#### Manatee County Government Administrative Center Commission Chambers, First Floor 9:00 a.m. - September 24, 2013

#### September 24, 2013 - Regular Meeting Agenda Item #3

<u>Subject</u>

Presentation of Patricia Adams, Driver of the Year

<u>Briefings</u>

None

Contact and/or Presenter Information

Chad Butzow, Public Works Deputy Director, <a href="mailto:chad.butzow@mymanatee.org">chad.butzow@mymanatee.org</a>, (941) 708-7432

William Steele, Transit Division Manager, william.steele@mymanatee.org, (941) 747-8621 x7440

**Action Requested** 

No action required.

Enabling/Regulating Authority Florida Statutes 125

**Background Discussion** 

On August 7, 2013, Patricia Adams, Para-Transit (i.e. Handy Bus) Operator with Manatee County Area Transit (MCAT), was selected as Driver of the Year by the State of Florida Transportation Disadvantaged (TD) Commission, representing all paratransit operators in the State of Florida. This includes representatives from each of the 67 counties in the State. The Driver of the Year Award is designed to honor an individual "who has performed in an outstanding manner and has shown care and concern for the TD passengers." The Driver of the Year is selected based on their dedication and safety record, as well as demonstrations of exemplary behavior. Ms. Adams has compiled an impressive record of quality service and has received several commendations during her seven (7)-year tenure as an operator with MCAT. This presentation commends Ms. Adams for her diligent work effort and congratulates her on the great achievement of winning Driver of the Year.

<u>County Attorney Review</u> Not Reviewed (No apparent legal issues)

**Explanation of Other** 

Reviewing Attorney

N/A

<u>Instructions to Board Records</u>

Please send a copy of the minutes to Chad Fosnight, Senior Transit Planner, <a href="mailto:chad.fosnight@mymanatee.org">chad.fosnight@mymanatee.org</a>, (941) 747-8621 x7622

<u>Cost and Funds Source Account Number and Name</u> No cost

Amount and Frequency of Recurring Costs No cost

Attachment: <u>TD Awards Program.pdf</u>

## 21st ANNUAL

# TRANSPORTATION DISADVANTAGED 2013 AWARDS PROGRAM

August 7, 2013 Hilton Daytona Beach Ocean Front



The Florida Commission for the Transportation Disadvantaged

### 2013 Nominees

Becki Forsell

Cathy Brown

**Charles Williams** 

Citrus County Transit

Colleen Dove Rolland

Collier County Local Coordinating Board

Collier MPO

**Corine Williams** 

Deborah Byrnes

Donna Fiala

**Elder Point Ministries** 

Gloria Mills

Hillsborough County Sunshine Line

Jacksonville Transportation Authority

James Hamilton

Jessie Delgado

Jim Van Pelt

Lake-Sumter MPO

Levy County Transit

Linda Carter

#### 2013 Nominees

Lisa Sanders

Luke Lambert

Marceia Lathou

Marilyn Baldwin

Martin County Local Coordinating Board

Mary Link-Bennett

MetroPlan Orlando

Miami-Dade County Local Coordinating Board

Mike Mason

MMG Transportation, Inc.

MTM, Inc.

Northeast Florida Regional Council

Patricia Adams

Paula Lopez

Phyl Weaver

Polk TPO

Putnam County Local Coordinating Board

StarMetro

Stewart Wood

William Reynolds



Congratulations
2013

Mward Winners!

#### DRIVER of the YEAR



# Patricia Adams Manatee Co. Area Transit (MCAT)

Patricia has been with MCAT since 2007. She has an exemplary record of customer service and has been accident free throughout her tenure. Patricia averages 2,733 miles per month and approximately 32,806 miles per year. She has been given many commendations for going the extra mile for her clients and always represents MCAT in a positive and professional manner.

As an example of her character, she arrived at the home of a client who did not answer the door. Knowing the clients medical condition, she went inside and found the client unconscious. She immediately called 911 and stayed with her until the EMT arrived.

In another emergency situation, Patricia detected a burning smell inside the bus. She located a safe location to pull over and safely evacuated all the passengers.

She is a self-starter who takes the initiative to call into dispatch to report any delays or accidents on the roadways. Patricia does what is necessary to avoid potential dangers and she consistently demonstrates her ability to avoid conditions that may cause problems.

