

MEMORANDUM



Utilities Department
Business Operations
4410 66th Street West
Bradenton, FL 34210

MANATEE COUNTY
FLORIDA

Phone: 941.792.8811
Fax: 941.795.3437
www.mymanatee.org

To: Vicki Tessmer, Board Records

Thru: Maxine Humphrey, Billing/Collections Manager
Utilities Department (ext. 4966)

From: Tangermaria Lang, Customer Service Rep II
Utilities Department (ext. 5339)

Date: March 5, 2013

Subject: Service Fee Waivers

Handwritten: [Signature] 3/4/2013
03/05/13

RECEIVED
MAR 06 2013

BOARD RECORDS

Please place this item on the Clerk's Consent calendar to request Board Approval to waive the return item fees totaling \$740.00.

Background/Discussion:

Several notifications for dishonored payments were received for Utility accounts from Bank of America. A letter was mailed to the customers in attempt to collect the dishonored payment and the customary service fee in accordance with Resolution R-97-041; which authorized the County to charge a service fee of an amount not to exceed five (5) percent of the face value of the payment. This amount is charged for the collection of the dishonored payment by Manatee County.

The Utilities Department is hereby requesting authorization to waive the service fees as a "good will" effort because we do not believe the customer should be penalized for these incidents. To protect the privacy of our customers, names and addresses are not included with this request.

APPROVED IN OPEN SESSION

MAR 26 P.M.

BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA

UCS/tl

Instructions to Board Records:

Copy to Maxine Humphrey, Manager – Accounting/Billing/Collections Attachments

RESOLUTION R-97-041

A RESOLUTION OF THE MANATEE COUNTY BOARD OF COUNTY COMMISSIONERS
AND MANATEE COUNTY CIVIC CENTER AUTHORITY, OF MANATEE COUNTY, FLORIDA,
ADOPTING A STANDARD SERVICE FEE FOR DISHONORED CHECKS
OFFERED IN PAYMENT TO MANATEE COUNTY, AND
AMENDING THE MANATEE COUNTY CODE

WHEREAS, Section 125.0105, Florida Statutes, authorizes the County to adopt a service fee not to exceed the service fees authorized under Section 832.08(5) or 5 percent of the face amount of checks, drafts, and orders, whichever is greater, for the collection of such instruments for the payment of money to the County; and

WHEREAS, the adoption of a uniform service fee for dishonored checks offered in payment to Manatee County is in the best interest of the citizens of Manatee County, Florida.

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS AND THE CIVIC CENTER AUTHORITY OF MANATEE COUNTY, FLORIDA, that:

1. A service fee of an amount not to exceed \$25, if the face value does not exceed \$50, \$30 if the face value exceeds \$50 but does not exceed \$300, \$40 if the face value exceeds \$300 or five percent (5%) of the face amount of the check, draft or order, whichever is greater, shall be charged for collection of a dishonored check, draft, or order for the payment of money to Manatee County. The service fee shall be in addition to all other remedies and penalties provided by law. Proceeds from this fee shall be retained by Manatee County.
2. Manatee County Resolution R-91-237 is hereby rescinded in its entirety, and Section 3-12-24.13 of the Manatee County Code shall be amended as set forth herein
3. This resolution shall take effect immediately upon its adoption.

ADOPTED with a quorum present and voting this 10 day of March, 1997.

BOARD OF COUNTY COMMISSIONERS
MANATEE COUNTY, FLORIDA

By: *Patricia M. Glass*
Chairman

ATTEST: R. B. SHORE
Clerk of Circuit Court
and Comptroller

By: *R. B. Shore*

RECEIVED
MAR 25 1997
ACCOUNTING DEPT

VENDOR BILLING SYSTEM - ALL FDS - 02/08/13						
General		Payment History		Adjustment Detail		
Customer:	163197	[REDACTED]			Master Bill Number:	
Premises:	25758	[REDACTED]			Status:	Active
View Zero Charges: <input checked="" type="checkbox"/>						
Ledger History						
Bill Date	Trans Date	Styp	Description	Tran Amt	Balance	
	20-FEB-2013	N/A	Payment PRVC	116.10	0.00	
12-FEB-2013	11-FEB-2013	GBR3	Curbside Solid Waste	13.61	116.10	
12-FEB-2013	11-FEB-2013	SUNM	Sewer Charge	44.44	102.49	
12-FEB-2013	22-FEB-2013	N/A	Payment PRVC	30.00	72.49	
12-FEB-2013	22-JAN-2013	N/A	Payment PRVC	56.76	88.05	
12-FEB-2013	21-JAN-2013	N/A	Payment Reversal	-56.76	144.81	
12-FEB-2013	21-JAN-2013	N/A	Payment PRVC	56.76	88.05	
15-JAN-2013	14-JAN-2013	GBR3	Curbside Solid Waste	13.61	144.81	
15-JAN-2013	14-JAN-2013	SUNM	Sewer Charge	44.44	131.20	
15-JAN-2013	07-JAN-2013	N/A	Payment PRVC	58.38	86.76	
12-DEC-2012	10-DEC-2012	GBR3	Curbside Solid Waste	13.61	145.14	

\$30.00 Return
Item Fee

RECEIVED

NOV 13 2012

FINANCE DEPT.

11/08/2012

CHARGEBACK ADJUSTMENT ADVICE

Respond by: 12/13/2012

MANATEE COUNTY UTILITES SERVICES
ATTN: TREASURY MGMT
PO BOX 1000
BRADENTON, FL 342061000

This is a notification of a chargeback initiated by: CHASE BANK USA, NATIONAL ASSOCIATION
Reason: 82-Duplicate Processing

REASON CODE:	[REDACTED]	CASE NO:	[REDACTED]
TYPE:	Sale	REFERENCE NO:	[REDACTED]
MERCHANT NO:	[REDACTED]	TRANSACTION DATE:	10/30/2012
TRANSACTION AMOUNT:	\$56.76	POSTING DATE:	10/31/2012
DISPUTE AMOUNT:	\$56.76	RESOLVED DATE:	11/07/2012
INVOICE/TICKET NO:	[REDACTED]	ORIGINAL REF NO:	[REDACTED]
DISPUTE ACCOUNT NO:	XXXXXXXXXXXX	RECEIVED DATE:	11/06/2012
ROLLUP NUM:	[REDACTED]	PAN:	[REDACTED]

MEMBER MESSAGE: TRAN DATE 103012 REF [REDACTED]

PLEASE BE AWARE

- * This dispute has been verified and was received within timeframes established by Card Association rules and regulations.
- * Your account has been adjusted because:
Cardholder was charged twice for the same transaction.

