOV-2009	GBR2	Curbside Solid Waste	12.77	38.07
20-NOV-2009	17-NOV-2009	WRES	Water Usage	25.30	25.30
20-NOV-2009	04-NOV-2009	N/A	Payment PYEL	94.37	0.00

Beginning Balance as of 24-MAR-2009 .00

- EnergyLink...
- CB-Appl..
- Item Detail..
- Bill Detail..

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA. N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME:12/11/09 06:44
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/09/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/11/09

DRIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

12/09/09 190599 [REDACTED] 38.07 [REDACTED] [REDACTED]
39435
DR [REDACTED]

DR [REDACTED]

TOTALS FOR R03 # DEBITS: 2 DEBIT AMOUNT: 69.85 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	69.85	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

22

General

Customer: 192613 [Redacted] Master Bill Number: [Redacted]
 Premises: 134580 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
28-DEC-2009	08-DEC-2009	N/A	Payment CRED	48.83	0.00
24-NOV-2009	23-NOV-2009	N/A	Payment PYEL	68.21	48.83
24-NOV-2009	19-NOV-2009	SRES	Sewer Usage	20.45	117.04
24-NOV-2009	19-NOV-2009	GBR1	Curbside Solid Waste	12.77	96.59
24-NOV-2009	19-NOV-2009	REC1	Reclaimed Water Usage	6.95	83.82
24-NOV-2009	19-NOV-2009	WRES	Water Usage	8.66	76.87
24-NOV-2009	10-NOV-2009	N/A	Returned Item Service Fee	25.00	68.21
24-NOV-2009	10-NOV-2009	N/A	Returned Item Chargeback	12.77	43.21
24-NOV-2009	10-NOV-2009	N/A	Returned Item Chargeback	30.44	30.44
24-NOV-2009	06-NOV-2009	N/A	Payment PYEL	43.21	0.00

Beginning Balance as of 27-MAY-2009 .00

- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 1
DATE/TIME:11/10/09 15:17
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/09/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 11/10/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/09/09 192613 [REDACTED] 43.21 [REDACTED] [REDACTED]
134580
DR [REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 43.21 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	43.21	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

23

General

Customer: 195113

Master Bill Number:

Premises: 112539

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
22-DEC-2009	18-DEC-2009	SRES	Sewer Usage	39.53	100.42
22-DEC-2009	18-DEC-2009	GBR2	Curbside Solid Waste	12.77	60.89
22-DEC-2009	18-DEC-2009	WRES	Water Usage	18.12	48.12
22-DEC-2009	15-DEC-2009	N/A	Payment PYEL	79.34	30.00
22-DEC-2009	03-DEC-2009	N/A	Returned Item Service Fee	30.00	109.34
22-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	12.77	79.34
22-DEC-2009	03-DEC-2009	N/A	Returned Item Chargeback	66.57	66.57
22-DEC-2009	01-DEC-2009	N/A	Payment PYEL	79.34	0.00
20-NOV-2009	17-NOV-2009	SRES	Sewer Usage	45.07	79.34
20-NOV-2009	17-NOV-2009	GBR2	Curbside Solid Waste	12.77	34.27

Beginning Balance as of 23-SEP-2009 .00

EnergyLink...

CB Appl..

Item Detail..

Bill Detail..

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: ██████████

PAGE 2
DATE/TIME:12/03/09 06:45
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/02/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/03/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/02/09	195113	██████████	79.34	████████████████████		████████████████████	████████████████████
		<i>112539</i>				DR ██████████	

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 79.34 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	79.34	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

24

General

Customer: 186313 [REDACTED]
 Premises: 109678 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	04-JAN-2010	N/A	Payment CRED	125.02	-125.02
	04-JAN-2010	N/A	Payment PYEL	155.02	0.00
	17-DEC-2009	N/A	Returned Item Service Fee	30.00	155.02
	17-DEC-2009	N/A	Returned Item Chargeback	12.77	125.02
	17-DEC-2009	N/A	Returned Item Chargeback	49.74	112.25
18-DEC-2009	14-DEC-2009	SRES	Sewer Usage	34.32	62.51
18-DEC-2009	14-DEC-2009	GBR2	Curbside Solid Waste	12.77	28.19
18-DEC-2009	14-DEC-2009	WRES	Water Usage	15.42	15.42
18-DEC-2009	14-DEC-2009	N/A	Payment PYEL	62.51	0.00
18-NOV-2009	16-NOV-2009	N/A	Payment PYEL	57.36	62.51

Beginning Balance as of 21-AUG-2008 .00

EnergyLink...

