

MEMORANDUM

To: Vicki Tessmer, Board Record

Thru: Colleen Harris, Accounts Control Supervisor *CSH*

From: Carmen Camarda, Customer Service Representative II *@*

Date: **August 23, 2017**

Subject: Place Customer #100374-73758 on Consent Calendar.



APPROVED in Open Session
September 18, 2017
Manatee County Board of County
Commissioners

Please place account #100374-73758 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$932.46.

Background/Discussion:

On June 28, 2017 this customer had a zero balance. Documentation was presented for repairs made to an irrigation leak at this property covering the timeframe of May 1, 2017 through June 1, 2017, Adjustments were made on August 3, 2017 that resulted a credit on the account totaling \$-932.46.

We are therefore requesting a refund of \$932.46 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

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Instructions to Board Records:

Copy to: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II
[9/20/17 QA emailed to above list](#)

County Administrator's Office
1112 Manatee Avenue West, Bradenton, FL 34205
Phone number: (941) 745-3717



General Payment History Adjustment Detail

Customer: 100374 [Redacted] Master Bill Number: [Redacted]
 Premises: 737E8 [Redacted] Status: Inactive

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
03-AUG-2017	03-AUG-2017	N/A	Adjustment WTCD	-514.16	-932.46
03-AUG-2017	03-AUG-2017	N/A	Adjustment WTCD	-36.60	-418.30
03-AUG-2017	03-AUG-2017	N/A	Adjustment WTCD	-381.70	-381.70
05-JUL-2017	28-JUN-2017	N/A	Payment LBSC	114.73	0.00
20-JUN-2017	20-JUN-2017	WIR2	Water Irrigation	66.28	114.73
20-JUN-2017	20-JUN-2017	SRES	Sewer Usage	35.10	48.45
20-JUN-2017	20-JUN-2017	WRES	Water Usage	13.35	13.35
20-JUN-2017	12-JUN-2017	N/A	Payment LBSC	1763.84	0.00
02-JUN-2017	01-JUN-2017	WIR2	Water Irrigation	691.04	1763.84
02-JUN-2017	01-JUN-2017	SRES	Sewer Usage	60.39	1072.80
02-JUN-2017	01-JUN-2017	WRES	Water Usage	23.52	1012.41

Beginning Balance as of 28-JUN-2000 20.00

Open Dispute Sum Detail... EnergyLink... CB Appl. Item Detail... Bill Detail...