



MEMORANDUM

To: Vicki Tessmer, Board Record

Thru: Colleen Harris, Accounts Control Supervisor *CH*

From: Carmen Camarda, Customer Service Representative II *CC*

Date: **June 1, 2018**

Subject: Place Customer #244304-12892 on Consent Calendar.

Please place account #244304-12892 on the Clerk's Consent calendar to request Board approval to refund/fee waiver the amount of \$508.67.

Background/Discussion:

On April 23, 2018 the account balance was \$232.23. Documentation was presented for repairs made on an water line leak under the driveway. Billing Department credited the account for the time frame of October 2, 2017, through February 1, 2018. This left a credit balance on the account of \$351.93. A payment of \$232.23 was received on April 18, 2018 bringing the credit amount to \$584.16. New billing charges for May in the amount of \$75.49 billed, leaving the remaining credit balance of \$508.67.

Therefore we are requesting a refund of \$508.67 on this account. To protect the privacy of our customers, names and addresses are not included with this request.

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cc: Colleen Harris, Accounts Control Supervisor
Carmen Camarda, Customer Service Representative II

County Administrator's Office
1112 Manatee Avenue West, Bradenton, FL 34205
Phone number: (941) 745-3717

General

Payment History

Adjustment Detail

Customer: 244304 [REDACTED]

Master Bill Number: [REDACTED]

Premises: 12862 [REDACTED]

Status: Active

View Zero Charges:

Ledger History

Bill Date	Trans Date	Styp	Description	Tran Amt	Balance
07-MAY-2018	01-MAY-2018	GBR2	Curbside Solid Waste	14.33	-508.67
07-MAY-2018	01-MAY-2018	SRES	Sewer Usage	41.33	-523.00
07-MAY-2018	01-MAY-2018	SRES	Sewer Usage	1.29	-564.33
07-MAY-2018	01-MAY-2018	WRES	Water Usage	17.99	-565.62
07-MAY-2018	01-MAY-2018	WRES	Water Usage	.55	-583.61
07-MAY-2018	18-APR-2018	N/A	Payment LBSC	232.23	-584.16
07-MAY-2018	06-APR-2018	N/A	Adjustment WTCD	-34.09	-351.93
07-MAY-2018	06-APR-2018	N/A	Adjustment SWCD	-8.71	-317.84
07-MAY-2018	06-APR-2018	N/A	Adjustment SWCD	-8.71	-309.13
07-MAY-2018	06-APR-2018	N/A	Adjustment WTCD	-39.47	-300.42
07-MAY-2018	06-APR-2018	N/A	Adjustment WTCD	161.54	-260.90

Beginning Balance as of 05-FEB-2015 .00

Open Dispute

Sum Detail...

EnergyLink...

CB Appl...

Item Detail...

Bill Detail...