CB Appl..

Item Detail...

Bill Detail...

CRO3220 008875
 SITE: VA

BANK OF AMERICA, N.A.
 ACH SERVICES
 RETURNED ITEMS REPORT
 RTN: 063100277 ACCT #: [REDACTED]

PAGE 2
 DATE/TIME: 12/17/09 02:17
 ** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/15/09 CO DISC DATA:
 POINT: PECOM1 APPL: MCGUCSER1 TYPE:
 RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 12/17/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/15/09	186313	[REDACTED]	62.51	[REDACTED]	DR	[REDACTED]	[REDACTED]
TOTALS FOR R04		# DEBITS: 1	DEBIT AMOUNT: 62.51	# CREDITS: 0	CREDIT AMOUNT: 0.00		

109678

RETURN REASON CODE: R09 UNCOLLECTED FUNDS RETURN POST DATE: 12/17/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
[REDACTED]							
TOTALS FOR R09		# DEBITS: 1	DEBIT AMOUNT: 25.00	# CREDITS: 0	CREDIT AMOUNT: 0.00		

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	87.51	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

25

General

Customer: 179028 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 43198 [REDACTED] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	29-DEC-2009	N/A	Payment CRED	158.05	0.00
	16-DEC-2009	N/A	Returned Item Service Fee	30.00	158.05
	16-DEC-2009	N/A	Returned Item Chargeback	11.35	128.05
	16-DEC-2009	N/A	Returned Item Chargeback	54.70	116.70
22-DEC-2009	18-DEC-2009	SRES	Sewer Usage	33.98	62.00
22-DEC-2009	18-DEC-2009	GBR2	Curbside Solid Waste	12.77	28.02
22-DEC-2009	18-DEC-2009	WRES	Water Usage	15.25	15.25
22-DEC-2009	14-DEC-2009	N/A	Payment PYEL	66.05	0.00
20-NOV-2009	17-NOV-2009	SRES	Sewer Usage	41.95	66.05
20-NOV-2009	17-NOV-2009	GBR2	Curbside Solid Waste	12.77	24.10

Beginning Balance as of 23-AUG-2007 .00

EnergyLink...

CB Appl..

Item Detail...

Bill Detail...

CR03220 008875
 SITE: VA

BANK OF AMERICA, N.A.
 ACH SERVICES
 RETURNED ITEMS REPORT
 RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
 DATE/TIME: 12/16/09 06:45
 ** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/15/09 CO DISC DATA:
 POINT: PECOM1 APPL: MCGUCSER1 TYPE:
 RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/16/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/15/09	178028	SIMONE LOW	66.05	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 66.05 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	66.05	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

26

General

Customer: 37946 [REDACTED]
 Premises: 37456 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
21-DEC-2009	21-DEC-2009	N/A	Payment CRED	102.08	94.06
21-DEC-2009	15-DEC-2009	SRES	Sewer Usage	35.36	196.14
21-DEC-2009	15-DEC-2009	GBR3	Curbside Solid Waste	12.77	160.78
21-DEC-2009	15-DEC-2009	WRES	Water Usage	15.93	148.01
21-DEC-2009	08-DEC-2009	N/A	Returned Item Service Fee	30.00	132.08
21-DEC-2009	08-DEC-2009	N/A	Returned Item Chargeback	12.77	102.08
21-DEC-2009	08-DEC-2009	N/A	Returned Item Chargeback	89.31	89.31
21-DEC-2009	04-DEC-2009	N/A	Payment PYEL	102.08	0.00
19-NOV-2009	16-NOV-2009	SRES	Sewer Usage	58.95	102.08
19-NOV-2009	16-NOV-2009	GBR3	Curbside Solid Waste	12.77	43.13

Beginning Balance as of 18-JAN-2000 .00

- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

CRO3220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT # [REDACTED]

PAGE 1
DATE/TIME:12/08/09 06:46
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/07/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/08/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

