

# MEMORANDUM

To: Vicki Tessmer, Board Record

Thru: Colleen Harris, Accounts Control Supervisor *CSH*

From: Carmen Camarda, Customer Service Representative II *@*

Date: **August 23, 2017**

Subject: Place Customer #68955-152382 on Consent Calendar.



APPROVED in Open Session  
**September 18, 2017**  
Manatee County Board of County  
Commissioners

Please place account #68955-152382 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$670.95.

## Background/Discussion:

On July 14, 2017, MCUD Billing Division received notification for adjustment of maintenance fees and late fees due to an 20 yard roll off that was removed because the wrong service order type was used. Adjusted days were January 5, 2017 through June 30, 2017 resulting to a credit of \$814.69. The credit balance was reduced by new charges totaling \$143.74 in which resulted in a credit balance of \$670.95.

Therefore requesting a refund of \$670.95 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

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## Instructions to Board Records:

Copy to: Colleen Harris, Accounts Control Supervisor  
Carmen Camarda, Customer Service Representative II  
[9/20/17 QA emailed to above list](#)

County Administrator's Office  
1112 Manatee Avenue West, Bradenton, FL 34205  
Phone number: (941) 745-3717



General    Payment History    **Adjustment Detail**

Customer: 68955    [Redacted]    Master Bill Number: [Redacted]  
 Premises: 152382    [Redacted]    Status: Inactive

View Zero Charges:

**Ledger History**

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
14-JUL-2017	14-JUL-2017	N/A	Adjustment GBCD	-110.99	-670.95
14-JUL-2017	14-JUL-2017	N/A	Adjustment GBCD	-138.74	-559.96
14-JUL-2017	14-JUL-2017	N/A	Adjustment LPGD	-5.00	-421.22
14-JUL-2017	14-JUL-2017	N/A	Adjustment GBCD	-138.74	-416.22
14-JUL-2017	14-JUL-2017	N/A	Adjustment GBCD	-138.74	-277.48
14-JUL-2017	14-JUL-2017	N/A	Adjustment GBCD	-138.74	-138.74
14-JUL-2017	14-JUL-2017	N/A	Adjustment LPGD	-5.00	0.00
14-JUL-2017	14-JUL-2017	N/A	Adjustment GBCD	-138.74	5.00
14-JUL-2017	05-JUL-2017	N/A	Payment PYWB	138.74	143.74
05-JUL-2017	30-JUN-2017	ROLL	Maintenace Charge	138.74	282.48
05-JUL-2017	28-JUN-2017	N/A	Late Payment Fee	5.00	143.74

Beginning Balance as of 05-OCT-2016    .00

Open Dispute    Sum Detail...    EnergyLink...    CB Appl.    Item Detail...    Bill Detail...