



Financial Management

9000 Town Center Pkwy
Lakewood Ranch, FL 34202
Phone Number: (941) 792-8811 Ext 5339

MEMORANDUM

To: Vicki Tessmer, Supervisor, Board Records
Through: Sherise Nelson, Utility Accounts Control Supervisor
From: Tangermaria Lang, Accounting Specialist
Date: August 24, 2026
Subject: Refund Request

Handwritten notes:
08/24/26
JAN

Refund Request Information

Petitioner

LL ALLIANCE LLC
7720 NE HIGHWAY 99, SUITE D 610
VANCOUVER, WA 98665

Reason for Request

On July 13, 2026, the account balance was \$572.82. On July 20, 2026, a payment was processed for \$515.24 leaving a balance of \$57.58. On July 8, 2026, it was discovered that the landlord account was being charged for a 6-yard bin, which it should have been charged for a 96- gallon commercial bin. The customer made several payments on the account prior to realizing the garbage was being charged for a 6- yard bin. The customer experience staff credited the account for \$1,435.49 for a 6- yard bin from April 6, 2026 through July 10, 2026. Billing charges for \$167.24 were billed on August 18, 2026, which reduce the credit balance to \$1,210.67.

We are therefore requesting a refund of \$1,210.67, minus future monthly billing charges on this account.

Refund Amount: \$1,210.67

Record/Invoice/Account 100270816

Authorization

Sherise Nelson approved this refund request on 08/24/26.

CC: Sherise Nelson, Utility Accounts Control Supervisor
Tangermaria Lang, Accounting Specialist
ucsfiscal@mymanatee.org