

MANATEE COUNTY GOVERNMENT

AGENDA MEMORANDUM

SUBJECT	Service Fee Waivers	TYPE AGENDA ITEM	Consent
DATE REQUESTED	July 26, 2011	DATE SUBMITTED/REVISED	June 29, 2011
BRIEFINGS? Who?	N/A	CONSEQUENCES IF DEFERRED	Service fee wrongly assessed to utility customer accounts.
DEPARTMENT/DIVISION	Utilities Department, Business Operations Division	AUTHORIZED BY TITLE	<i>Daniel T. Gray</i> Daniel T. Gray, Director Utilities Department (ext. 5323)
CONTACT PERSON TELEPHONE/EXTENSION	Maxine Humphrey Utilities Department (ext. 4966) <i>7/29/11</i>	PRESENTER/TITLE TELEPHONE/EXTENSION	Gus DiFonzo, <i>A.A.</i> Deputy Director, Utilities Department (ext. 5473)
ADMINISTRATIVE APPROVAL		<i>[Signature]</i>	

ACTION DESIRED

INDICATE WHETHER 1) REPORT; 2) DISCUSSION; 3) FORM OF MOTION; OR 4) OTHER ACTION REQUIRED

Authorization to waive a total of \$455.00 in service fees that were assessed to utility customer accounts for returned bank items.

ENABLING/REGULATING AUTHORITY

Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy
Resolution R-97-041 adopting a standard service fee for dishonored checks offered in payment to Manatee County.

BACKGROUND/DISCUSSION

SEE PAGE 2

APPROVED IN OPEN SESSION
JUL 26 2011

COUNTY ATTORNEY REVIEW

**BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA**

Check appropriate box	
<input type="checkbox"/>	REVIEWED Written Comments: <input type="checkbox"/> Attached <input type="checkbox"/> Available from Attorney (Attorney's initials: _____)
<input checked="" type="checkbox"/>	NOT REVIEWED (No apparent legal issues.)
<input type="checkbox"/>	NOT REVIEWED (Utilizes exact form or procedure previously approved by CAO.)
<input type="checkbox"/>	OTHER

ATTACHMENTS: (List in order as attached)	INSTRUCTIONS TO BOARD RECORDS:
1. Copy of returned item summary from Bank of America. 2. Copy of customer account ledgers.	Copy to Maxine Humphrey, Collections Supervisor and Carmen Camarda, Customer Service Rep II, Utilities Department. <i>MR 7/26/11</i>
COST: \$455.00 total	SOURCE (ACCT # & NAME): 401000000-369000 Miscellaneous Revenue
COMMENTS: None	AMT./FREQ. OF RECURRING COSTS: (ATTACH FISCAL IMPACT STATEMENT) N/A

- **The Utilities Department received several returned item notifications from Bank of America for utility customers.**
- **A letter was mailed to each utility customer requesting a cash replacement for the returned item along with payment of the returned item service fee which is based on the face value of the returned check.**
- **Based on the information presented by the customer, the Utilities Department is hereby requesting authorization to waive the returned item service fees for the following utility customers:**

1. Account Number 11406-11463 \$30.00

On April 21, 2011, a bank draft for \$66.25 was posted to the Banner account. On April 25, 2011, the payment was returned to us "*account closed*". The item was returned to us because the bank account was closed before the payment was posted to the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

2. Account Number 47400-46815 \$30.00

On May 6, 2011, a bank draft for \$125.85 was posted to the Banner account. On May 10, 2011, the payment was returned to us "*account closed*". The item was returned to us because the customer is deceased and the bank account was closed before the payment was posted to the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

3. Account Number 98020-114276 \$30.00

On May 6, 2011, a bank draft for \$80.11 was posted to the Banner account. On May 10, 2011, the payment was returned to us "*account frozen*". The item was returned to us because the customer is deceased and a "hold" was placed on the bank account before the payment was posted to the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

4. Account Number 151328-40570 \$30.00

On May 9, 2011, an on-line payment for \$101.20 was posted to the Banner account. On May 11, 2011, the payment was returned to us "*account frozen*". The item was returned to us because a "hold" was placed on the bank account before the payment was posted to the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

5. Account Number 165981-17766 \$25.00

On April 20, 2011, a bank draft for \$25.40 was posted to the Banner account. On April 22, 2011, the payment was returned to us "*account frozen*". The item was returned to us because the customer is deceased and a "hold" was placed on the bank account before the payment was posted to the utility account. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the estate should be penalized for this incident.