POSSIBLE MERCHANT ACTION(S) NECESSARY TO REMEDY THIS TYPE OF DISPUTE:

- * Please supply copies of both sales or register tapes, proving there was no duplication.
- * Card Organizations do not acknowledge credits issued after a chargeback. DO NOT issue credit at this time. If credit has already been processed please provide a valid credit record.

- Please check here if the dispute is valid and you are willing to accept this dispute.
- Please check here if you disagree with the dispute and are providing a rebuttal.

Please provide the following information: Merchant Name: MANATEE COUNTY UTILITES SERVICES

Contact Person: _____

Telephone No: _____ Fax No: _____

Rebuttal (if insufficient space, please attach a separate sheet with your reason and include the case#): _____

Send Response to: Merchant Services
Dispute BackOffice
P.O. Box 6605
Hagerstown, MD 21740
Telephone: 1.800.228.5882
Fax: 1.800.230.8679

V Ledger Card History Query (JALEDG 4.2) (CSPROD)

General Payment History Adjustment Detail

Customer: 74321 [REDACTED] Master Bill Number: [REDACTED]

Premises: 74358 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
02-JAN-2013	02-JAN-2013	WRES	Water Usage	7.96	7.96
02-JAN-2013	18-DEC-2012	N/A	Payment LBSC	56.82	0.00
03-DEC-2012	03-DEC-2012	N/A	Payment CCMV	26.17	56.82
03-DEC-2012	03-DEC-2012	N/A	Payment CCVC	0.00	82.99
03-DEC-2012	01-DEC-2012	SRES	Sewer Usage	16.11	82.99
03-DEC-2012	01-DEC-2012	SRES	Sewer Usage	2.79	66.88
03-DEC-2012	01-DEC-2012	WRES	Water Usage	6.75	64.09
03-DEC-2012	01-DEC-2012	WRES	Water Usage	1.17	57.34
03-DEC-2012	21-NOV-2012	N/A	Payment Reversal	-26.17	26.17
03-DEC-2012	21-NOV-2012	N/A	Payment Reversal	-26.17	26.17
03-DEC-2012	17-NOV-2012	N/A	Payment DRFT	26.17	0.00

\$30.00 Return
Item Fee

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #:

PAGE 1
DATE/TIME: 11/21/12 23:52:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/19/12 CO DISC DATA:
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 11/21/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
11/19/12	00074322	74359 [REDACTED]	52.34	[REDACTED]			
						DR	[REDACTED]

74321-74358

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 52.34 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R15 BENEFICIARY DECEASED RETURN POST DATE: 11/21/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
11/19/12	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]			

TOTALS FOR R15 # DEBITS: 1 DEBIT AMOUNT: 67.21 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-DEBITS-			-CREDITS-		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	119.55	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 2
DATE/TIME: 11/21/12 23:52:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/20/12 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED

RETURN POST DATE: 11/21/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
11/20/12	00072757	72777 [REDACTED]	26.17	[REDACTED]		[REDACTED]	[REDACTED]
						DR	[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 26.17 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-DEBITS-			-CREDITS-		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	26.17	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (JAILEDG 4.2)(CSFRCD)

General Payment History Adjustment Detail

Customer: 206726 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 118211 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
25-FEB-2013	21-FEB-2013	GBR1	Curbside Solid Waste	13.61	13.61
25-FEB-2013	08-FEB-2013	N/A	Payment LBSC	13.61	0.00
28-JAN-2013	24-JAN-2013	GBR1	Curbside Solid Waste	13.61	13.61
28-JAN-2013	10-JAN-2013	N/A	Payment LBSC	38.61	0.00
21-DEC-2012	20-DEC-2012	GBR1	Curbside Solid Waste	13.61	38.61
21-DEC-2012	07-DEC-2012	N/A	Payment LBSC	27.22	25.00
27-NOV-2012	20-NOV-2012	GBR1	Curbside Solid Waste	13.61	52.22
27-NOV-2012	15-NOV-2012	N/A	Return Item Fee/Carriage	25.00	27.22
27-NOV-2012	15-NOV-2012	N/A	Payment Reversal	-13.61	13.61
27-NOV-2012	10-NOV-2012	N/A	Payment DRFT	13.61	0.00
25-OCT-2012	22-OCT-2012	GBR1	Curbside Solid Waste	13.61	13.61

\$25.00 Return
Item Fee

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/13/12 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 11/15/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
11/13/12	[REDACTED]	[REDACTED] NKO	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
11/13/12	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
11/13/12	00208726	118211 [REDACTED]	13.61	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 3 DEBIT AMOUNT: 102.40 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	102.40	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (UAILEDG 4 2)(CSPROD)

General | Payment History | Adjustment Detail

Customer: 74459 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 74459 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
02-JAN-2013	02-JAN-2013	SRES	Sewer Usage	34.68	49.74
02-JAN-2013	02-JAN-2013	WRES	Water Usage	15.06	15.06
02-JAN-2013	17-DEC-2012	N/A	Payment LBSC	86.26	0.00
03-DEC-2012	03-DEC-2012	N/A	Payment CCVC	67.21	86.26
03-DEC-2012	01-DEC-2012	SRES	Sewer Usage	33.38	153.47
03-DEC-2012	01-DEC-2012	SRES	Sewer Usage	5.79	120.09
03-DEC-2012	01-DEC-2012	WRES	Water Usage	14.57	114.30
03-DEC-2012	01-DEC-2012	WRES	Water Usage	2.52	99.73
03-DEC-2012	17-NOV-2012	N/A	Return Item Service Fee	30.00	97.21
03-DEC-2012	21-NOV-2012	N/A	Payment Reversal	-67.21	67.21
03-DEC-2012	17-NOV-2012	N/A	Payment DRFT	67.21	0.00

\$30.00 Return
Item Fee

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 1
DATE/TIME: 11/21/12 23:52:00
** CONFIDENTIAL **

RTN: [REDACTED] ACCT #: [REDACTED]

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 11/19/12 CO DISC DATA:
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED

RETURN POST DATE: 11/21/12

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/19/12 [REDACTED] DR [REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 52.34 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R15 BENEFICIARY DECEASED RETURN POST DATE: 11/21/12

ORIG DATE INDIVIDUAL ID INDIVIDUAL NAME AMOUNT RTN ACCOUNT NUMBER TC ORIG ITEM TRACE RETURN TRACE
ORIGINAL PAR RETURN PAR

11/19/12 00074459 74499 [REDACTED] 67.21 [REDACTED] DR [REDACTED]

TOTALS FOR R15 # DEBITS: 1 DEBIT AMOUNT: 67.21 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	119.55	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (UALEBIC 4 2)(CSPROD)

General Payment History Adjustment Detail

Customer: 67474

Master Bill Number:

