

**APPROVED** in Open Session  
5/5/2026

Manatee County Board of County  
Commissioners



## Government Relations

3647 Cortez Rd W  
Bradenton, FL 34210  
Phone number: (941) 792-8811

# MEMORANDUM

To: Vicki Tessmer, Supervisor Board Records  
Through: Michelle Warren, Customer Experience Manager  
From Tina Smith, Customer Experience Supervisor-Accounts Control  
Date: April 16, 2026  
Subject: Refund Request

## Refund Request Information

### Petitioner:

Cabpie Investment Group Corp  
5847 Clubside Dr  
Sarasota, FL 34243-3150

### Reason for Request:

The customer experienced high-water consumption due to a faulty hose bib at the pool. After the issue was repaired, the Billing Department reviewed the account and issued an adjustment. During the review period, the customer paid the full billed amount, resulting in a credit balance of \$1,354.12.

We are requesting a refund of the remaining credit balance of \$1,354.12, minus any future monthly billing charges applied to the account.

**Refund Amount:** \$1,354.12

**Account Number:** 100237188

**Authorization:** Michelle Warren, Customer Experience Manager, Approved 04/16/26

**CC:** Michelle Warren, Customer Experience Manager

Tina Smith, Customer Experience Supervisor-Accounts Control

Tangermaria Lang, Ucsfiscal@mymanatee.org

A handwritten signature in black ink, appearing to be "Michelle Warren", enclosed within a circular scribble.

VACANT  
District 1

AMANDA  
BALLARD  
District 2

TAL  
SIDDIQUE  
District 3

MIKE  
RAHN  
District 4

DR. BOB  
MCCANN  
District 5

JASON  
BEARDEN  
At Large

GEORGE W.  
KRUSE  
At Large