6. Account Number 18018-112293 \$30.00

On May 3, 2011, a bank draft for \$50.56 was posted to the Banner account. On May 4, 2011, the payment was returned to us "*account frozen*". The item was returned to us because the new bank account information was not modified on the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for

this incident.

7. Account Number 72714-16813 **\$30.00**

On April 18, 2011, a payment for \$120.96 was posted to the Banner account. On May 2, 2011, the payment was returned to us "*forgery*". The item was returned to us because a stop payment was issued by the bank in error. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

8. Account Number 200960-122185 **\$30.00**

On April 20, 2011, a payment for \$65.09 was posted to the Banner account. On April 21, 2011, the payment was returned to us "*blocked account*". The item was returned to us because a fraudulent activity "hold" was placed on the bank account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

9. Account Number 204489-56065 **\$30.00**

On April 27, 2011, an on-line payment for \$70.32 was posted to the Banner account. On April 28, 2011, the payment was returned to us "*uncollected funds*". The item was returned to us due to a bank error. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

10. Account Number 51420-51268 **\$25.00**

On June 2, 2011, a bank draft for \$42.25 was posted to the Banner account. On June 7, 2011, the payment was returned to us "*account closed*". The item was returned to us because the new bank account information was not modified on the utility account. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

11. Account Number 160024-66448 **\$30.00**

On October 7, 2010, a payment for \$55.30 was posted to the Banner account. On October 12, 2010, the payment was returned to us "*stop payment*". The item was returned to us because a stop payment was placed on the bank account before the payment was posted to the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

12. Account Number 34118-33551 **\$25.00**

On May 6, 2011, a payment for \$39.91 was posted to the Banner account. On May 10, 2011, the payment was returned to us "*refer to maker*". The item was returned to us due to a bank error. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

13. Account Number 5551-18783 **\$25.00**

On May 23, 2011, a bank draft for \$25.40 was posted to the Banner account. On May 26, 2011, the payment was returned to us "*account closed*". The item was returned to us because the bank account was closed before the payment was posted to the utility account. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

14. Account Number 192132-134502 \$30.00

On April 12, 2011, a payment for \$67.41 was posted to the Banner account. On April 13, 2011, the payment was returned to us "*closed account*". The item was returned to us because the bank account was closed before the payment was posted to the utility account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

15. Account Number 205850-1784 \$25.00

On May 16, 2011, a payment for \$28.89 was posted to the Banner account. On May 19, 2011, the payment was returned to us "*closed account*". The item was returned to us because the bank account was closed before the payment was posted to the utility account. We are requesting the \$25.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

16. Account Number 210036-130801 \$30.00

On April 29, 2011, a payment for \$150.00 was posted to the Banner account. On May 5, 2011, the payment was returned to us "*insufficient funds*". The item was returned to us because a fraudulent activity "hold" was placed on the bank account. We are requesting the \$30.00 return item fee waived as a "good will" effort because we do not feel the customer should be penalized for this incident.

0

General

Payment History

Adjustment Data

Customer: 11406

Master Bill Number:

Premises: 11463

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	11-MAY-2011	N/A	Payment LBXT	63.92	30.00
	09-MAY-2011	N/A	Payment WCHK	66.25	93.92
05-MAY-2011	03-MAY-2011	SRES	Sewer Usage	35.50	160.17
05-MAY-2011	03-MAY-2011	GBR2	Curbside Solid Waste	12.96	124.67
05-MAY-2011	03-MAY-2011	WRES	Water Usage	15.46	111.71
05-MAY-2011	25-APR-2011	N/A	Returned Item Service Fee	30.00	96.25
05-MAY-2011	25-APR-2011	N/A	Returned Item Chargeback	12.96	66.25
05-MAY-2011	25-APR-2011	N/A	Returned Item Chargeback	53.29	53.29
05-MAY-2011	21-APR-2011	N/A	Payment DRFT	66.25	0.00
06-APR-2011	02-APR-2011	SRES	Sewer Usage	37.10	66.25

Beginning Balance as of 02-DEC-1999 .00

EnergyLink...

CB Appl...

Item Detail...

Bill Detail...