Premises: 67417

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
28-FEB-2013	26-FEB-2013	GBR2	Curbside Solid Waste	13.61	25.99
28-FEB-2013	26-FEB-2013	WRES	Water Usage	12.38	12.38
28-FEB-2013	06-FEB-2013	N/A	Payment LBSC	74.07	0.00
31-JAN-2013	29-JAN-2013	GBR2	Curbside Solid Waste	13.61	74.07
31-JAN-2013	29-JAN-2013	WRES	Water Usage	11.22	60.46
31-JAN-2013	02-JAN-2013	N/A	Payment WKSC	26.88	49.24
28-DEC-2012	27-DEC-2012	GBR2	Curbside Solid Waste	13.61	76.12
28-DEC-2012	27-DEC-2012	WRES	Water Usage	11.03	62.51
28-DEC-2012	27-DEC-2012	N/A	Return Item Service Fee	25.00	57.51
28-DEC-2012	11-DEC-2012	N/A	Payment Reversal	-26.48	26.48
28-DEC-2012	10-DEC-2012	N/A	Payment LBSC	26.48	0.00

\$25.00 Return
Item Fee

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of 001

H

Bank : 00075

Center :

Divider: 1,139

Code : 3 B

REC'D DEC 19 2012

Deposit Account:XXXXXXXXXX

Charge Account :XXXXXXXXXX

Store/Reference:000000000

****HOLD MAIL****

MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Date of Notice: 12-11-2012

Dear Valued Customer:

We are writing to notify you that the item or items listed below, which were deposited to your account have been returned unpaid. As a result, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of Returned Items: 1
Amount of Returned Item(s): 26.48

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
			Stop Payment	26.48
12/10/2012	248,190.99			

If you have any questions or need additional information, please contact one of our customer service representatives toll-free at 1-888-400-9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

V Ledger Card History Query (JAILEDG 4.2)(CSPROD)

General Payment History Adjustment Detail

Customer: 222479 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 115663 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
06-FEB-2013	05-FEB-2013	GBC2	8Yd Rented Dumpster 1X Wk	345.15	345.15
06-FEB-2013	24-JAN-2013	N/A	Payment WKSC	385.15	0.00
08-JAN-2013	07-JAN-2013	GBC2	8Yd Rented Dumpster 1X Wk	345.15	385.15
08-JAN-2013	28-DEC-2012	N/A	Payment WKSC	345.15	40.00
08-JAN-2013	17-DEC-2012	N/A	Returned Item Service Fee	40.00	40.00
08-JAN-2013	17-DEC-2012	N/A	Adjustment RIFD	-40.00	345.15
08-JAN-2013	17-DEC-2012	N/A	Returned Item Service Fee	40.00	385.15
08-JAN-2013	17-DEC-2012	N/A	Payment Reversal	-690.30	345.15
08-JAN-2013	12-DEC-2012	N/A	Payment WKSC	690.30	-345.15
08-JAN-2013	10-DEC-2012	N/A	Payment PYVC	690.30	345.15
06-DEC-2012	04-DEC-2012	GBC2	8Yd Rented Dumpster 1X Wk	345.15	1035.45

\$40.00 Return Item Fee

Deposit Account: xxxxxxxxxxxx
Charge Account : xxxxxxxxxxxx
Store/Reference: [REDACTED]

****HOLD MAIL****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Date of Notice: 12-17-2012

Dear Valued Customer:

We are writing to notify you that the item or items listed below, which were deposited to your account have been returned unpaid. As a result, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of Returned Items: 1
Amount of Returned Item(s): 690.30

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
[REDACTED] 12/12/2012	[REDACTED] 96,380.84	[REDACTED]	Stop Payment	690.30

If you have any questions or need additional information, please contact one of our customer service representatives toll-free at 1-888-400-9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

\$30.00 Return
Item Fee

155313 [REDACTED] Master Bill Number: [REDACTED] Status: Active

Trans Date	SYP	Description	Tran Amt	Balance
14-FEB-2013	GBR2	Curbside Solid Waste	13.61	59.65
14-FEB-2013	SRES	Sewer Usage	32.13	46.04
14-FEB-2013	WRES	Water Usage	13.91	13.91
05-FEB-2013	N/A	Payment DRFT	71.79	0.00
17-JAN-2013	GBR2	Curbside Solid Waste	13.61	71.79
17-JAN-2013	SRES	Sewer Usage	19.84	58.18
17-JAN-2013	WRES	Water Usage	8.34	38.34
09-JAN-2013	N/A	Payment CCMV	53.49	30.00
07-JAN-2013	N/A	Payment Reversal	-53.49	53.49
03-JAN-2013	N/A	Payment DRFT	53.49	0.00

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT # [REDACTED]

PAGE 1
DATE/TIME: 01/07/13 23:31:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/03/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS

RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

TOTALS FOR R01 # DEBITS: 2 DEBIT AMOUNT: 128.07 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED

RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
01/03/13	00155618 115252	[REDACTED]	53.49	[REDACTED]	27	[REDACTED]	[REDACTED]
					DR	[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 2 DEBIT AMOUNT: 166.21 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE

RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
------------	------------	------------	------------	------------	------------	------------	------------

TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT: 51.03 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	5	0	345.31	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (UAILEDG 4.2)(CSPROD)

General Payment History Adjustment Detail

Customer: 36777 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 36221 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
13-FEB-2013	12-FEB-2013	GBR2	Curbside Solid Waste	13.61	64.07
13-FEB-2013	12-FEB-2013	WRES	Water Usage	17.37	50.46
16-JAN-2013	15-JAN-2013	GBR2	Curbside Solid Waste	13.61	33.09
16-JAN-2013	15-JAN-2013	WRES	Water Usage	19.48	19.48
16-JAN-2013	15-JAN-2013	N/A	Payment PYMV	73.10	0.00
16-JAN-2013	27-DEC-2012	N/A	Payment WCDD	100.00	73.10
16-JAN-2013	13-DEC-2012	N/A	Payment	30.00	143.10
16-JAN-2013	13-DEC-2012	N/A	Payment Reversal	-82.25	143.10
13-DEC-2012	11-DEC-2012	GBR2	Curbside Solid Waste	13.61	60.86
13-DEC-2012	11-DEC-2012	WRES	Water Usage	18.90	47.24
13-DEC-2012	05-DEC-2012	N/A	Payment WKSC	82.25	28.34

\$30.00 Return
Item Fee

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 1,258
Code : 3 B

H

Deposit Account:xxxxxxxxx
Charge Account :xxxxxxxxx
Store/Reference: [REDACTED]

****HOLD MAIL****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Desk # 9

Date of Notice: 12-13-2012

Dear Valued Customer:

We are writing to notify you that the item or items listed below, which were deposited to your account have been returned unpaid. As a result, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of Returned Items: 1
Amount of Returned Item(s): 82.25

