


MEMORANDUM

Manatee County Board of County Commissioners



To: Vicki Tessmer, Board Records

Thru: Gwen DeTone, Customer Service Center Manager 

From: Kathie Baker, Customer Services Supervisor

Date: **December 6, 2017**

Subject: Place customer # 276286-142648 on Consent Calendar

Please place account 276286-142648 on the Clerk's Consent Calendar to request Board approval to refund the amount of \$ 7856.00

Background/Discussion:

On November 17th, 2017, the New Services section of Utilities charged the fees of \$7856.00 to upgrade the customers meter from a 5/8" meter to a 1" meter, per the customer's request.

After the fees were paid by the customer they determined that they do not requires the larger meter after all.

The difference in the Water Facility Investment Fee between a 5/8" meter and a 1" meter is \$2,955.00. The difference in the Sewer Facility Investment Fee between a 5/8" meter and a 1" meter is \$4,541.00. The Connection Fee for the 1" meter was \$360.00

TOTAL OF THE FEES IS \$ 7,856.00

Utilities Customer Service/New Services is requesting a refund be issued to the customer in the amount of \$ 7,856.00.

To protect the privacy of our customers, names and addresses are not included with the request.

Backup attached - 4

:kjb

Instructions to Board Records:

Copy to: Gwen DeTone, Customer Service Center Manager
 Dana Catlett, Customer Service Center Assistant Manager
 Colleen Harris, Accounts Control Supervisor
 Kathie Baker, Customer Service Supervisor
 Carmen Camarda, Customer Service Representative II

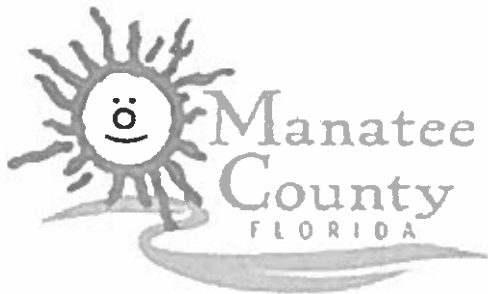
Department Name
 Division Name
 Mailing Address
 Phone number: (941) XXX-XXXX

From: Amie McClellan [mailto:Amie.McClellan@mymanatee.org]
Sent: Friday, December 01, 2017 12:26 PM
To: Jim Meyer <jim@jimmeyerconstruction.com>
Subject: RE: 7419 Wimbledon Ct.xls

We need an email stating that you are requesting the refund of \$7,856.00. We will also need a copy of your credit card statement showing proof that you paid with your credit card.

Amie McClellan

Manatee County Utilities- New Services
941-792-8811 ext 5223



From: Jim Meyer [mailto:jim@jimmeyerconstruction.com]
Sent: Friday, December 01, 2017 12:21 PM
To: Amie McClellan <Amie.McClellan@mymanatee.org>
Subject: RE: 7419 Wimbledon Ct.xls

Amie:

It has been determined that our clients do not need a larger meter at 7419 Wimbledon Court. What needs to be done to request a refund for the amount previously paid?

I apologize for the inconvenience.

Thank you.

LaDonna



J. M. Meyer Construction Corp.
1808 80th St. Ct. W. Bradenton, FL 34209
O: (941) 795-4688 F: (941) 795-2494

Amie McClellan

From: Jim Meyer <jim@jmmeyerconstruction.com>
Sent: Monday, December 04, 2017 3:06 PM
To: Amie McClellan
Subject: Clausen/Symanski - 7419 Wimbledon Ct.xls
Attachments: clausen meter refund.pdf

Hi, Amie:

We are requesting a refund in the amount of \$7,856.00 to be applied to our Visa credit card ending in xxxx 1970. I have attached a copy of our statement showing the posted charge as well your receipt where the charge was applied on 11/17/17 to the account of George A. Symanski, Jr., Customer #276286. Our client wishes not to proceed with switching to a 1" meter.

Please let me know how we should proceed from here.

Thank you.

LaDonna



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Jorie Rayfield (941) 795-4688
Jorie@jmmeyerconstruction.com
Aaron Capecchi (941) 441-6963
Alec Ackerman (941) 773-5083