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CR03220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT [REDACTED]

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DATE/TIME:04/25/11 00:50
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 04/22/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 04/25/11

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

04/22/11 00011406 11463 [REDACTED] 66.25 [REDACTED] [REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 66.25 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R04 INVALID ACCOUNT NUMBER RETURN POST DATE: 04/25/11

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

[REDACTED]

TOTALS FOR R04 # DEBITS: 1 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

NOTIFICATION OF CHANGE REASON CODE: C03 T/R AND ACCT RETURN POST DATE: 04/25/11

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME INVALID INFORMATION TC ORIG ITEM TRACE RETURN TRACE
TR ACCOUNT VALID INFORMATION ORIGINAL PAR RETURN PAR

[REDACTED]

[REDACTED]

TOTALS FOR C03 # DEBITS: 2 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	66.25	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NDN-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	2	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	1	0	0.00	0	0	0.00

General

Customer: 47400 [Redacted]
 Premises: 46815 [Redacted]

Master Bill Number: [Redacted]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	17-MAY-2011	N/A	Payment PYEL	155.85	0.00
	10-MAY-2011	N/A	Returned Item Service Fee	30.00	155.85
	10-MAY-2011	N/A	Returned Item Chargeback	12.96	125.85
	10-MAY-2011	N/A	Returned Item Chargeback	112.89	112.89
	06-MAY-2011	N/A	Payment DRFT	125.85	0.00
21-APR-2011	18-APR-2011	SRES	Sewer Usage	57.90	125.85
21-APR-2011	18-APR-2011	GBR2	Curbside Solid Waste	12.96	67.95
21-APR-2011	18-APR-2011	WRES	Water Usage	54.99	54.99
21-APR-2011	18-APR-2011	N/A	Payment PYEL	30.00	0.00
21-APR-2011	08-APR-2011	N/A	Returned Item Service Fee	30.00	30.00

Beginning Balance as of 22-MAY-2006 .00

- EnergyLink...
- CB Appl.
- Item Detail...
- Bill Detail...

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 05/09/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 05/10/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRAC RETURN PAR
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05/09/11	00047400	46815	125.85				
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TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 125.85 # CREDITS: 0 CREDIT AMOUNT: 0.

RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 05/10/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRAC RETURN PAR
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TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 80.11 # CREDITS: 0 CREDIT AMOUNT: 0.

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	205.96	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

General

Customer: 98020
 Premises: 114276

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	12-MAY-2011	N/A	Payment LBXT	80.11	30.00
	10-MAY-2011	N/A	Returned Item Service Fee	30.00	110.11
	10-MAY-2011	N/A	Returned Item Chargeback	12.96	80.11
	10-MAY-2011	N/A	Returned Item Chargeback	67.15	67.15
	06-MAY-2011	N/A	Payment DRFT	80.11	0.00
21-APR-2011	18-APR-2011	SRES	Sewer Usage	46.30	80.11
21-APR-2011	18-APR-2011	GBR2	Curbside Solid Waste	12.96	33.81
21-APR-2011	18-APR-2011	WRES	Water Usage	20.85	20.85
21-APR-2011	06-APR-2011	N/A	Payment DRFT	38.36	0.00
22-MAR-2011	18-MAR-2011	SRES	Sewer Usage	17.90	38.36

Beginning Balance as of 25JUL-2005 00

EnergyLink... CB Appl... Item Detail... Bill Detail...

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 05/09/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 05/10/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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TOTALS FOR R02		# DEBITS:	1	DEBIT AMOUNT:	125.85	# CREDITS:	0	CREDIT AMOUNT:	0.
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RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 05/10/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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05/09/11	00098020	114276	80.11				
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TOTALS FOR R16		# DEBITS:	1	DEBIT AMOUNT:	80.11	# CREDITS:	0	CREDIT AMOUNT:	0.
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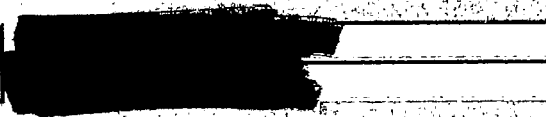
SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	205.96	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