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
[REDACTED] 12/5/2012	[REDACTED] 23,254.74		Insufficient Funds	82.25

If you have any questions or need additional information, please contact one of our customer service representatives toll-free at 1-888-400-9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

V Ledger Card History Query (UAILEDG - 4.2)(CSPROD)

General Payment History Adjustment Detail

Customer: 63222 [REDACTED] Master Bill Number: [REDACTED]

Premises: 63239 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
29-OCT-2012	24-OCT-2012	GBR1	Curbside Solid Waste	13.61	39.78 ▲
29-OCT-2012	24-OCT-2012	SRES	Sewer Usage	18.44	26.17
29-OCT-2012	24-OCT-2012	WRRES	Water Usage	7.73	7.73
29-OCT-2012	05-OCT-2012	N/A	Payment LBSC	39.78	0.00
27-SEP-2012	25-SEP-2012	GBR1	Curbside Solid Waste	13.61	39.78
27-SEP-2012	25-SEP-2012	SRES	Sewer Usage	18.44	26.17
27-SEP-2012	25-SEP-2012	WRRES	Water Usage	7.73	7.73
27-SEP-2012	25-SEP-2012	N/A	Payment CCVC	64.78	0.00
27-SEP-2012	19-SEP-2012	N/A	Payment Reversal	-39.78	39.78
27-SEP-2012	15-SEP-2012	N/A	Payment DRFT	39.78	0.00

\$25.00 Return
Item Fee

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 09/17/12 CO DISC DATA:
POINT: MCBUTILL1 APPL: MCBUTILL1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED

RETURN POST DATE: 09/19/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
09/17/12	00063222	63239 [REDACTED]	39.78	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 39.78 # CREDITS: 0 CREDIT AMOUNT: 0.00							

RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 09/19/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
		[REDACTED]	39.78	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 39.78 # CREDITS: 0 CREDIT AMOUNT: 0.00							

SUMMARY	-DEBITS-			-CREDITS-			
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0		79.56	0	0	0.00
REDEPOSITED ITEMS	0	0		0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0		0.00	0	0	0.00
NON-DOLLAR RETURNS							
PRENOTIFICATION RETURNS	0	0		0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0		0.00	0	0	0.00

V Ledger Card History Quay (JAILEDG 42) (CSPROD)

General Payment History Adjustment Data

Customer: 68921 [REDACTED] Master Bill Number: [REDACTED]

Premises: 63972 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
22-FEB-2013	21-FEB-2013	GBR1	Curbside Solid Waste	13.61	38.61
22-FEB-2013	12-FEB-2013	N/A	Payment PYVC	13.59	25.00
25-JAN-2013	23-JAN-2013	GBR1	Curbside Solid Waste	13.61	38.59
25-JAN-2013	14-JAN-2013	N/A	Payment PYVC	13.61	24.98
25-JAN-2013	02-JAN-2013	N/A	SolidWaste Deposit Interest Applied	-02	38.59
21-DEC-2012	19-DEC-2012	GBR1	Curbside Solid Waste	13.61	38.61
21-DEC-2012	19-DEC-2012	N/A	Returned Item Fee/charges	26.00	35.00
21-DEC-2012	07-DEC-2012	N/A	Payment Reversal	-13.61	0.00
21-DEC-2012	06-DEC-2012	N/A	Payment LBSC	13.61	-13.61
21-DEC-2012	03-DEC-2012	N/A	Payment PYVC	27.22	0.00
26-NOV-2012	19-NOV-2012	GBR1	Curbside Solid Waste	13.61	27.22

\$25.00 Return
Item Fee

BANK OF AMERICA, N.A.
EAST RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 1,155
Code : 3 B

H

REC'D DEC 13 2012

Deposit Account:xxxxxxxxx
Charge Account :xxxxxxxxx
Store/Reference:00

****HOLD MAIL****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Def # 4380

Date of Notice: 12-07-2012

Dear Valued Customer:

We are writing to notify you that the item or items listed below, which were deposited to your account have been returned unpaid. As a result, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of Returned Items: 1
Amount of Returned Item(s): 13.61

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data Stop Payment	AMOUNT
12/6/2012	134,107.52		68921-68972	13.61 ✓

Name on Acct!
[Redacted]

[Redacted]

If you have any questions or need additional information, please contact one of our customer service representatives toll-free at 1-888-400-9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

V Ledger Card History Query (UALEDG 4 2) (CSPROD)

General Payment History Adjustment Detail

Customer: 44229 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 44075 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
19-FEB-2013	14-FEB-2013	GBR2	Curbside Solid Waste	13.61	59.04
19-FEB-2013	14-FEB-2013	SRES	Sewer Usage	31.71	45.43
19-FEB-2013	14-FEB-2013	WRES	Water Usage	13.72	13.72
19-FEB-2013	11-FEB-2013	N/A	Payment RPPM	76.29	0.00
22-JAN-2013	18-JAN-2013	GBR2	Curbside Solid Waste	13.61	76.29
22-JAN-2013	18-JAN-2013	SRES	Sewer Usage	43.58	62.68
22-JAN-2013	18-JAN-2013	WRES	Water Usage	19.10	19.10
22-JAN-2013	16-JAN-2013	N/A	Payment PYMV	89.65	0.00
22-JAN-2013	16-JAN-2013	N/A	Payment PYWB	59.65	59.65
22-JAN-2013	09-JAN-2013	N/A	Payment Reversal	-59.65	59.65
22-JAN-2013	04-JAN-2013	N/A	Payment PYWB	59.65	0.00

\$30.00 Return
Item Fee



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- [Log Out](#)

Welcome Kim Crago.

MANAGE PAYMENTS | REPORTING | MANAGE ACCOUNTS

Daily Reports | Returned Transactions | Canceled Transactions | Pending Transactions | Completed Transactions

Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities Department
 Details Date: 01/10/2013 **1/9/13**
 Filter: ALL
 Created: Thu Jan 10 2013 15:46:33 EST

Reporting Results

Name on Account	Transit ID	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	ACH	Checking	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	0000000000005769	01/04/2013 08:52:01	\$59.65	\$59.65	[REDACTED]	R02 - Account Closed	ACH	Checking	ManateeC	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Totals

Total Transactions : 8
 Total Dollar Amount: \$756.48

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[Print Report](#)

[Go Back](#)

V Ledger Card History Query (JAILEDG 4.2)(CSFRCD)