P.O. BOX 15123
WILMINGTON, DE
19850-5123

Get updates on the go
Log on to chase.com/alerts

!382829000000008

Payment Due Date: 12/19/17
New Balance: \$23,828.29
Minimum Payment: \$238.00

Account number: -

\$ _____ Amount Enclosed
Make your check payable to: Chase Card Services

00583 BEX 2 32917 C

J M MEYER
J M MEYER CSTRCTN
1808 80TH STREET CT W
BRADENTON FL 34209-4872

CARDMEMBER SERVICE
PO BOX 1423
CHARLOTTE NC 28201-1423

5000 160 28 1595 19788 19708

BUSINESS CARD STATEMENT

Manage your account online:
www.chase.com/ink

Customer Service:
1-800-945-2028

Mobile: Download the
Chase Mobile® app today

ACCOUNT SUMMARY

Account Number:	XXXX 1970
Previous Balance	\$35,412.85
Payment, Credits	-\$35,412.85
Purchases	+\$23,828.29
Cash Advances	\$0.00
Balance Transfers	\$0.00
Fees Charged	\$0.00
Interest Charged	\$0.00
New Balance	\$23,828.29
Opening/Closing Date	10/26/17 - 11/25/17
Revolving Credit Amount	\$60,000
Available Credit	\$36,171
Cash Access Line	\$12,000
Available for Cash	\$12,000
Past Due Amount	\$0.00
Balance over the Credit Access Line	\$0.00

PAYMENT INFORMATION

New Balance	\$23,828.29
Payment Due Date	12/19/17
Minimum Payment Due	\$238.00
Late Payment Warning: If we do not receive your minimum payment by the due date, you may have to pay up to a \$39 late fee.	
Minimum Payment Warning: Enroll in Auto-Pay and avoid missing a payment. To enroll, call the number on the back of your card or go to the web site listed above.	

INK CASH(SM) POINT SUMMARY

Previous points balance	191,620
+ 1 Point per \$1 earned on all purchases	23,829
+ 2Pts/\$1 gas stns, rstnts, ofc sply, hm impr	4,000
= Total points available for redemption	219,449

You have reached the maximum point accumulation for this statement period for additional points on Net Purchases at restaurants, gas stations, office supply stores and home improvement stores. The amount of Net Purchases that can earn additional points each statement period is \$2,000 which equates to 4,000 additional points.

ACCOUNT ACTIVITY

Date of Transaction	Merchant Name or Transaction Description	\$ Amount
11/06	Payment Thank You - Web	-35,412.85
10/31	SUPERIOR ARCHITECTURAL PALMETTO FL	2,338.00
11/01	INDEED 203-564-2400 CT	50.00
11/01	ADVANTAGE TRIM & LUMBER 877-232-3915 FL	692.55
11/01	RED STAKE SURVEYORS SARASOTA FL	775.00
11/16	CTS*FRONTIER ONLINEPAY 800-921-8101 CT	249.18
11/17	MANATEE CNTY UTILITES firstpoinl.co FL	7,856.00
11/17	ADVANTAGE TRIM & LUMBER 877-232-3915 FL	692.54
11/17	EUROPEAN MARBLE CO., 000-0000000 FL	6,224.50
	J M MEYER	
	TRANSACTIONS THIS CYCLE (CARD 1970)	-\$18,535.08

276286 - SYMANSKI JR, GEORGE A
 SSN999-99-2954
 SpouseCaroline-Wife

142648 - 7419 Wimbk
 University Park, FL 342
 Spouse SSN:999-99-2221

CE:813-476-9121
 Alt Address

15-FEB-20
 Active
 COO

more accts ▼

more custs ▼

- File
- Edit
- CSR
- Accounts
- Inventory
- Financial
- Ancillary
- System Setup
- Utility
- Help
- Window

Note Maintenance (UCANOTE 4.4.1)(2455.001A)(CISPROD)

General

Note Number: 5142996

Type: NCE
 Customer: 276286
 Premises: 142648
 Service:
 Remind:

New Charge Entry Builder Services
 SYMANSKI JR, GEORGE A.
 7419 WIMBLETON CT

Activity: 11/17/2017 10:42:09
 User ID: AOBBERG
 Exp: 17-NOV-2027
 Origin: UCANOTE
 Internal Only:

Date:

Line	Note Text	User ID	Date/Time
2	NEW CHARGE ENTRY FOR UPGRADE TO 1" METER. F900 \$4925.00	AOBERG	11/17/2017 10:42:09
3	M301 \$360.00	AOBERG	11/17/2017 10:42:09
4	F901 \$7568.00	AOBERG	11/17/2017 10:42:09
5	CREDIT FOR 5/8" METER F900 -\$1970.00, F901 -\$3027.00	AOBERG	11/17/2017 10:42:09
6	NEW CHARGE ENTRY CREDIT AMOUNT FOR UPGRADE. CUSTOMER CHANGED MIND	AMCCELLAN	12/05/2017 09:34:20
7	ABOUT THE 1" METER.	AMCCELLAN	12/05/2017 09:34:20
7	F900 WFF -\$4925.00 TO \$1970.00, M301 -\$360.00, F901 -\$7568.00 \$3027.00.	AMCCELLAN	12/05/2017 09:34:20