12/07/09 37946 [REDACTED] 102.08 [REDACTED] [REDACTED]
37456
DR [REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 102.08 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	102.08	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

27

General

Payment History Additional Details

Customer: 8775 [Redacted]

Master Bill Number: [Redacted]

Premises: 8734 [Redacted]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
10-DEC-2009	25-NOV-2009	N/A	Returned Item Chargeback	59.57	59.57
10-DEC-2009	25-NOV-2009	N/A	Payment PYEL	76.68	0.00
09-NOV-2009	04-NOV-2009	SRES	Sewer Usage	27.04	76.68
09-NOV-2009	04-NOV-2009	GBR2	Curbside Solid Waste	12.77	49.64
09-NOV-2009	04-NOV-2009	WRES	Water Usage	11.87	36.87
09-NOV-2009	28-OCT-2009	N/A	Payment PYEL	48.59	25.00
09-NOV-2009	26-OCT-2009	N/A	Returned Item Service Fee	25.00	73.59
09-NOV-2009	26-OCT-2009	N/A	Returned Item Chargeback	12.77	48.59
09-NOV-2009	26-OCT-2009	N/A	Returned Item Chargeback	35.82	35.82
09-NOV-2009	26-OCT-2009	N/A	Payment PYEL	48.59	0.00

Beginning Balance as of 02-DEC-1999 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

Manatee County Government
the official website of the Board of County Commissioners

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[MANAGE PAYMENTS](#) | [REPORTING](#) |

[Daily Reports](#) | [Returned Transactions](#) | [Canceled Transactions](#) | [Pending Transactions](#) | [Completed Transactions](#)

Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities
 Details Date: ~~10/27/2009~~ 10/26/09
 Filter: ALL
 Created: Tue Oct 27 2009 15:31:44 EDT

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	8775-8734	10/26/2009 14:02:34	\$48.59	\$48.59	[REDACTED]	Do no honor	CARD	MasterCard	MNCT		

Totals

Total Transactions : 3
 Total Dollar Amount: \$137.66

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28

General

Customer: 8775 [REDACTED]
 Premises: 8734 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	21-DEC-2009	N/A	Payment PYEL	81.16	0.00
10-DEC-2009	05-DEC-2009	SRES	Sewer Usage	26.69	81.16
10-DEC-2009	05-DEC-2009	GBR2	Curbside Solid Waste	12.77	54.47
10-DEC-2009	05-DEC-2009	WRES	Water Usage	11.70	41.70
10-DEC-2009	30-NOV-2009	N/A	Payment PYEL	76.68	30.00
10-DEC-2009	25-NOV-2009	N/A	Returned Item Service Fee	30.00	106.68
10-DEC-2009	25-NOV-2009	N/A	Returned Item Chargeback	17.11	76.68
10-DEC-2009	25-NOV-2009	N/A	Returned Item Chargeback	59.57	59.57
10-DEC-2009	25-NOV-2009	N/A	Payment PYEL	76.68	0.00
09-NOV-2009	04-NOV-2009	SRES	Sewer Usage	27.04	76.68

Beginning Balance as of 02-DEC-1999 .00

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail...

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Returned Transactions Report Detail

Search Criteria

Billor Name: Manatee County Utilities
Details Date: ~~11/27/2009~~ 11/25/09
Filter: ALL
Created: Mon Nov 30 2009 12:27:02 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
daniel overton	8775-8734	11/25/2009 14:02:31	\$76.68	\$76.68	[REDACTED]	Do no honor	CARD	MasterCard	MNCT	[REDACTED]

Totals

Total Transactions : 3
Total Dollar Amount: \$482.74

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29

General

Customer: 121620
Premises: 111079

Master Bill Number:
Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
23-DEC-2009	19-DEC-2009	GBR2	Curbside Solid Waste	12.77	29.88
23-DEC-2009	19-DEC-2009	WRES	Water Usage	17.11	17.11
23-DEC-2009	07-DEC-2009	N/A	Payment PYEL	25.00	0.00
23-DEC-2009	03-DEC-2009	N/A	Payment LBXT	98.09	25.00
23-NOV-2009	18-NOV-2009	SRES	Sewer Usage	43.94	123.09
23-NOV-2009	18-NOV-2009	GBR2	Curbside Solid Waste	14.47	79.15
23-NOV-2009	18-NOV-2009	WRES	Water Usage	19.68	64.68
23-NOV-2009	09-NOV-2009	N/A	Returned Item Service Fee	25.00	45.00
23-NOV-2009	09-NOV-2009	N/A	Returned Item Chargeback	20.00	20.00
23-NOV-2009	09-NOV-2009	N/A	Payment PYEL	20.00	0.00

Beginning Balance as of 26-OCT-2009 00

EnergyLink... CB Appl... Item Detail... Bill Detail...

