

From: [Karen Windon](#)
To: [Betsy Benac](#); [Carol Whitmore](#); [Stephen R Jonsson](#); [Priscilla WhisenantTrace](#); [Vanessa Baugh](#); [Robin DiSabatino](#); [Charles Smith](#)
Cc: [Ed Hunzeker](#); [Dan Schlandt](#); [Diane Vollmer](#)
Subject: BCC Questions today
Date: Tuesday, May 09, 2017 4:16:07 PM

Commissioners,

Two questions were posed today.

The first was regarding the electronic public comment card request. The current software we use for agenda management is no longer supported by the vendor. We have been doing due diligence for a replacement system that will meet the needs of this community. The School Board recently transitioned to the system with the electronic comment cards, and the Agenda Coordinator has been reaching out to them to gauge their satisfaction. As we make progress with this procurement we will keep you advised.

The second question today was relative to the Citizen Action Center software. As you are aware the Accela software for the permitting system in Building and Development Services has been under design. This system also has a module for citizen requests which has greater functionality than our current system. We will be transitioning to this system in the next few months and are building in a better reporting capability than we currently enjoy.

Please advise if you need additional information.

Thank you!

Karen Windon, Deputy County Administrator

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