General Payment History Adjustment Detail

Customer: 141283 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 115471 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	21-FEB-2013	N/A	Payment DRFT	75.05	0.00
05-FEB-2013	04-FEB-2013	GBR2	Curbside Solid Waste	13.61	75.05
05-FEB-2013	04-FEB-2013	SRES	Sewer Usage	42.73	61.44
05-FEB-2013	04-FEB-2013	WRES	Water Usage	18.71	18.71
05-FEB-2013	01-FEB-2013	N/A	Payment WCDT	111.50	0.00
05-FEB-2013			Return Item Service Fee	30.00	
05-FEB-2013	24-JAN-2013	N/A	Payment Reversal	-81.50	81.50
05-FEB-2013	23-JAN-2013	N/A	Payment DRFT	81.50	0.00
07-JAN-2013	04-JAN-2013	GBR2	Curbside Solid Waste	13.61	81.50
07-JAN-2013	04-JAN-2013	SRES	Sewer Usage	46.97	67.89
07-JAN-2013	04-JAN-2013	WRES	Water Usage	20.92	20.92

\$30.00 Return
Item Fee

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 2
DATE/TIME: 01/24/13 23:14:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/23/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 01/24/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
01/23/13	00141283 115471	[REDACTED]	81.50	[REDACTED]		[REDACTED]	[REDACTED]
0	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	2	[REDACTED]	[REDACTED]
TOTALS FOR R01 # DEBITS: 2 DEBIT AMOUNT:			145.80	# CREDITS: 0	CREDIT AMOUNT: 0.00		

RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 01/24/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT:			107.94	# CREDITS: 0	CREDIT AMOUNT: 0.00		

SUMMARY	DEBITS			CREDITS		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	3	0	253.74	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (JAILEDG 42)(CSPROD)

General Payment History Adjustment Detail

Customer: 116019 [REDACTED] Master Bill Number: [REDACTED]

Premises: 108062 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	27-FEB-2013	N/A	Payment DRFT	307.79	0.00
11-FEB-2013	07-FEB-2013	SCMM	Sewer Usage	212.92	307.79
11-FEB-2013	07-FEB-2013	WCMM	Water Usage	94.87	94.87
11-FEB-2013	07-FEB-2013	N/A	Payment PYWB	364.64	0.00
11-FEB-2013	31-DEC-2012	N/A	Returned Item Fee	40.00	40.00
11-FEB-2013	31-JAN-2013	N/A	Payment Reversal	-324.64	324.64
11-FEB-2013	29-JAN-2013	N/A	Payment DRFT	324.64	0.00
11-JAN-2013	10-JAN-2013	SCMM	Sewer Usage	224.79	324.64
11-JAN-2013	10-JAN-2013	WCMM	Water Usage	100.24	99.85
11-JAN-2013	02-JAN-2013	N/A	Water Deposit Interest Applied	-.39	-.39
11-JAN-2013	27-DEC-2012	N/A	Payment DRFT	349.06	0.00

\$40.00 Return
Item Fee

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #:

PAGE 1
DATE/TIME: 01/31/13 23:26:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/29/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 01/31/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
			72.59				

TOTALS FOR R01 # DEBITS: 1 DEBIT AMOUNT: 72.59 # CREDITS: 0 CREDIT AMOUNT: 0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 01/31/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
01/29/13	00116019 108062		477.26				

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 477.26 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	549.85	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (JALEDG 42) (CSPROD)

General Payment History Adjustment Detail

Customer: 227148 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 7444 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
11-FEB-2013	07-FEB-2013	GBR2	Curbside Solid Waste	13.61	102.59
11-FEB-2013	07-FEB-2013	SRES	Sewer Usage	41.04	88.98
11-FEB-2013	07-FEB-2013	WRES	Water Usage	17.94	47.94
11-FEB-2013	29-JAN-2013	N/A	Payment WKSC	71.36	30.00
11-FEB-2013					
11-FEB-2013	25-JAN-2013	N/A	Payment Reversal	-71.36	71.36
11-FEB-2013	18-JAN-2013	N/A	Payment LBSC	71.36	0.00
11-JAN-2013	10-JAN-2013	GBR2	Curbside Solid Waste	13.61	71.36
11-JAN-2013	10-JAN-2013	SRES	Sewer Usage	40.19	57.75
11-JAN-2013	10-JAN-2013	WRES	Water Usage	17.56	17.56
11-JAN-2013	26-DEC-2012	N/A	Payment LBSC	61.26	0.00

\$30.00 Return
Item Fee

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 37
Code : 3 B

H

RECEIVED FEB 01 2013

Deposit Account:xxxxxxxxx
Charge Account :xxxx
Store/Reference: [REDACTED]

****HOLD MAIL****
MANATEE CITY BOARD OF COMM
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Date of Notice: 01-25-2013

6 # 1000

Dear Valued Customer:

We are writing to notify you that the item or items listed below, which were deposited to your account have been returned unpaid. As a result, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of Returned Items: 1
Amount of Returned Item(s): 71.36

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
1/18/2013	93,858.28		Closed Account	71.36 ✓

If you have any questions or need additional information, please contact one of our customer service representatives toll-free at 1-888-400-9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

1-30-13

V Ledger Card History Query (JAILEDG 4 3)(CSPROD)

General Payment History Adjustment Detail

Customer: 225784 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 104007 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
14-FEB-2013	13-FEB-2013	GBR2	Curbside Solid Waste	13.61	237.44
14-FEB-2013	13-FEB-2013	SRES	Sewer Usage	61.39	223.83
14-FEB-2013	13-FEB-2013	WRRES	Water Usage	162.44	162.44
14-FEB-2013	02-FEB-2013	N/A	Payment DRFT	159.33	0.00
17-JAN-2013	16-JAN-2013	GBR2	Curbside Solid Waste	13.61	159.33
17-JAN-2013	16-JAN-2013	SRES	Sewer Usage	61.39	145.72
17-JAN-2013	16-JAN-2013	WRRES	Water Usage	54.33	84.33
17-JAN-2013	14-JAN-2013	N/A	Payment CCMV	111.04	30.00
17-JAN-2013	14-JAN-2013	N/A	Payment Item Service Fee	30.00	111.04
17-JAN-2013	07-JAN-2013	N/A	Payment Reversal	-111.04	111.04
17-JAN-2013	03-JAN-2013	N/A	Payment DRFT	111.04	0.00

\$30.00 Return
Item Fee

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT

PAGE 1
DATE/TIME: 01/07/13 23:31:00
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/03/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
01/03/13	00225784 104007	[REDACTED]	111.04	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R01 # DEBITS: 2 DEBIT AMOUNT:			128.07	# CREDITS: 0	CREDIT AMOUNT: 0.00		

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
01/03/13	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R02 # DEBITS: 2 DEBIT AMOUNT:			166.21	# CREDITS: 0	CREDIT AMOUNT: 0.00		

RETURN REASON CODE: R03 NO ACCT/CANNOT LOCATE RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R03 # DEBITS: 1 DEBIT AMOUNT:			51.03	# CREDITS: 0	CREDIT AMOUNT: 0.00		