30

General

Payment History Account Management

Customer: 192465 [redacted]
 Premises: 121840 [redacted]

Master Bill Number: [redacted]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
22-DEC-2009	18-DEC-2009	SRES	Sewer Usage	58.95	138.99
22-DEC-2009	18-DEC-2009	GBR2	Curbside Solid Waste	12.77	80.04
22-DEC-2009	18-DEC-2009	WRES	Water Usage	37.27	67.27
22-DEC-2009	11-DEC-2009	N/A	Payment WCSH	145.14	30.00
22-DEC-2009	30-NOV-2009	N/A	Returned Item Service Fee	30.00	175.14
22-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	12.77	145.14
22-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	132.37	132.37
22-DEC-2009	30-NOV-2009	N/A	Payment PYEL	145.14	0.00
20-NOV-2009	17-NOV-2009	SRES	Sewer Usage	58.95	145.14
20-NOV-2009	17-NOV-2009	GBR2	Curbside Solid Waste	12.77	86.19

Beginning Balance as of 22-MAY-2009 .00

- EnergyLink...
- CB Appl..
- Item Detail..
- Bill Detail..

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Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities
 Details Date: ~~12/01/2009~~ 11/30/09
 Filter: ALL
 Created: Thu Dec 3 2009 15:07:59 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	192465-121840	11/29/2009 21:11:06	\$145.14	\$145.14	[REDACTED]	Invalid Card Number	CARD	Visa	MNCT	OTP_WE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Total Transactions : 5
 Total Dollar Amount: \$471.69

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General

Customer: 53522 [REDACTED]
 Premises: 53310 [REDACTED]

Master Bill Number: [REDACTED]
 Status: Inactive

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
10-DEC-2009	05-DEC-2009	SRES	Sewer Usage	34.67	219.60
10-DEC-2009	05-DEC-2009	GBR2	Curbside Solid Waste	12.77	184.93
10-DEC-2009	05-DEC-2009	WRES	Water Usage	15.59	172.16
09-NOV-2009	04-NOV-2009	SRES	Sewer Usage	34.32	156.57
09-NOV-2009	04-NOV-2009	GBR2	Curbside Solid Waste	12.77	122.25
09-NOV-2009	04-NOV-2009	WRES	Water Usage	15.42	109.48
09-NOV-2009	02-NOV-2009	N/A	Returned Item Service Fee	30.00	94.06
09-NOV-2009	02-NOV-2009	N/A	Returned Item Chargeback	12.77	64.06
09-NOV-2009	02-NOV-2009	N/A	Returned Item Chargeback	51.29	51.29
09-NOV-2009	28-OCT-2009	N/A	Payment DRFT	64.06	0.00

Beginning Balance as of 02-DEC-1999 .00

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail..

TO: TREASURY MANAGEMENT COMPANY: MANATEE COUNTY BOCC UTILITY

CR03220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 11/02/09 01:42
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 10/29/09 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 11/02/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

10/29/09 00053522 53310 [REDACTED] 64.06 [REDACTED] [REDACTED]
OR [REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 64.06 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	1	0	64.06	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

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General

Payment History Account Details

Customer: 8528 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 8490 [REDACTED]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	23-DEC-2009	N/A	Payment PYEL	90.96	0.00
09-DEC-2009	07-DEC-2009	N/A	Payment WCSH	60.46	90.96
09-DEC-2009	04-DEC-2009	SRES	Sewer Usage	33.28	151.42
09-DEC-2009	04-DEC-2009	GBR2	Curbside Solid Waste	12.77	118.14
09-DEC-2009	04-DEC-2009	WRES	Water Usage	14.91	105.37
09-DEC-2009	30-NOV-2009	N/A	Returned Item Service Fee	30.00	90.46
09-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	12.77	60.46
09-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	47.69	47.69
09-DEC-2009	25-NOV-2009	N/A	Payment PYEL	60.46	0.00
06-NOV-2009	03-NOV-2009	SRES	Sewer Usage	32.94	60.46

Beginning Balance as of 02-DEC-1999 .00

EnergyLink...

