

**MANATEE COUNTY BOARD OF COMMISSIONERS  
BUDGET RECONCILIATION JULY 29, 2011**

Department: Neighborhood Services

Program: 3404 Library Services

Item#: 39	New#:	Item Type: FLAG
Source Date: 06/09/11		Requested by: Gallen, Whitmore, DiSabatino
Due by: 07/01/11		Assigned to: Coryea
DU Book	DU p.380	Status: RECONCIL.
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**Question:**

A question was raised about a desired decision unit for a self-checkout system for the Library. Would this reduce the need for staff?

**Response:**

The self-checkout system could improve service and reduce wait time. However, the cost could not be "traded out" or offset by savings from staffing reductions. The minimal staff support currently available would still be required because not all patrons can be served by the automated system, and backup is needed when terminals are down.

**Recommendation:**

This decision unit was a lower department priority and was not funded because no positions could be eliminated. Although the use of the self-checkout system technology would help Library staff to better manage the workload with reduced staffing, it wasn't a high enough priority.