SUMMARY	---DEBITS---			---CREDITS---		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	5	0	345.31	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (UALEDC 4.2)(C8FROD)

General Payment History Adjustment Detail

Customer: 196931 [REDACTED] Master Bill Number: [REDACTED]

Premises: 05524 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
26-FEB-2013	22-FEB-2013	GBR2	Curbside Solid Waste	13.61	143.16
26-FEB-2013	22-FEB-2013	SRES	Sewer Usage	29.17	129.55
26-FEB-2013	22-FEB-2013	WRES	Water Usage	12.57	100.38
26-FEB-2013	15-FEB-2013	N/A	Returned Item Service Fee	30.00	67.91
26-FEB-2013	15-FEB-2013	N/A	Payment Reversal	-57.81	57.81
26-FEB-2013	14-FEB-2013	N/A	Payment DRFT	57.81	0.00
29-JAN-2013	26-JAN-2013	GBR2	Curbside Solid Waste	13.61	57.81
29-JAN-2013	26-JAN-2013	SRES	Sewer Usage	30.86	44.20
29-JAN-2013	26-JAN-2013	WRES	Water Usage	13.34	13.34
29-JAN-2013	11-JAN-2013	N/A	Payment DRFT	54.73	0.00
26-DEC-2012	21-DEC-2012	GBR2	Curbside Solid Waste	13.61	54.73

\$30.00 Return
Item Fee

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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

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DATE/TIME: 02/15/13 23:45:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 02/14/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 02/15/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
02/14/13	00196921	65524 [REDACTED]	57.81	[REDACTED]		[REDACTED]	[REDACTED]

TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 57.81 # CREDITS: 0 CREDIT AMOUNT: 0.00

SUMMARY TYPES OF RETURNS	-----DEBITS-----			-----CREDITS-----		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	1	0	57.81	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

V Ledger Card History Query (UALEDD 42)(CSPROD)

General Payment History Adjustment Detail

Customer: 214777 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 65111 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	04-MAR-2013	N/A	Payment LBSC	202.56	0.00
	04-MAR-2013	N/A	Payment WKSC	227.73	202.56
25-FEB-2013	21-FEB-2013	GBR1	Curbside Solid Waste	13.61	430.29
25-FEB-2013	21-FEB-2013	SRES	Sewer Usage	61.39	416.68
25-FEB-2013	21-FEB-2013	WRES	Water Usage	97.56	355.29
25-FEB-2013	21-FEB-2013	GBR1	Curbside Solid Waste	13.61	430.29
25-FEB-2013	08-FEB-2013	N/A	Payment Reversal	-227.73	227.73
25-FEB-2013	05-FEB-2013	N/A	Payment LBSC	227.73	0.00
28-JAN-2013	24-JAN-2013	GBR1	Curbside Solid Waste	13.61	227.73
28-JAN-2013	24-JAN-2013	SRES	Sewer Usage	61.39	214.12
28-JAN-2013	24-JAN-2013	WRES	Water Usage	152.92	152.73

\$30.00 Return
Item Fee

BANK OF AMERICA, N.A.
CENTRAL RETURN ITEMS

Page 001 of 001
Bank : 00075
Center :
Divider: 54
Code : 3 B

Desk #02 H

RECEIVED FEB 15 2013

Deposit Account:xxxxxxx
Charge Account :xxxxxxx
Store/Reference:0

*****HOLD MAIL*****
SEND TO BANKING CENTER
FL4-248-01-01 DOWNTOWN BRADENTON
RETURN ITEMS FOR MANATEE CTY BOARD

Date of Notice: 02-08-2013

Dear Valued Customer:

We are writing to notify you that the item or items listed below, which were deposited to your account have been returned unpaid. As a result, we have charged them to your account. Fees for analyzed accounts are itemized on the account analysis statement.

Number of Returned Items: 1
Amount of Returned Item(s): 227.73

SEQUENCE/ DEP DATE	ABA NUMBER/ DEP AMOUNT	MAKER NAME/ CHECK DATE	RETURN REASON/ Additional Data	AMOUNT
2/5/2013	342,023.43		Closed Account	227.73

If you have any questions or need additional information, please contact one of our customer service representatives toll-free at 1-888-400-9009. We appreciate your business and look forward to serving you in the future.

Sincerely,
Returns & Exceptions

2.13.13

V Ledger Card History Query (UALEDG 42)(CSPROD)

General Payment History Adjustment Detail

Customer: 107290 [REDACTED] Master Bill Number: [REDACTED]

Premises: 101882 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	02-MAR-2013	N/A	Payment DRFT	148.96	0.00
14-FEB-2013	13-FEB-2013	GBR2	Curbside Solid Waste	13.61	148.96
14-FEB-2013	13-FEB-2013	SRES	Sewer Usage	61.39	135.35
14-FEB-2013	13-FEB-2013	WRES	Water Usage	43.96	73.96
14-FEB-2013	12-FEB-2013	N/A	Payment CCVC	243.49	30.00
14-FEB-2013	15-FEB-2013	N/A	Returned Item Service Fee	30.00	273.49
14-FEB-2013	05-FEB-2013	N/A	Payment Reversal	-243.49	243.49
14-FEB-2013	02-FEB-2013	N/A	Payment DRFT	243.49	0.00
17-JAN-2013	16-JAN-2013	GBR2	Curbside Solid Waste	13.61	243.49
17-JAN-2013	16-JAN-2013	SRES	Sewer Usage	61.39	229.88
17-JAN-2013	16-JAN-2013	WRES	Water Usage	168.49	168.49

\$30.00 Return
Item Fee

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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

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DATE/TIME: 02/05/13 23:28:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 02/04/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 02/05/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT	RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
							ORIGINAL PAR	RETURN PAR
02/04/13	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
02/04/13	00211620	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTALS FOR R01 # DEBITS: 2 DEBIT AMOUNT:			153.12	# CREDITS:	0	CREDIT AMOUNT:	0.00	

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 02/05/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT	RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
							ORIGINAL PAR	RETURN PAR
02/04/13	00107290 101582	[REDACTED]	243.49	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT:			243.49	# CREDITS:	0	CREDIT AMOUNT:	0.00	

SUMMARY	DEBITS			CREDITS		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	3	0	396.61	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

CR03420 DIRECT
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RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 02/20/13 23:22:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 02/19/13 CO DISC DATA:
POINT: MCBUTIL11 APPL: MCBUTIL11 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 02/20/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
02/19/13	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
02/19/13	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R01 # DEBITS:		2 DEBIT AMOUNT:	160.19	# CREDITS:	0 CREDIT AMOUNT:	0.00	