CB Appl..

Item Detail...

Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 11/30/09 23:13
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 11/27/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 11/30/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/27/09 8528 - [REDACTED] 60.46 [REDACTED] [REDACTED]
8490
DR [REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 60.46 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	60.46	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

33

General

Customer: 144595 SCHILL, GREGORY W. Master Bill Number:
 Premises: 7432 6712 CONETTA DR Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	28-DEC-2009	N/A	Payment DRFT	102.10	0.00
10-DEC-2009	05-DEC-2009	SPRES	Sewer Usage	40.57	102.10
10-DEC-2009	05-DEC-2009	GBR2	Curbside Solid Waste	12.77	61.53
10-DEC-2009	05-DEC-2009	WRES	Water Usage	18.76	48.76
10-DEC-2009	30-NOV-2009	N/A	Returned Item Service Fee	30.00	30.00
10-DEC-2009	30-NOV-2009	N/A	Returned Item Chargeback	133.88	0.00
10-DEC-2009	24-NOV-2009	N/A	Payment DRFT	133.88	-133.88
10-DEC-2009	19-NOV-2009	N/A	Payment PYEL	133.88	0.00
09-NOV-2009	04-NOV-2009	SPRES	Sewer Usage	25.65	133.88
09-NOV-2009	04-NOV-2009	GBR2	Curbside Solid Waste	12.77	108.23

Beginning Balance as of 13-JUL-2004 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

TO: TREASURY MANAGEMENT COMPANY: MANATEE COUNTY BOCC UTILITY

CR03220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 11/30/09 23:13
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/25/09 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 11/30/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/25/09 00144595 7432 [REDACTED] 133.88 [REDACTED] [REDACTED]
DR [REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 133.88 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	133.88	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

34

General

Customer: 146279 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 108405 [REDACTED] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	28-DEC-2009	N/A	Payment PYEL	57.46	0.00
15-DEC-2009	11-DEC-2009	N/A	Payment LBXT	30.00	57.46
15-DEC-2009	08-DEC-2009	SRES	Sewer Usage	26.69	87.46
15-DEC-2009	08-DEC-2009	GRR2	Curbside Solid Waste	12.77	60.77
15-DEC-2009	08-DEC-2009	REC1	Reclaimed Water Usage	6.30	48.00
15-DEC-2009	08-DEC-2009	WRES	Water Usage	11.70	41.70
15-DEC-2009	02-DEC-2009	N/A	Returned Item Service Fee	30.00	30.00
15-DEC-2009	02-DEC-2009	N/A	Returned Item Chargeback	12.77	0.00
15-DEC-2009	02-DEC-2009	N/A	Returned Item Chargeback	43.29	-12.77
15-DEC-2009	30-NOV-2009	N/A	Payment PYEL	56.06	-56.06

Beginning Balance as of 20-SEP-2004 [REDACTED] .00

- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

TO: TREASURY MANAGEMENT COMPANY: MANATEE COUNTY BOCC UTILITY

CR03220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 1
DATE/TIME: 12/02/09 15:18
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 12/01/09 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 12/02/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

12/01/09 00146279 108405 [REDACTED] 56.06 [REDACTED] [REDACTED]
DR [REDACTED]

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 56.06 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	1	0	56.06	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

35

General

Payment History Add Billing Details

Customer: 141252 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 100641 [REDACTED]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	31-DEC-2009	N/A	Payment CRED	43.95	71.01
28-DEC-2009	19-DEC-2009	SRES	Sewer Usage	23.23	114.96
28-DEC-2009	19-DEC-2009	GBR1	Curbside Solid Waste	12.77	91.73
28-DEC-2009	19-DEC-2009	WRES	Water Usage	10.01	78.96
28-DEC-2009	14-DEC-2009	N/A	Returned Item Service Fee	25.00	68.95
28-DEC-2009	14-DEC-2009	N/A	Returned Item Chargeback	12.77	43.95
28-DEC-2009	14-DEC-2009	N/A	Returned Item Chargeback	31.18	31.18
28-DEC-2009	09-DEC-2009	N/A	Payment DRFT	43.95	0.00
24-NOV-2009	19-NOV-2009	SRES	Sewer Usage	21.84	43.95
24-NOV-2009	19-NOV-2009	GBR1	Curbside Solid Waste	12.77	22.11

Beginning Balance as of 26-FEB-2007 .00

- EnergyLink...
- CB Appl..
- Item Detail..
- Bill Detail..