4

General

Customer: 151328
 Premises: 40570



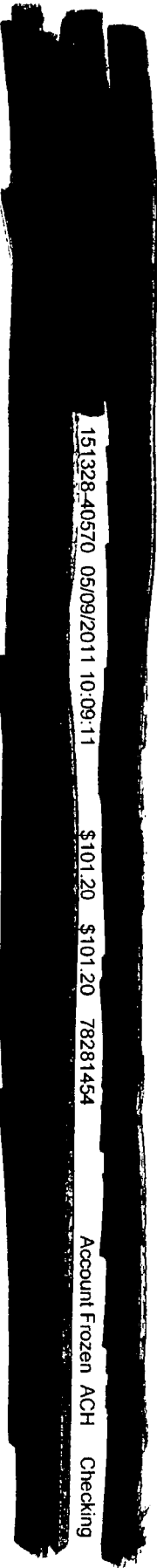
Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	11-MAY-2011	N/A	Returned Item Service Fee	30.00	30.00
	11-MAY-2011	N/A	Returned Item Chargeback	12.96	0.00
	11-MAY-2011	N/A	Returned Item Chargeback	88.24	-12.96
	10-MAY-2011	N/A	Payment PYEL	101.20	-101.20
	09-MAY-2011	N/A	Payment PYEL	101.20	0.00
22-APR-2011	21-APR-2011	N/A	Payment PYEL	124.22	101.20
22-APR-2011	19-APR-2011	SRES	Sewer Usage	57.90	225.42
22-APR-2011	19-APR-2011	GBR2	Curbside Solid Waste	12.96	167.52
22-APR-2011	19-APR-2011	WRES	Water Usage	30.34	154.56
22-APR-2011	25-MAR-2011	N/A	Payment PYEL	93.89	124.22

Beginning Balance as of 22-FEB-2005: 00

- EnergyLink...
- CB Appl...
- Item Detail...
- Bill Detail...



151328-40570 05/09/2011 10:09:11 \$101.20 \$101.20 78281454 Account Frozen ACH Checking

Totals

Total Transactions : 15

Total Dollar Amount: \$1633.01

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5

General

Payment History Account History

Customer: 165981
 Premises: 17766



Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	18-MAY-2011	N/A	Payment LBXT	50.40	-50.40
	18-MAY-2011	N/A	Payment LBXT	76.38	0.00
04-MAY-2011	02-MAY-2011	SRES	Sewer Usage	18.30	76.38
04-MAY-2011	02-MAY-2011	WRES	Water Usage	7.68	58.08
04-MAY-2011	22-APR-2011	N/A	Returned Item Service Fee	25.00	50.40
04-MAY-2011	22-APR-2011	N/A	Returned Item Chargeback	25.40	25.40
04-MAY-2011	20-APR-2011	N/A	Payment DRFT	25.40	0.00
05-APR-2011	01-APR-2011	SRES	Sewer Usage	17.90	25.40
05-APR-2011	01-APR-2011	WRES	Water Usage	7.50	7.50
05-APR-2011	21-MAR-2011	N/A	Payment DRFT	25.98	0.00

Beginning Balance as of 06-JUN-2006 00

EnergyLink CB Appl Item Detail Bill Detail

TO:TREASURY MANAGEMENT COMPANY:MANATEE COUNTY BOCC UTILITY

CRO3220 008290
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT: [REDACTED]

PAGE 1
DATE/TIME:04/22/11 15:07
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 04/21/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 04/22/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
04/21/11	00165981	1776 [REDACTED]	25.40	[REDACTED]			

TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 25.40 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-DEBITS-			-CREDITS-		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	25.40	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General

Customer: 18018
 Premises: 112293

Master Bill Number:
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	09-MAY-2011	N/A	Payment PYEL	54.56	26.00
	04-MAY-2011	N/A	Returned Item Service Fee	30.00	80.56
	04-MAY-2011	N/A	Returned Item Chargeback	12.96	50.56
	04-MAY-2011	N/A	Returned Item Chargeback	37.60	37.60
	03-MAY-2011	N/A	Payment DRFT	50.56	0.00
18-APR-2011	14-APR-2011	SRES	Sewer Usage	26.30	50.56
18-APR-2011	14-APR-2011	GBR2	Curbside Solid Waste	12.96	24.26
18-APR-2011	14-APR-2011	WRES	Water Usage	11.30	11.30
18-APR-2011	01-APR-2011	N/A	Payment DRFT	54.05	0.00
17-MAR-2011	15-MAR-2011	SRES	Sewer Usage	28.70	54.05

Beginning Balance as of 17-JUN-2003 00

- EnergyLink...
- CB Appl...
- Item Detail...
- Bill Detail...