RETURN REASON CODE: R29 UNAUTH CORP DEBIT RETURN POST DATE: 02/20/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
02/19/13	00062046 61842	[REDACTED]	185.27	[REDACTED]		[REDACTED]	[REDACTED]
TOTALS FOR R29 # DEBITS:		1 DEBIT AMOUNT:	185.27	# CREDITS:	0 CREDIT AMOUNT:	0.00	

SUMMARY

TYPES OF RETURNS	-DEBITS-			-CREDITS-		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	3	0	345.46	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

V Ledger Card History Query (UAILEDG 4 2) (CSPPROD)

General | Payment History | Adjustment Detail

Customer: 12506 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 12577 [REDACTED] Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	20-FEB-2013	N/A	Payment PYWB	141.04	0.00
	13-FEB-2013	N/A	Repair Item Service Fee	30.00	
	13-FEB-2013	N/A	Payment Reversal	-111.04	111.04
	11-FEB-2013	N/A	Payment PYWB	111.04	0.00
05-FEB-2013	04-FEB-2013	GBR2	Curbside Solid Waste	13.61	111.04
05-FEB-2013	04-FEB-2013	SRES	Sewer Usage	61.39	97.43
05-FEB-2013	04-FEB-2013	WRES	Water Usage	36.04	36.04
05-FEB-2013	14-JAN-2013	N/A	Payment PYWB	116.08	0.00
07-JAN-2013	04-JAN-2013	GBR2	Curbside Solid Waste	13.61	116.08
07-JAN-2013	04-JAN-2013	SRES	Sewer Usage	61.39	102.47
07-JAN-2013	04-JAN-2013	WRES	Water Usage	41.08	41.08

\$30.00 Return
Item Fee

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ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

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DATE/TIME: 02/13/13 23:14:00
** CONFIDENTIAL **

CO ID: 3596000727 CO NAME: MCUTILITIES ENTRY DESC: REMOTEPAY SEC: TEL EFF DATE: 02/12/13 CO DISC DATA:
POINT: PECOM1 APPL: MCGUCSER1 TYPE:
RETURN REASON CODE: R10 CUST ADVISES NOT AUTH RETURN POST DATE: 02/13/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
						ORIGINAL PAR	RETURN PAR
02/12/13	MCG-00000177485	[REDACTED]	111.04	[REDACTED]		[REDACTED]	[REDACTED]
						DR	[REDACTED]
TOTALS FOR R10 # DEBITS:		1 DEBIT AMOUNT:	111.04	# CREDITS:	0	CREDIT AMOUNT:	0.00

NOTIFICATION OF CHANGE REASON CODE: C01 INCORRECT ACCT NO RETURN POST DATE: 02/13/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	INVALID INFORMATION	TC	ORIG ITEM TRACE	RETURN TRACE	
	TR	ACCOUNT	VALID INFORMATION		ORIGINAL PAR	RETURN PAR	
02/12/13	[REDACTED]	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
TOTALS FOR C01 # DEBITS:		1 DEBIT AMOUNT:	0.00	# CREDITS:	0	CREDIT AMOUNT:	0.00

SUMMARY	DEBITS			CREDITS			
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	6	0		1,427.83	0	0	0.00
REDEPOSITED ITEMS	0	0		0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0		0.00	0	0	0.00
NON-DOLLAR RETURNS							
PRENOTIFICATION RETURNS	0	0		0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	1	0		0.00	0	0	0.00

V Ledger Card History Query (UAILEDG 42) (CSPROD)

General | Payment History | Adjustment Detail

Customer: 137904 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 47103 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
20-FEB-2013	15-FEB-2013	GBR2	Curbside Solid Waste	13.61	41.17
20-FEB-2013	15-FEB-2013	SRES	Sewer Usage	19.41	27.56
20-FEB-2013	15-FEB-2013	WRES	Water Usage	8.15	8.15
20-FEB-2013	15-FEB-2013	N/A	Payment LBSC	157.94	0.00
23-JAN-2013	22-JAN-2013	GBR2	Curbside Solid Waste	13.61	157.94
23-JAN-2013	22-JAN-2013	SRES	Sewer Usage	35.10	144.33
23-JAN-2013	22-JAN-2013	WRES	Water Usage	15.26	109.23
23-JAN-2013	07-JAN-2013	N/A	Adjusted Item Fee		
23-JAN-2013	07-JAN-2013	N/A	Payment Reversal	-63.97	63.97
23-JAN-2013	04-JAN-2013	N/A	Payment DRFT	63.97	0.00
19-DEC-2012	17-DEC-2012	GBR2	Curbside Solid Waste	13.61	63.97

\$30.00 Return
Item Fee

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BANK OF AMERICA, N.A.
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RETURNED ITEMS REPORT

PAGE 2
DATE/TIME: 01/07/13 23:31:00
** CONFIDENTIAL **

RTN: 063100277 ACCT #: [REDACTED]

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 01/04/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 01/07/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
						ORIGINAL PAR	RETURN PAR
01/04/13	00137904 47103	[REDACTED]	63.97	[REDACTED]	DR	[REDACTED]	[REDACTED]
01/04/13	00047028 46858	[REDACTED]	[REDACTED]	[REDACTED]	DR	[REDACTED]	[REDACTED]
TOTALS FOR R16 # DEBITS:		2 DEBIT AMOUNT:	107.61	# CREDITS:	0 CREDIT AMOUNT:	0.00	

SUMMARY TYPES OF RETURNS	---DEBITS---			---CREDITS---		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	107.61	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

V Ledger Card History Query (UALEGG 4.2)(CSPROD)

General Payment History Adjustment Detail

Customer: 122103 Master Bill Number: [REDACTED]

Premises: 1342 Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
	26-FEB-2013	N/A	Payment DRFT	44.20	0.00
08-FEB-2013	06-FEB-2013	SRES	Sewer Usage	30.86	44.20
08-FEB-2013	06-FEB-2013	WRES	Water Usage	13.34	13.34
08-FEB-2013	30-JAN-2013	N/A	Payment DRFT	148.60	0.00
14-JAN-2013	14-JAN-2013	SRES	Sewer Usage	61.39	148.60
14-JAN-2013	14-JAN-2013	WRES	Water Usage	57.21	87.21
14-JAN-2013	07-JAN-2013	N/A	Payment PYDS	58.98	30.00
14-JAN-2013	31-DEC-2012		Returned Item Service Fee		
14-JAN-2013	31-DEC-2012	N/A	Payment Reversal	-58.98	58.98
14-JAN-2013	27-DEC-2012	N/A	Payment DRFT	58.98	0.00
07-DEC-2012	07-DEC-2012	SRES	Sewer Usage	41.04	58.98

\$30.00 Return
Item Fee

CR03420 DIRECT
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RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