TO: TREASURY MANAGEMENT COMPANY: MANATEE COUNTY BOCC UTILITY

CR03220 008290
SITE: VA

BANK OF AMERICA, N.A.
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RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME 12/14/09 00:51
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 12/10/09 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 12/14/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

12/10/09 00141252 100641 [REDACTED] 43.95 [REDACTED] [REDACTED]
DR [REDACTED]

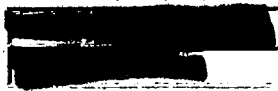
TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 43.95 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	43.95	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

36

General

Customer: 61932
 Premises: 10352



Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	17-DEC-2009	N/A	Payment WCHK	88.83	30.00
	16-DEC-2009	N/A	Payment WCSH	94.41	118.83
	09-DEC-2009	N/A	Returned Item Service Fee	30.00	213.24
	09-DEC-2009	N/A	Returned Item Chargeback	12.77	183.24
	09-DEC-2009	N/A	Returned Item Chargeback	76.06	170.47
	07-DEC-2009	N/A	Payment PYEL	88.83	94.41
04-DEC-2009	01-DEC-2009	SRES	Sewer Usage	54.44	183.24
04-DEC-2009	01-DEC-2009	GBR2	Curbside Solid Waste	12.77	128.80
04-DEC-2009	01-DEC-2009	WRES	Water Usage	27.20	116.03
04-NOV-2009	01-NOV-2009	SRES	Sewer Usage	50.97	88.83

Beginning Balance as of 07-MAR-2007 .00

- EnergyLink...
- CB Appl...
- Item Detail...
- Bill Detail...

TO: SUZANNE LUCHS COMPANY: M C BOARD OF COC

CR03220 008875
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 2
DATE/TIME: 12/09/09 10:18
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/08/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/09/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

12/08/09 61932 [REDACTED] 88.83 [REDACTED] [REDACTED]
10352 DR [REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 88.83 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----			
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0		88.83	0	0	0.00
REDEPOSITED ITEMS	0	0		0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0		0.00	0	0	0.00
NON-DOLLAR RETURNS							
PRENOTIFICATION RETURNS	0	0		0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0		0.00	0	0	0.00

*** END OF REPORT ***

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General

Payment History | Billing Information

Customer: 194121

Master Bill Number:

Premises: 134738

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
28-DEC-2009	19-DEC-2009	SRES	Sewer Usage	31.20	87.87
28-DEC-2009	19-DEC-2009	GBR1	Curbside Solid Waste	12.77	56.67
28-DEC-2009	19-DEC-2009	WRES	Water Usage	13.90	43.90
28-DEC-2009	11-DEC-2009	N/A	Payment CRED	55.30	30.00
28-DEC-2009	01-DEC-2009	N/A	Returned Item Service Fee	30.00	85.30
28-DEC-2009	01-DEC-2009	N/A	Returned Item Chargeback	12.77	55.30
28-DEC-2009	01-DEC-2009	N/A	Returned Item Chargeback	42.53	42.53
28-DEC-2009	01-DEC-2009	N/A	Payment PYEL	55.30	0.00
24-NOV-2009	19-NOV-2009	SRES	Sewer Usage	29.47	55.30
24-NOV-2009	19-NOV-2009	GBR1	Curbside Solid Waste	12.77	25.83

Beginning Balance as of 27-JUL-2009 .00

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

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Returned Transactions Report Detail

Search Criteria

Billor Name: Manatee County Utilities
Details Date: ~~12/02/2009~~ 12/1/09
Filter: ALL
Created: Thu Dec 3 2009 15:09:10 EST

