



**Utilities Department**

3647 Cortez Rd West

Bradenton, FL 34210

Phone number: (941) 792-8811

**MEMORANDUM**

To: Vicki Tessmer, Supervisor, Board Records

Through: Michelle Warren, Customer Experience Manager

From: Lavonna Brown, Customer Experience Supervisor

Date: August 28, 2026

Subject: Refund Request

**Refund Request Information**

**Petitioner:**

BRADENTON 315 APL MP LLC

315 75<sup>TH</sup> St. W 34209-3201

**Reason for request:**

On July 29, 2026, Laura Ragan, property manager, called about a garbage discrepancy on their bill. The customer was being billed for an 8yd bin and gate service that was moved in, in error when the tenant was moved out. Billing adjusted the charges on the account resulting in a credit balance in the amount of \$5,469.40. Laura sent an email requesting a refund of the credit balance on the account.

We are therefore requesting a refund of the credit balance of \$5,469.40 minus any future monthly billing charges made to the account.

**Refund Amount:** \$5,469.40

**Account Number:** 100028005

**Case Number:** C002016731

**Authorization:**

Michelle Warren approved this refund request on 08/28/2026.

**CC:** Michelle Warren, Customer Experience Manager

Lavonna Brown, Customer Experience Supervisor

Tangermaria Lang

Ucsfiscal@mymanatee.org

VACANT

District 1

AMANDA

BALLARD

District 2

TAL

SIDDIQUE

District 3

MIKE

RAHN

District 4

DR. BOB

MCCANN

District 5

JASON

BEARDEN

At Large

GEORGE W.

KRUSE

At Large