PAGE 1
DATE/TIME: 12/31/12 23:56:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 12/27/12 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 12/31/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/27/12	00[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]			
TOTALS FOR R02 # DEBITS: 1 DEBIT AMOUNT: 46.72					# CREDITS: 0	CREDIT AMOUNT: 0.00	

RETURN REASON CODE: R16 ACCOUNT FROZEN RETURN POST DATE: 12/31/12

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE ORIGINAL PAR	RETURN TRACE RETURN PAR
12/27/12	00122108	1342 [REDACTED]	58.98	[REDACTED]			
TOTALS FOR R16 # DEBITS: 1 DEBIT AMOUNT: 58.98					# CREDITS: 0	CREDIT AMOUNT: 0.00	

SUMMARY

TYPES OF RETURNS	DEBITS			CREDITS		
	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA	AMOUNT
DOLLAR RETURNS	2	0	105.70	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***

V Ledger Card History Query (UAILEDG 4 2)(CSPROD)

General Payment History Adjustment Detail

Customer: 160919 [E] [REDACTED] Master Bill Number: [REDACTED]
 Premises: 31718 [E] [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
12-FEB-2013	08-FEB-2013	SRES	Sewer Usage	18.99	326.42
12-FEB-2013	08-FEB-2013	WRES	Water Usage	7.96	307.43
14-JAN-2013	11-JAN-2013	GBR2	Curbside Solid Waste	13.61	299.47
14-JAN-2013	11-JAN-2013	SRES	Sewer Usage	18.99	285.86
14-JAN-2013	11-JAN-2013	WRES	Water Usage	7.96	266.87
14-JAN-2013	17-DEC-2012	N/A	Returned Item Service Fee	30.00	236.87
14-JAN-2013	17-DEC-2012	N/A	Payment Reversal	-118.35	228.91
11-DEC-2012	08-DEC-2012	GBR2	Curbside Solid Waste	13.61	110.56
11-DEC-2012	08-DEC-2012	SRES	Sewer Usage	18.99	96.95
11-DEC-2012	08-DEC-2012	WRES	Water Usage	7.96	77.96
11-DEC-2012	30-NOV-2012	N/A	Payment PYWB	118.35	70.00

\$30.00 Return
Item Fee



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Welcome Kim Crago.

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[Daily Reports](#) | [Returned Transactions](#) | [Canceled Transactions](#) | [Pending Transactions](#) | [Completed Transactions](#)

Returned Transactions Report Detail

Search Criteria

Biller Name: Manatee County Utilities Department
 Details Date: ~~12/18/2012~~ 12/17/12
 Filter: ALL
 Created: Tue Dec 18 2012 15:16:51 EST

Reporting Results

Name on Account	Transit ID	Date/Time Initiated	Returned Amount	Total	Confirmation Number	Return Reason	Account Type	Account Subtype	Division	Login ID	Team
[REDACTED]	[REDACTED]	11/30/2012 11:00:03	\$118.35	\$118.35	[REDACTED]	R10 - Cust Advises Not Authorized	ACH	Checking	ManateeC		

Totals

Total Transactions : 4
 Total Dollar Amount: \$314.04

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V Ledger Card History Query (JAILEDG 42)(CSPROD)

General Payment History Adjustment Detail

Customer: 221791 [REDACTED] Master Bill Number: [REDACTED]
 Premises: 131395 [REDACTED] Status: Active
 View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
22-FEB-2013	21-FEB-2013	GBR1	Curbside Solid Waste	13.61	41.17
22-FEB-2013	21-FEB-2013	SRES	Sewer Usage	19.41	27.56
22-FEB-2013	21-FEB-2013	WRES	Water Usage	8.15	8.15
22-FEB-2013	20-FEB-2013	N/A	Payment PYMV	65.56	0.00
22-FEB-2013	19-FEB-2013	N/A	Returned Item Service Fee	25.00	65.56
22-FEB-2013	13-FEB-2013	N/A	Payment Reversal	-40.56	40.56
22-FEB-2013	09-FEB-2013	N/A	Payment DRFT	40.56	0.00
24-JAN-2013	23-JAN-2013	GBR1	Curbside Solid Waste	13.61	40.56
24-JAN-2013	23-JAN-2013	SRES	Sewer Usage	18.99	26.95
24-JAN-2013	23-JAN-2013	WRES	Water Usage	7.96	7.96
24-JAN-2013	05-JAN-2013	N/A	Payment DRFT	48.57	0.00

\$25.00 Return
Item Fee

CR03420 DIRECT
SITE: VA

BANK OF AMERICA, N.A.
ACH SERVICES
RETURNED ITEMS REPORT
RTN: 063100277 ACCT #: [REDACTED]

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DATE/TIME: 02/13/13 23:14:00
** CONFIDENTIAL **

CO ID: 1596000727 CO NAME: MANATEE COUNTY U ENTRY DESC: UTIL PAYMT SEC: PPD EFF DATE: 02/11/13 CO DISC DATA:
POINT: MCBUTILI1 APPL: MCBUTILI1 TYPE:
RETURN REASON CODE: R01 INSUFFICIENT FUNDS RETURN POST DATE: 02/13/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
						ORIGINAL PAR	RETURN PAR
02/11/13	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]			
					DR	[REDACTED]	[REDACTED]
TOTALS FOR R01	# DEBITS:	1 DEBIT AMOUNT:	41.17	# CREDITS:	0	CREDIT AMOUNT:	0.00

RETURN REASON CODE: R02 ACCOUNT CLOSED RETURN POST DATE: 02/13/13

ORIG DATE	INDIVIDUAL ID	INDIVIDUAL NAME	AMOUNT RTN	ACCOUNT NUMBER	TC	ORIG ITEM TRACE	RETURN TRACE
						ORIGINAL PAR	RETURN PAR
02/11/13	00221791 131395	[REDACTED]	40.56	[REDACTED]			
					27	[REDACTED]	[REDACTED]
					DR	[REDACTED]	[REDACTED]
TOTALS FOR R02	# DEBITS:	1 DEBIT AMOUNT:	40.56	# CREDITS:	0	CREDIT AMOUNT:	0.00

SUMMARY	DEBITS			CREDITS		
	TYPES OF RETURNS	# ITEMS	# ADDENDA	AMOUNT	# ITEMS	# ADDENDA
DOLLAR RETURNS	2	0	81.73	0	0	0.00
REDEPOSITED ITEMS	0	0	0.00	0	0	0.00
REDEPOSITED PAPER ITEMS	0	0	0.00	0	0	0.00
NON-DOLLAR RETURNS						
PRENOTIFICATION RETURNS	0	0	0.00	0	0	0.00
NOTIFICATIONS OF CHANGE	0	0	0.00	0	0	0.00

*** END OF REPORT ***