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 05/04/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R16 ACCOUNT FROZEN

RETURN POST DATE: 05/04/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT	RTN	ACCOUNT NUMBER	TC	ORIG ITEM	TRACE	RETURN TRACE
							ORIGINAL PAR		RETURN PAR

05/04/11	00018018	112293	50.56						
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TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 50.56 # CREDITS: 0 CREDIT AMOUNT: 0.00

NOTIFICATION OF CHANGE REASON CODE: C02 INCORRECT T/R NO RETURN POST DATE: 05/04/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	INVALID INFORMATION	TC	ORIG ITEM	TRACE	RETURN TRACE
	TR	ACCOUNT	VALID INFORMATION		ORIGINAL PAR		RETURN PAR

TOTALS FOR C02 # DEBITS: 1 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

NOTIFICATION OF CHANGE REASON CODE: C03 T/R AND ACCT RETURN POST DATE: 05/04/11

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	INVALID INFORMATION	TC	ORIG ITEM	TRACE	RETURN TRACE
	TR	ACCOUNT	VALID INFORMATION		ORIGINAL PAR		RETURN PAR

TOTALS FOR C03 # DEBITS: 1 DEBIT AMOUNT: 0.00 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY	-DEBITS-			-CREDITS-			
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0		50.56	0	0	0.00
REDEPOSITED ITEMS	0	0		0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0		0.00	0	0	0.00
NON-DOLLAR RETURNS							
PRENOTIFICATION RETURNS	0	0		0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	2	0		0.00	0	0	0.00

*** END OF REPORT ***

General

Customer: 72714

Master Bill Number:

Premises: 16813

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	16-MAY-2011	N/A	Payment WCHK	150.96	96.38
	02-MAY-2011	N/A	Returned Item Service Fee	30.00	247.34
	02-MAY-2011	N/A	Returned Item Chargeback	12.96	217.34
	02-MAY-2011	N/A	Returned Item Chargeback	108.00	204.38
03-MAY-2011	02-MAY-2011	SRES	Sewer Usage	56.70	96.38
03-MAY-2011	02-MAY-2011	GBR2	Curbside Solid Waste	12.96	39.68
03-MAY-2011	02-MAY-2011	WRES	Water Usage	26.72	26.72
03-MAY-2011	18-APR-2011	N/A	Payment LBXT	120.96	0.00
04-APR-2011	01-APR-2011	SRES	Sewer Usage	57.90	120.96
04-APR-2011	01-APR-2011	GBR2	Curbside Solid Waste	12.96	63.06

Beginning Balance as of 04-AUG-2004 00

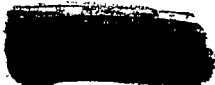
- EnergyLink..
- CB Appl..
- Item Detail..
- Bill Detail..

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 3,747
Code : 3 B

Desk # 2

H

Deposit Account: 
Charge Account :
Store/Reference: 00000000000111

*******HOLD MAIL*******
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

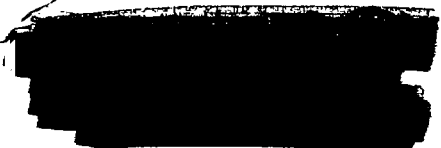
Date of Notice: 05-02-2011

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 120.96

MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
	Forgery	120.96

REC'D MAY 11 2011

Sincerely,
Returns & Exceptions

General

Customer: 200960
 Premises: 122185

Master Bill Number: [Redacted]
 Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	21-APR-2011	N/A	Returned Item Service Fee	30.00	96.83
	21-APR-2011	N/A	Returned Item Chargeback	12.96	66.83
	21-APR-2011	N/A	Returned Item Chargeback	52.13	53.87
21-APR-2011	20-APR-2011	N/A	Payment PYEL	65.09	1.74
21-APR-2011	20-APR-2011	N/A	Payment LBXT	65.09	66.83
21-APR-2011	18-APR-2011	SRES	Sewer Usage	37.50	131.92
21-APR-2011	18-APR-2011	GBR2	Curbside Solid Waste	12.96	94.42
21-APR-2011	18-APR-2011	WRES	Water Usage	16.37	81.46
22-MAR-2011	22-MAR-2011	N/A	Payment LBXT	67.99	65.09
22-MAR-2011	18-MAR-2011	SRES	Sewer Usage	36.30	133.08

Beginning Balance as of 21-MAY-2010 00


- EnergyLink...
- CB Appl...
- Item Detail...
- Bill Detail...

