

March 9, 2017 - Work Session
Agenda Item #3

Subject

Children's Services - Results First

Briefings

Briefing Provided Upon Request

Contact and/or Presenter Information

Cheri Coryea, Department Director - x 3468

Allen Donahue, Human Services Program Manager - x 3467

Hal Williams, Results First Consultant

Action Requested

Work Session. No action required.

Enabling/Regulating Authority

N/A

Background Discussion

Two items will be discussed at today's work session:

1. An Update on the Results First Initiative , a shift from funding to investing Children's Services Dedicated Millage, was introduced to the Board of County Commissioners in August 2016 by consultant Hal Williams. Mr. Williams has been working with county staff and non-profit agencies to bring forth this concept through prototype groups, workshops, and one-on-one sessions.
2. The Children's Services process for identifying the needs in the community for children who are abused, neglected, abandoned and/or economically disadvantaged has undergone changes in the way in which it programs are evaluated.

An update will be provided in these two areas.

County Attorney Review

Not Reviewed (No apparent legal issues)

Explanation of Other

Reviewing Attorney

N/A

Instructions to Board Records

N/A

Cost and Funds Source Account Number and Name

N/A

Amount and Frequency of Recurring Costs

N/A

The Children's Services

Investment Process

Allen Donahue

Human Services Program Manager



Results First

Funding System Complaints

- *3 Principle Issues*
 - *The ODM*
 - *Reporting Requirements*
 - *Outcome based funding (What did we achieve)*



Changing the Thought Process

- *Our Agencies know the community best Vs. Our agencies know their clients best*
- *Manatee County Government funds based on their priorities vs. the three primary funders working together to fund based on community priorities*
- *Agencies must document the process completely to be seen as successful vs. the result is more important than the date a document was submitted.*



2015 Process Improvements

- *Agreement was completely redesigned*
- *CSAB Retreat focus changes to identifying future initiatives*
- *Reporting requirements being reviewed.*
- *New process improvements identified*
 - *Caseworthy*
 - *Matrix adjustments*



2016 Process Improvements

- *Caseworthy design process begins*
- *Staff Review of Applications begins*
- *Reporting requirements for agencies are reworked to require fewer submissions with more pertinent information.*
- *Results first prototype begins.*
- *CSAB retreat identifies priority initiatives for funding.*
- *Facilitated the Foster Care/Opioid Town Hall for DCF and the Safe Children's Coalition.*



2017 Process Improvements

- *Priorities clearly aligned with community partners*
- *Caseworthy System implemented*
 - *Still in the implementation phase*
 - *Tweaks and improvements to come*
- *Results first prototype expanded*
 - *Goal is 2018 for all grants to be in this format*



Future Process Improvements

- *Single point of access system for grants in Manatee County*
- *Data collection methods being looked at with community partners*
- *Results first initiative full implementation*
- *Caseworthy expansion and development (Fine tuning)*
- *Multi-year agreements*
- *Facing community wide challenges together*



Community Involvement

- *Casey Foundation – Judicially Led - Foster Care Improvement*
- *Manatee Community Foundation – Manatee County Foster Issues*
- *Attended the Children's Services Council legislative briefing in Tallahassee*



BCC Workshop
Children's Services
March 9 2017



Results First

Welcome

Cheri Coryea

Neighborhood and Community Services Director



Results First

AGENDA

- Results First Initiative – Hal Williams
- The Investment Process – Allen Donahue
 - Where we were
 - Where we are
 - Caseworthy (Tweaks and Improvements)
 - Where we are going



Results First Progress Report

Hal Williams

www.halwillguide.com



Results First

What business are we in?

Do we fund programs or invest for results?



The Words We Use

- Investor and investing
- Results
- Targets
- Milestones
- Impacts
- Verification
- Learning



CSAB Progress

Result-based scoring matrix

You can't get enough points without
clear and strong results



County as Investor Progress

- Shared metrics coming
- Example: Counseling and Mental Health



Progress with Non-Profit Agencies

- Prototype experiences
- Non-profits leading the way
 - D.L. Randall Foundation
 - Early Learning Coalition
 - Family Network on Disabilities
 - Family Partnership Center
 - Foundation for Dreams
 - Hope Family Services
 - Manatee Community Action Agency
 - Whole Child Manatee



Family Partnership Center

- Katrina Bellemare, Executive Director
- Barbara Brownell, Program Manager



Foundation for Dreams

- Elena Cassella, Executive Director
- Donna Pasko, Director of Camp Operations



FY17 and FY18: the transitional years



2018/19: Results First in place!



QUESTIONS?