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	194121-134738	12/01/2009 14:04:16	\$55.30	\$55.30	[REDACTED]	Do no honor	CARD	Visa	MNCT	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Total Transactions : 8
Total Dollar Amount: \$401.84

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38

General

Customer: 145230
 Premises: 117502

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	29-DEC-2009	N/A	Payment CRED	123.48	30.00
	22-DEC-2009	N/A	Returned Item Service Fee	30.00	153.48
	22-DEC-2009	N/A	Returned Item Chargeback	12.77	123.48
	22-DEC-2009	N/A	Returned Item Chargeback	44.59	110.71
18-DEC-2009	17-DEC-2009	N/A	Payment PYEL	57.36	66.12
18-DEC-2009	14-DEC-2009	SRES	Sewer Usage	36.75	123.48
18-DEC-2009	14-DEC-2009	GBR2	Curbside Solid Waste	12.77	86.73
18-DEC-2009	14-DEC-2009	WRES	Water Usage	16.60	73.96
18-NOV-2009	16-NOV-2009	N/A	Payment PYEL	58.91	57.36
18-NOV-2009	13-NOV-2009	SRES	Sewer Usage	30.86	116.27

Beginning Balance as of 22-SEP-2004 .00

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail...

CR03220 008875
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BANK OF AMERICA, N.A.
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 RETURNED ITEMS REPORT
 RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
 DATE/TIME: 12/22/09 00:51
 ** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/18/09 CO DISC DATA:
 POINT: PECOM1 APPL: MCGUCSER1 TYPE:
 RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER

RETURN POST DATE: 12/22/09

 ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
 ORIGINAL PAR RETURN PAR

12/18/09 146230 [REDACTED] 57.36 [REDACTED] [REDACTED]
 DR [REDACTED]

117502

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 57.36 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	57.36	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

39

General

Customer: 153283 [REDACTED] J.

Master Bill Number: [REDACTED]

Premises: 58669 [REDACTED]

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
14-DEC-2009	11-DEC-2009	N/A	Payment CRED	91.48	64.06
14-DEC-2009	07-DEC-2009	SRES	Sewer Usage	35.36	155.54
14-DEC-2009	07-DEC-2009	GBR2	Curbside Solid Waste	12.77	120.18
14-DEC-2009	07-DEC-2009	WRES	Water Usage	15.93	107.41
14-DEC-2009	02-DEC-2009	N/A	Returned Item Service Fee	30.00	91.48
14-DEC-2009	02-DEC-2009	N/A	Returned Item Chargeback	12.77	61.48
14-DEC-2009	02-DEC-2009	N/A	Returned Item Chargeback	48.71	48.71
14-DEC-2009	30-NOV-2009	N/A	Payment PYEL	61.48	0.00
12-NOV-2009	06-NOV-2009	SRES	Sewer Usage	33.63	61.48
12-NOV-2009	06-NOV-2009	GBR2	Curbside Solid Waste	12.77	27.85

Beginning Balance as of 13-JUN-2009 .00

EnergyLink...

CB Appl..

Item Detail..

Bill Detail..

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

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SITE: VA

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RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

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DATE/TIME:12/02/09 10:24
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: WEB EFF DATE: 12/01/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/02/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED] DR [REDACTED]
12/01/09 153283 [REDACTED] 61.48 [REDACTED] [REDACTED] DR [REDACTED]
56669

TOTALS FOR R03 # DEBITS: 2 DEBIT AMOUNT: 273.10 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	273.10	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

40

General

Customer: 195129

Master Bill Number:

Premises: 12999

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
04-DEC-2009	03-NOV-2009	N/A	Returned Item Service Fee	30.00	173.77
04-DEC-2009	03-NOV-2009	N/A	Returned Item Chargeback	22.13	143.77
04-DEC-2009	03-NOV-2009	N/A	Returned Item Chargeback	86.83	121.64
05-NOV-2009	05-NOV-2009	SRES	Sewer Usage	25.31	34.81
05-NOV-2009	05-NOV-2009	GBR2	Curbside Solid Waste	12.77	9.50
05-NOV-2009	05-NOV-2009	WRES	Water Usage	11.03	-3.27
05-NOV-2009	05-NOV-2009	N/A	Adjustment SWCD	-38	-14.30
05-NOV-2009	05-NOV-2009	N/A	Adjustment SWCD	-9.36	-13.92
05-NOV-2009	05-NOV-2009	N/A	Adjustment WTCD	-4.56	-4.56
05-NOV-2009	29-OCT-2009	N/A	Payment PYEL	108.96	0.00

Beginning Balance as of 07-OCT-2009 00

EnergyLink...