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 5,501
Code : 3 B

H

DESK #2

Deposit Account: 
Charge Account :
Store/Reference:0000000000111

*****HOLD MAIL*****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

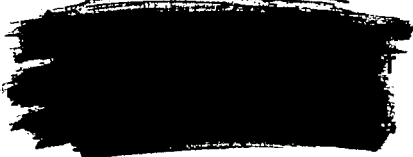
Date of Notice: 04-21-2011

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 65.09

MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
	Blocked Account	65.09

REC'D APR 29 2011

Sincerely,
Returns & Exceptions

General

Customer: 204489

Master Bill Number:

Premises: 58065

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
10-MAY-2011	07-MAY-2011	SRES	Sewer Usage	34.70	237.50
10-MAY-2011	07-MAY-2011	GBR2	Curbside Solid Waste	12.96	202.80
10-MAY-2011	07-MAY-2011	WRES	Water Usage	15.10	189.84
10-MAY-2011	05-MAY-2011	N/A	Payment AMCK	75.00	174.74
10-MAY-2011	28-APR-2011	N/A	Returned Item Service Fee	30.00	249.74
10-MAY-2011	28-APR-2011	N/A	Returned Item Chargeback	9.45	219.74
10-MAY-2011	28-APR-2011	N/A	Returned Item Chargeback	60.87	210.29
10-MAY-2011	27-APR-2011	N/A	Payment PYEL	70.32	149.42
11-APR-2011	08-APR-2011	N/A	Payment AMCK	80.00	219.74
11-APR-2011	07-APR-2011	SRES	Sewer Usage	39.90	299.74

Beginning Balance as of 11-OCT-2010 00

EnergyLink...

CB Appl.

Item Detail...

Bill Detail...

- Home
- Log Out

Welcome Kim Crago.

MANAGE PAYMENTS | REPORTING | MANAGE ACCOUNTS |

Daily Reports | Returned Transactions | Canceled Transactions | Pending Transactions | Completed Transactions | Reimbursed Transactions

Returned Transactions Report Detail

Search Criteria

Biller Name:

Manatee County Utilities

Details Date:

04/28/2011 4/28/11

Filter:

ALL

Created:

Mon May 2 2011 08:13:40 EDT

Reporting Results

Name on Account	Account Number	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Log ID
[REDACTED]	204489-56065	04/26/2011 21:54:44	\$70.32	\$70.32	77242167	Uncollected Funds ACH	Checking		MNCT	

Totals

Total Transactions : 7

Total Dollar Amount: \$759.81

General

Payment History Adjustment Data

Customer: 51420 [Redacted] Master Bill Number: [Redacted]
 Premises: 51268 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	07-JUN-2011	N/A	Returned Item Service Fee	25.00	67.25
	07-JUN-2011	N/A	Returned Item Chargeback	42.25	42.25
	02-JUN-2011	N/A	Payment DRFT	42.25	0.00
18-MAY-2011	16-MAY-2011	SRES	Sewer Usage	29.50	42.25
18-MAY-2011	16-MAY-2011	WRES	Water Usage	12.75	12.75
18-MAY-2011	04-MAY-2011	N/A	Payment DRFT	46.32	0.00
19-APR-2011	15-APR-2011	SRES	Sewer Usage	32.30	46.32
19-APR-2011	15-APR-2011	WRES	Water Usage	14.02	14.02
19-APR-2011	04-APR-2011	N/A	Payment DRFT	38.76	0.00
18-MAR-2011	16-MAR-2011	SRES	Sewer Usage	27.10	38.76

Beginning Balance as of 02-DEC-1999 .00

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail...

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 06/07/11 23:02:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 06/03/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE: RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 06/07/11

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

06/03/11 00051420 51268 [REDACTED] 42.25 [REDACTED] [REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 42.25 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	42.25	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General

Payment Entry Adjustment Data

Customer: 160024 [Redacted] Master Bill Number: [Redacted]
 Premises: 66448 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
26-OCT-2010	20-OCT-2010	GBR1	Curbside Solid Waste	12.77	55.99
26-OCT-2010	20-OCT-2010	WRES	Water Usage	13.22	43.22
26-OCT-2010	12-OCT-2010	N/A	Returned Item Service Fee	30.00	30.00
26-OCT-2010	12-OCT-2010	N/A	Returned Item Chargeback	55.30	0.00
26-OCT-2010	07-OCT-2010	N/A	Payment LBXT	55.30	-55.30
26-OCT-2010	05-OCT-2010	N/A	Payment LBXT	55.30	0.00
27-SEP-2010	18-SEP-2010	SRES	Sewer Usage	29.47	55.30
27-SEP-2010	18-SEP-2010	GBR1	Curbside Solid Waste	12.77	25.83
27-SEP-2010	18-SEP-2010	WRES	Water Usage	13.06	13.06
27-SEP-2010	08-SEP-2010	N/A	Payment LBXT	56.32	0.00

Beginning Balance as of 27-OCT-2005 .00

- EnergyLink...
- CB Appl..
- Item Detail...
- Bill Detail..

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 5,045
Code : 3 B

H

Deposit Account: [REDACTED]
Charge Account : [REDACTED]
Store/Reference:00000000000111

*****HOLD MAIL*****

MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

DESK #15

Date of Notice: 10-12-2010

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 55.30

MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
[REDACTED]	Stop Payment 160024-66448 [REDACTED]	55.30

REC'D OCT 20 2010

Sincerely,
Returns & Exceptions

General

Payment History

Adjustment Detail

Customer: 34118

Master Bill Number:

Premises: 33551

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	09-JUN-2011	N/A	Payment LBXT	43.07	25.00
	24-MAY-2011	N/A	Payment LBXT	39.91	68.07
	10-MAY-2011	N/A	Returned Item Service Fee	25.00	107.98
	10-MAY-2011	N/A	Returned Item Chargeback	12.96	82.98
	10-MAY-2011	N/A	Returned Item Chargeback	26.95	70.02
16-MAY-2011	13-MAY-2011	GBR2	Curbside Solid Waste	12.96	43.07
16-MAY-2011	13-MAY-2011	WRES	Water Usage	30.11	30.11
16-MAY-2011	06-MAY-2011	N/A	Payment LBXT	39.91	0.00
15-APR-2011	12-APR-2011	GBR2	Curbside Solid Waste	12.96	39.91
15-APR-2011	12-APR-2011	WRES	Water Usage	26.95	26.95

Beginning Balance as of 02-DEC-1999 .00

EnergyLink...

CB Appl..


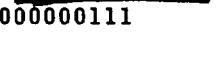
Item Detail...

Bill Detail...

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 4,596
Code : 3 B

H

Deposit Account: 
Charge Account : 
Store/Reference:00000000000111

HOLD MAIL
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

DESK #15

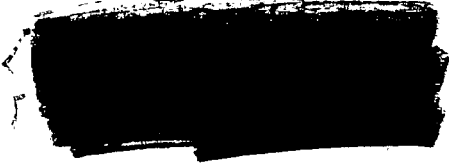
Date of Notice: 05-10-2011

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 39.91

MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data Refer to Maker	AMOUNT
		39.91

REC'D MAY 18 2011

Sincerely,
Returns & Exceptions

General

Payment Entry Adjustment Data

Customer: 5551

Master Bill Number:

Premises: 18783

Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
06-JUN-2011	03-JUN-2011	SRES	Sewer Usage	21.50	81.03
06-JUN-2011	03-JUN-2011	WRES	Water Usage	9.13	59.53
06-JUN-2011	26-MAY-2011	N/A	Returned Item Service Fee	25.00	50.40
06-JUN-2011	26-MAY-2011	N/A	Returned Item Chargeback	25.40	25.40
06-JUN-2011	23-MAY-2011	N/A	Payment DRFT	25.40	0.00
06-MAY-2011	05-MAY-2011	SRES	Sewer Usage	17.90	25.40
06-MAY-2011	05-MAY-2011	WRES	Water Usage	7.50	7.50
06-MAY-2011	22-APR-2011	N/A	Payment DRFT	25.40	0.00
07-APR-2011	04-APR-2011	SRES	Sewer Usage	17.90	25.40
07-APR-2011	04-APR-2011	WRES	Water Usage	7.50	7.50

Beginning Balance as of 06-JUN-2003 .00

EnergyLink...

CB Appl..

Item Detail...

Bill Detail...

CO ID: 1596000727 CO NAME: MANATEE COUNTY ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 05/24/11 CO DISC DATA: UTILITIES BILLING
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 05/26/11

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

05/24/11 00005551 18783 [REDACTED] 25.40 [REDACTED] [REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 25.40 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	25.40	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

General

Payment History Adjustment Detail

Customer: 192132 [Redacted] Master Bill Number: [Redacted]
 Premises: 134502 [Redacted] Status: Inactive

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
10-MAY-2011	25-APR-2011	N/A	Payment CRED	135.40	30.00
10-MAY-2011	13-APR-2011	N/A	Returned Item Service Fee	30.00	165.40
10-MAY-2011	13-APR-2011	N/A	Returned Item Chargeback	12.96	135.40
10-MAY-2011	13-APR-2011	N/A	Returned Item Chargeback	54.45	122.44
19-APR-2011	15-APR-2011	SRES	Sewer Usage	38.30	67.99
19-APR-2011	15-APR-2011	GBR2	Curbside Solid Waste	12.96	29.69
19-APR-2011	15-APR-2011	WRES	Water Usage	16.73	16.73
19-APR-2011	12-APR-2011	N/A	Payment LBXT	67.41	0.00
18-MAR-2011	16-MAR-2011	SRES	Sewer Usage	37.90	67.41
18-MAR-2011	16-MAR-2011	GBR2	Curbside Solid Waste	12.96	29.51