CB Appl..

Item Detail...

Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

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DATE/TIME:11/03/09 06:47
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: CCO EFF DATE: 10/30/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 11/03/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

10/30/09 195129 - [REDACTED] 108.96 [REDACTED] [REDACTED]
OR [REDACTED]

12999

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 108.96 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-----DEBITS-----			-----CREDITS-----		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	1	0	108.96	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

41

General

EnergyLink... CB Appl...

Customer: 105369
 Premises: 119324

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
15-DEC-2009	08-DEC-2009	SRES	Sewer Usage	45.42	255.19
15-DEC-2009	08-DEC-2009	GBR2	Curbside Solid Waste	12.77	209.77
15-DEC-2009	08-DEC-2009	WRES	Water Usage	21.71	197.00
15-DEC-2009	13-NOV-2009	N/A	Returned Item Service Fee	30.00	175.29
15-DEC-2009	13-NOV-2009	N/A	Returned Item Chargeback	12.77	145.29
15-DEC-2009	13-NOV-2009	N/A	Returned Item Chargeback	56.53	132.52
13-NOV-2009	09-NOV-2009	SRES	Sewer Usage	42.99	75.99
13-NOV-2009	09-NOV-2009	GBR2	Curbside Solid Waste	12.77	33.00
13-NOV-2009	09-NOV-2009	WRES	Water Usage	20.23	20.23
13-NOV-2009	09-NOV-2009	N/A	Payment PYEL	69.30	0.00

Beginning Balance as of 17-OCT-2006 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

TO:SUZANNE LUCHS COMPANY:M C BOARD OF COC

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PAGE 1
DATE/TIME:11/13/09 00:57
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEEUTILITIES ENTRY DESC: WEB PAY SEC: TEL EFF DATE: 11/10/09 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 11/13/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/10/09 105369 [REDACTED] 69.30 [REDACTED] DR [REDACTED]
119324

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 69.30 # CREDITS: 0 CREDIT AMOUNT: 0.00

NOTIFICATION OF CHANGE REASON CODE: C01 INCORRECT ACCT NO RETURN POST DATE: 11/13/09

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME INVALID INFORMATION TC ORIG ITEM TRACE RETURN TRACE
TR ACCOUNT VALID INFORMATION ORIGINAL PAR RETURN PAR

[REDACTED]

TOTALS FOR C01 # DEBITS: 1 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	69.30	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	1	0	0.00	0	0	0.00

42

General

Customer: 190020
 Premises: 44911

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	06-JAN-2010	N/A	Payment PYEL	238.00	127.98
	23-DEC-2009	N/A	Returned Item Service Fee	30.00	365.98
	23-DEC-2009	N/A	Returned Item Chargeback	28.52	335.98
	23-DEC-2009	N/A	Returned Item Chargeback	209.15	307.46
	21-DEC-2009	N/A	Payment PYEL	237.67	98.31
18-DEC-2009	14-DEC-2009	SRES	Sewer Usage	56.87	335.98
18-DEC-2009	14-DEC-2009	GBR2	Curbside Solid Waste	12.77	279.11
18-DEC-2009	14-DEC-2009	WRES	Water Usage	28.67	266.34
18-NOV-2009	13-NOV-2009	SRES	Sewer Usage	58.95	237.67
18-NOV-2009	13-NOV-2009	GBR2	Curbside Solid Waste	12.77	178.72

Beginning Balance as of 21-SEP-2009 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

DEC-28-2009 10:59 MANATEE CO FINANCE
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PAGE 1
DATE/TIME: 12/23/09 10:22
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 3596000727 CO NAME: MANATEE UTILITIES ENTRY DESC: WEB PAY SEC: TEL EFF DATE: 12/22/09 CO DISC DATA:
POINT: PECOH1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 12/23/09

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/22/09	190020	[REDACTED] 44911	237.67	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 237.67 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	237.67	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00