Beginning Balance as of 19-MAY-2009 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 1,627
Code : 3 B

Desk #04

H

Deposit Account: [REDACTED]
Charge Account : [REDACTED]
Store/Reference:00000000000111

*****HOLD MAIL*****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

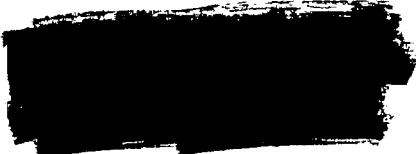
Date of Notice: 04-13-2011

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 67.41



MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
[REDACTED]	Closed Account	67.41

REC'D APR 20 2011

Sincerely,
Returns & Exceptions

General

Payment History Adjustment Detail

Customer: 205850 [Redacted] Master Bill Number: [Redacted]
 Premises: 1784 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
08-JUN-2011	06-JUN-2011	SRES	Sewer Usage	19.10	52.14
08-JUN-2011	06-JUN-2011	WRES	Water Usage	8.04	33.04
08-JUN-2011	31-MAY-2011	N/A	Payment CRED	28.89	25.00
08-JUN-2011	19-MAY-2011	N/A	Returned Item Service Fee	25.00	53.89
08-JUN-2011	19-MAY-2011	N/A	Returned Item Chargeback	28.89	28.89
08-JUN-2011	16-MAY-2011	N/A	Payment LBXT	28.89	0.00
10-MAY-2011	07-MAY-2011	SRES	Sewer Usage	20.30	28.89
10-MAY-2011	07-MAY-2011	WRES	Water Usage	8.59	8.59
10-MAY-2011	18-APR-2011	N/A	Payment LBXT	28.31	0.00
11-APR-2011	07-APR-2011	SRES	Sewer Usage	19.90	28.31

Beginning Balance as of 09-DEC-2010 .00

EnergyLink... CB Appl... Item Detail... Bill Detail...

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 5,258
Code : 3 B

H

Deposit Account: [REDACTED]
Charge Account : [REDACTED]
Store/Reference: 00000000000111

****HOLD MAIL****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

DESK #15

Date of Notice: 05-19-2011

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 28.89

MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
[REDACTED]	Closed Account	28.89

REC'D MAY 26 2011

Sincerely,
Returns & Exceptions

General

Payment History Adjustment Detail

Customer: 210036 [Redacted] Master Bill Number: [Redacted]
 Premises: 130801 [Redacted] Status: Active

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	07-JUN-2011	N/A	Payment WMOR	100.00	160.50
27-MAY-2011	26-MAY-2011	SRES	Sewer Usage	48.55	260.50
27-MAY-2011	26-MAY-2011	GBR2	Curbside Solid Waste	10.37	211.95
27-MAY-2011	26-MAY-2011	WRES	Water Usage	21.58	201.58
27-MAY-2011	05-MAY-2011	N/A	Returned Item Service Fee	30.00	180.00
27-MAY-2011	05-MAY-2011	N/A	Returned Item Chargeback	150.00	150.00
27-MAY-2011	29-APR-2011	N/A	Payment WCHK	150.00	0.00
27-MAY-2011	29-APR-2011	N/A	Water/Sewer Deposit	150.00	150.00


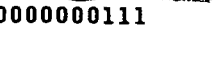
Beginning Balance as of 27-MAY-2011 .00

- EnergyLink...
- CB Appl.
- Item Detail..
- Bill Detail..

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 5,872
Code : 3 B

0501 H

Deposit Account: 
Charge Account : 
Store/Reference:00000000000111

*******HOLD MAIL*******
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Date of Notice: 05-05-2011

Dear Valued Customer:

The item(s) below, which were deposited to your account, have been returned unpaid. Therefore, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

If you have any questions or need additional information, please contact one of our Customer Service Representatives at 1-800-432-1000. Thank you for choosing Bank of America.

Number of Returned Items: 1
Amount of Returned Item(s): 150.00



MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
	Insufficient Funds	150.00

REC'D MAY 12 2011

Sincerely,
Returns & Exceptions